

3. Manage Purchase Orders – Service Drop

BidMaster Replacement – Supplier Enablement

Confidential ©2025 Lumen. All Rights Reserved. Nothing in this training is, however, intended to prevent covered employees from engaging in protected concerted activity to the extent permitted under the National Labor Relations Act. (AA13095/05.03.2023)

Purpose

Provide a clear understanding of how to manage **Service Drops** Purchase Orders in PGW, from opening the MPO tile and reviewing the PO through job execution, communication updates, and Goods Receipt completion, so the order is ready for invoicing.



Prerequisites and Training Support

Before starting this module, complete

Module 1. Getting Started in PGW: Overview, Login, Preferences, and Navigation.

- This module builds on that foundation and assumes familiarity with accessing PGW, configuring user preferences, and navigating tiles, tabs, filters, tables, and key screen elements within the system.
- This deck is supported by a detailed training companion document, **3. Manage Purchase Orders – Service Drop**, which provides a deeper explanation of the end-to-end process, related workflows, core concepts, and step-by-step system actions with screenshots to follow throughout the training.

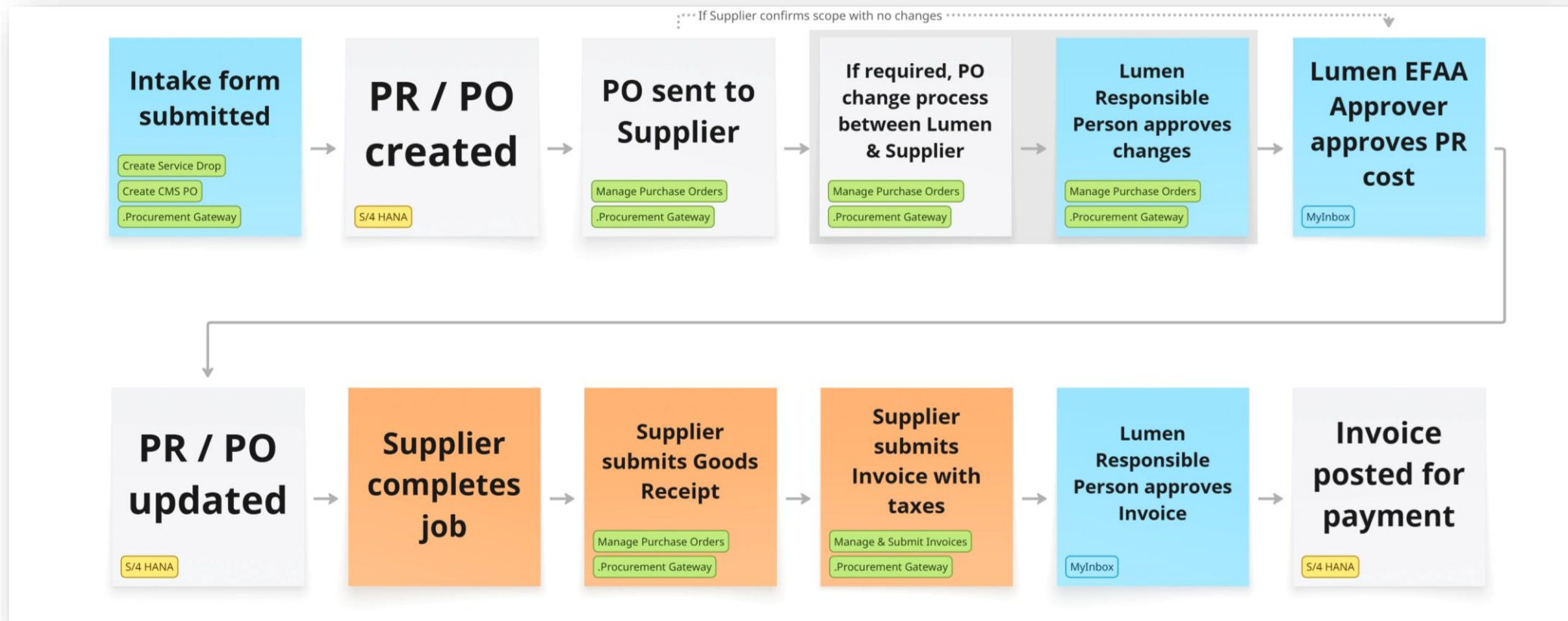
Learning Objectives

By the end of this module, learners will be able to:

