

Lumen Solutions for Microsoft Teams

A single, managed UC&C solution for your collaboration needs.

Keeping your business connected is more vital than ever before. Lumen Solutions for Microsoft Teams helps you collaborate anytime, virtually anywhere with cloud-based video, calling and messaging delivered and secured over our powerful, IP-centric global network. Lumen UC&C experts offer end-to-end migration and management of Teams—streamlining your solution with single vendor consolidation and enhanced reporting and analytics. Our migration expertise combined with 24/7 support can help you free up IT resources, lower costs and boost productivity.

Dedicated support

Leverage our trusted industry experience supporting enterprise UC&C solutions along with our expansive global network, 24/7 operations and dedicated support teams.

Low total cost of ownership

Maximize your return on investment and avoid large capital investments, ongoing maintenance and high IT expenses for staffing and training.

Flexible options

Support changing business demands with cloud services and user-based pricing. Lumen proactively keeps your solutions technology current and manages the entire process for you.

“Companies who consolidate UC&C apps with Lumen see an average 39% increase in user utilization to help deliver ROI.”

— Nemertes¹

1. Nemertes Research, Employee, Customer Experience Transformations Deliver Measurable Value, April 2020.



Common Use Cases

- Conserving operational costs by managing a single vendor rather than multiple service providers
- Leveraging new applications and capabilities with an agile environment and avoiding technology refresh cycles

Features and Specs

Microsoft Teams virtual collaboration capabilities

- Real-time video conferencing
- Screen sharing with colleagues in your online meetings
- Virtual settings customized by choosing, uploading, or blurring backgrounds
- File sharing, real-time collaboration and secure file storage and access from virtually anywhere
- App and workflow integration for streamlining critical business processes

Privacy and security

- Meet regulatory, legal, and organizational needs with comprehensive compliance offerings

End-to-end enhancements from Lumen

- Professional Services including project management
- Global Direct Routing SBCs to connect Microsoft Teams to the PSTN
- Phone system management
- Application integrations including contact center, call recording, cloud-video interop, etc.
- Unify2 PowerSuite with enhanced reporting and analytics plus telephone number management
- 24/7 customer support

Why Lumen?

Businesses today need a simple, cost-effective UC&C solution that's easy to manage. Lumen Solutions for Microsoft Teams combines Teams cloud-based services with our UC&C expertise through a single relationship. We migrate, configure and maintain your virtual and existing telephony while offering enhanced reporting and analytics—supporting you every step of the way.