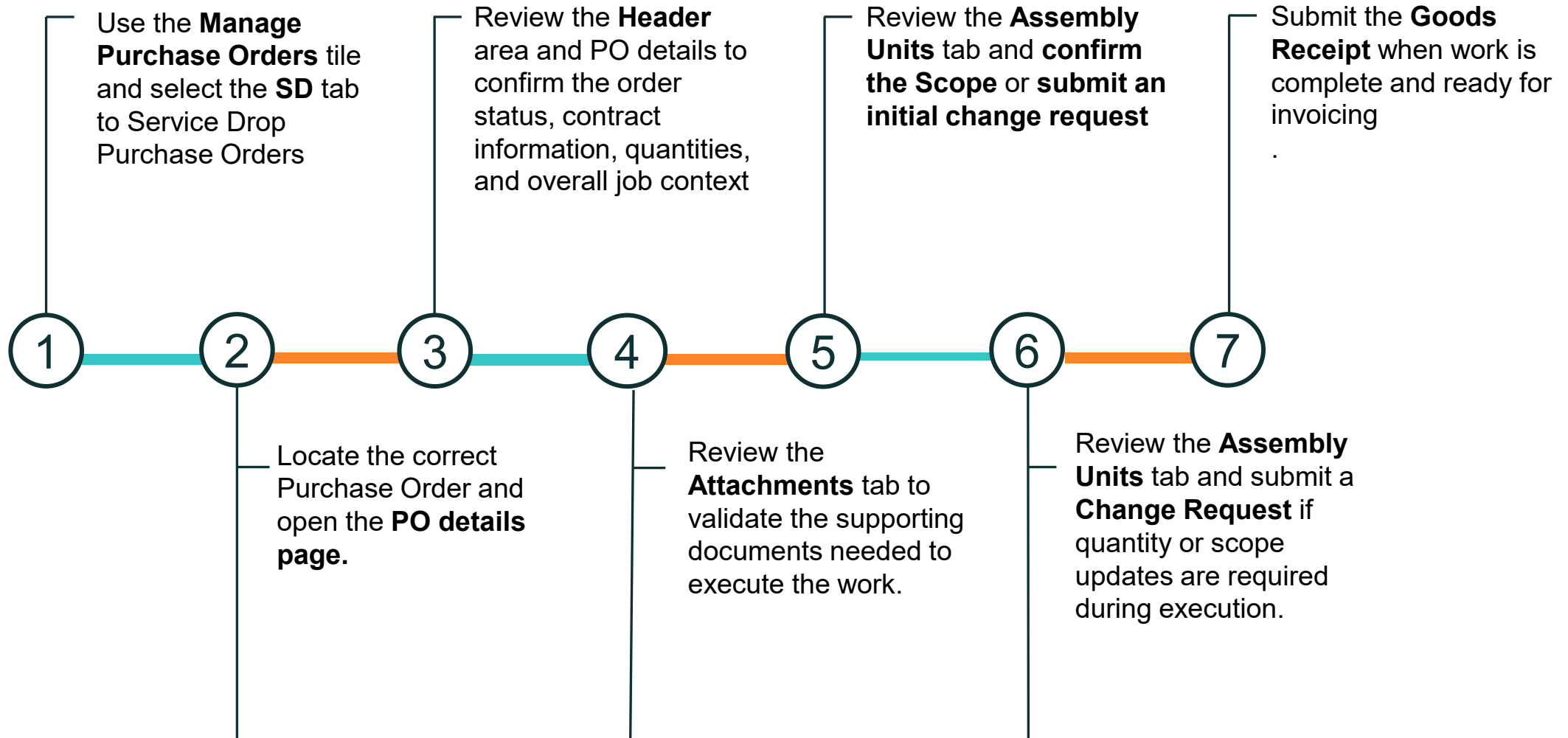
- Understand how Service Drop Purchase Orders are managed in PGW, and how to access and review SD POs from the MPO application before starting work.
- Recognize how PO Status, Job Status, and Item Status support the Service Drop execution and Change Request process.
- Identify the different actions that may be required during SD execution, including scope confirmation, Change Requests, job status updates, and Goods Receipt processing.
- Perform partial and final Goods Receipts based on completed field work and confirm when the Purchase Order is fully complete and ready for invoicing.



Business Process Overview



System Process in PGW for Service Drop - SD Tab



Service Drops = SD

- The SD process begins with the Service Drop intake process, which creates a Purchase Requisition (PR) and then a Purchase Order(PO).
- Service Drop Purchase Orders are managed in Manage Purchase Orders (MPO). On a new SD PO, the supplier reviews the issued scope and either confirms the scope as-is or submits the initial Change Request before the PO moves forward.
- After the initial scope is confirmed and the required approvals and PR/PO sync are complete, the PO moves to Units Approved/Ready for GR.
- If later changes are needed, the PO moves to CR In Progress until the new change is reviewed, approved, and synchronized.

The screenshot displays the Lumen Procurement Gateway interface. At the top, there is a blue header with the LUMEN logo and a 'Home' dropdown. Below the header, the page title is 'Procurement Gateway'. A large orange banner reads 'Lumen Procurement Gateway'. Underneath is an 'Action Center' with four tiles: 'Open RFQs' (28), 'OLA/RFQ POs Pending Supplier Action' (54), 'CMS POs Pending Supplier Action' (177), and 'Service Drop POs Pending Supplier Action' (148). Below these are two more tiles: 'POs Ready to Invoice' (140) and 'Invoices Rejected' (79). A 'Message Center' section follows, showing a list of messages with icons for PO changes rejected, Invoice Approval, and Invoice Approval. At the bottom, there are four tiles: 'Manage Purchase Orders' (highlighted with a red box and an arrow pointing to a callout), 'View Material Purchase Orders' (Supplier), 'Submit Invoice Supplier' (282), and 'View Invoices Suppliers' (176). A callout box at the bottom right says 'Click the manage Purchase Tile'.

1. Access Service Drops – SD Tab

The screenshot shows the LUMEN Manage Purchase Orders interface. The 'SD' tab is highlighted in a red box. A callout box points to the 'Manage Purchase Order' tile, stating: "After clicking the 'Manage Purchase Order' Tile, the OLA/RFQ view is selected by default when the page opens. Locate and Click on the SD Tab".

Below the navigation bar, there are filter fields for Purchase Order, Supplier, PO Status (5 Items), Job Sub-Status, Last Updated, Supplier Received, and Due Date. A callout box labeled "Filter POs" points to these filter fields.

On the right side, there are buttons for "Update Job Status" and "Update Est. Completion", both highlighted in a red box. A callout box points to these buttons, stating: "Bulk update the status & estimated completion date for timely updates to Lumen".

The main content area displays a table of Purchase Orders (167 total). The table has the following columns: Purchase Order, Supplier Ref #, Project ID, Project Description, Contract, Contract Description, State, Exchange, Items Pending, PO Status, Job Status, Job Sub-Status, and Re:.

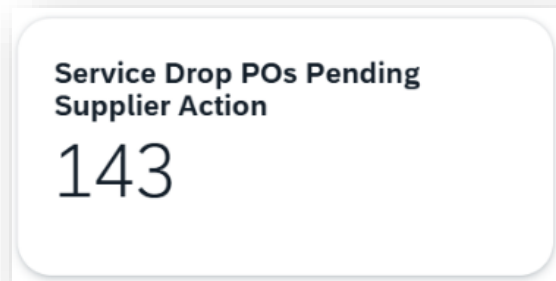
Purchase Order	Supplier Ref #	Project ID	Project Description	Contract	Contract Description	State	Exchange	Items Pending	PO Status	Job Status	Job Sub-Status	Re:
<input checked="" type="checkbox"/> 2500000229		M.1600.0001384	Testing Project			LA	2221		CR In Progress	Missed Due Date	Customer No A...	AM >
<input checked="" type="checkbox"/> 2500000230		M.1600.0001384	Testing Project			LA	2221	1	CR In Progress	Supplier Received		AM >
<input type="checkbox"/> 2500000231		M.1600.0001384	Testing Project			LA	2221		CR In Progress	Supplier Received		AM >
<input type="checkbox"/> 2500000232		M.1600.0001384	Testing Project			LA	2221		CR In Progress	Missed Due Date	Invalid CBR #	AM >
<input type="checkbox"/> 2500000235		M.1600.0001384	Testing Project			GA	2221		Units Approved / Ready for GR	At Risk	LE Resource C...	AM >

Purchase Order Table

Tip: Access Purchase Orders

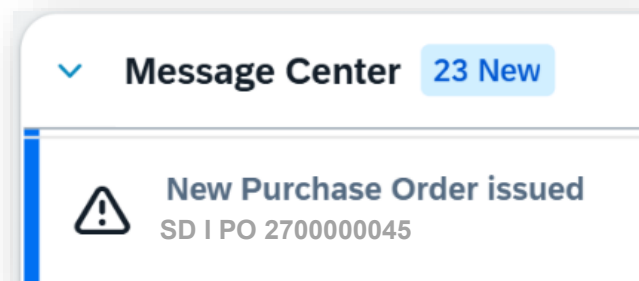
From the PGW Home Page, you can open Service Drop (SD) Purchase Orders in three ways.

From the Action Center Tile



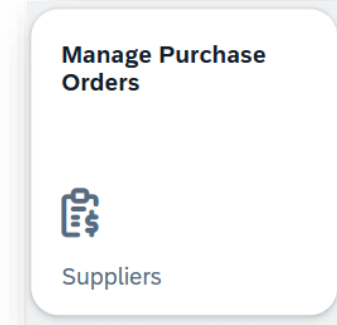
- The number on the Tile shows how many SD POs are currently needing your attention; opens MPO to a pre-filtered list

From the Message Center



- Click the notification to open MPO to a specific PO so you can respond to the event that triggered the message

From the Tile



- Use this option to access the complete list of POs assigned to you in the SD tab and search using filters

2. Locate the correct Purchase Order

The screenshot shows the LUMEN Manage Purchase Orders interface. At the top, there are navigation tabs for 'SD', 'CMS', and 'OLA/RFQ'. Below this is a filter bar with a 'Go' button and 'Filters (2)' indicator. A red box highlights the filter fields, which include: Purchase Order, Supplier Ref #, Project ID, Contract, State, PO Status, Items Pending, Job Status, Job Sub-Status, Last Updated, Supplier Received, and Due Date. A dark callout box with an arrow points to the 'Go' button and the filter fields, containing the text: 'Use The Filters and/or Click Go Button'. Below the filter bar is a table of Purchase Orders (3,612). The table has columns for Purchase Order, Supplier Ref #, Project ID, Project Description, State, and Exchange. The third row is highlighted with a red box around the PO number '250000066'. A dark callout box with an arrow points to the right arrow icon at the end of this row, containing the text: 'Click the PO number hyperlink or the arrow at the end of the row to open the Purchase Order.' The table data is as follows:

Purchase Order	Supplier Ref #	Project ID	Project Description	State	Exchange
250000065	LP-1005	E.1600.0000299	Testing	GA	ASHFORK (2217)
250000066	MATPO	E.1600.0000145	Testing	GA	ZZZ1
250000095		M.1600.0001384	Testing Project	AZ	2221

3. Review the Header area and the PO Details Tab

Review the Title Area first to confirm the correct Purchase Order and quickly understand the job's operational status. Focus on the **Job Status**, **PO Status**, and key dates because they show whether work is ready to proceed, whether the PO is in a pending or change-related status, and whether timing may impact execution, completion, or the next required action.

The screenshot displays the LUMEN Manage Purchase Orders interface. At the top, there is a blue header bar with the LUMEN logo, a search bar, and a user profile icon. Below this, the main content area is outlined in red. The top section shows the PO number **2700000005** and the title **Service Drop Purchase Order**. A **View Invoice(s)** button is highlighted with a red box and an arrow. Below the title, key information is displayed: SD Request ID: BSW-T05, Supplier Ref#: TYUIOP, Job Status: Missed Due Date - Customer No Access, PO Status: Pending Supplier Confirmation, Due Date: 10/29/2025, Est. Completion: 10/27/2025, Supplier Name: IBM North America, and Supplier ID: 700212. A navigation bar below this contains tabs for **Details** (selected), Assembly Units, Goods Receipt, Attachments, and History & Notes. The **PO Header** section contains fields for Company (1600 - Qwest Corporation), Exchange (2221), BidMaster Ref#, State (NY), Retainage Applicable (0.00), OPEX Code Description (BSW Replacement - Repair ticket), Payment Terms (0003 - 14 Days 3%, 20/2%, 30 Net), Contract (3000000117 - CIS OLA), Contract Category, and Wire Center (WIRET1). A **Header Text** field contains "Buried service wire work order Location Zone A". The **Service Request** section shows Status: PO Created, Service Order/Trouble Ticket: BSW-ST05, and Dispatch System: SF. At the bottom, there are fields for Address (60 HUDSON ST, NEW YORK, 10013, US), Delivery Text / Unit / Apt (Buried service wire-work Location A), and TN or Circuit ID (Circuit ID).

Download a PDF copy of the PO or open the View Invoice tab.

Review the **Details** tab to validate the full **Service Drop** context of the Purchase Order before execution begins. This includes the **SD request details**, **customer and service location information**, **field contact information**, and **standard PO fields**, confirming that the work is being performed against the correct request with the correct operational and coordination details in place.

4. Review the Attachments Tab

2500000703
OLA or RFQ Purchase Order

Project: E.1600.0000173 - item creation Job Status: Supplier Received Due Date: 12/21/2026 Supplier Name: IBM North America
Supplier Ref#: PO Status: CR In Progress Est. Completion: 12/21/2026 Supplier ID: 700212

Header | Assembly Units | Goods Receipt | **Attachments** | History & Notes

Documents							Search	Upload	Download
<input type="checkbox"/>	File Name	Note	File Size	Uploaded By	Company	Uploaded On			
<input type="checkbox"/>	PGW Change Request Workflow.pptx	PGW Change Request Workflow	0 KB	RVPTTEST_VU1@CONVERGENTIS.COM	Supplier	03/06/2026 01:40 PM			X
<input type="checkbox"/>	PGW Change Request Workflow.pptx	PGW Change Request Workflow	0 KB	RVPTTEST_VU1@CONVERGENTIS.COM	Supplier	03/02/2026 03:32 PM			X
<input type="checkbox"/>	Statement of Work (SOW).docx	Statement of Work (SOW)	14 KB	Lina Burgos	Lumen	03/02/2026 01:32 PM			
<input type="checkbox"/>	Product Desing.pdf	Product Desing	17 KB	Lina Burgos	Lumen	03/02/2026 01:31 PM			

Review the Attachments tab to confirm that the documents needed to execute the work are available, current, and aligned with the Purchase Order scope. Use this tab to open, search, upload, or download supporting files that help validate execution and support later invoicing.

5. Assembly Units tab – Initial Change Request or Confirm Scope

2700000278
Service Drop Purchase Order

SD Request ID: SD000349 Job Status: Supplier Received Due Date: 12/09/2025 Supplier Name: IBM North America
Supplier Ref#: PO Status: Pending Supplier Confirmation Est. Completion: 12/09/2025 Supplier ID: 700212

Details | **Assembly Units** | Goods Receipt | Attachments | History & Notes

Before starting work: You must first confirm the scope or submit a change request.

Items (6) Confirm Scope Request Changes

Assembly Unit	Approved PO Qty	UoM	VM	MM	L	LP	Freight Price (USD)	Unit Price (USD)	Approved Subtotal (USD)	Item Status	Note	Last Updated	Commitment
00001 SVC DROP CUTOVER COPPER 100011460	1.00	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	8.00	8.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
00002 SVC DROP FIBER CUTOVER CONN 2 END 100011461	1.00	EA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	5.00	5.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
00003 SPLICE COPPER MECHANICAL 1-25pr 100011462	1.00	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	8.00	8.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
00004 SVC DROP KIT INSTALL 100011464	1.00	EA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	10.00	10.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
00005 SVC DROP GUARD 100011466	1.00	EA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	8.00	8.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
00006 RISER DROP HOUSE 7/8in 100011477	1.00	EA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	7.00	7.00	Pending Supplier		03/02/2026 07:00 PM	0.00 Completed 1.00 Remaining
Total:	6.00								46.00 USD				Total: 0.00

Timeline and Comments

5. Assembly Units tab – Increase or Decrease Quantity

2700000278

Service Drop Purchase Order

SD Request ID: SD000349
Supplier Ref#: 12/09/2025
Supplier Name: IBM North America
Supplier ID: 700212

Details | **Assembly Units** | Goods Receipt | Attachments | History & Notes

Items (6) Submit Change Request Add Units Cancel

Assembly Unit	Approved PO Qty	Requested Qty	UoM	VM	MM	L	LP	Freight Price (USD)	Unit Price (USD)	Approved Subtotal (USD)	New Subtotal (USD)	Item Status
00001 SVC DROP CUTOVER COPPER 100011460	1.00	<input type="text"/>	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	8.00	8.00	8.00	Approved
00002 SVC DROP FIBER CUTOVER CONN 2 END 100011461	1.00	<input type="text"/>	EA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	5.00			
00003 SPLICE COPPER MECHANICAL 1-25pr 100011462	1.00	<input type="text"/>	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	8.00	8.00	8.00	Approved

1- Request to increase the quantity, decrease the quantity, or add a new unit

2- Enter line-item notes with request details

Supplier change requests require confirmation from the PO's Lumen Responsible Person before being sent for EFAA approval (if required)

5. Assembly Units tab – Add New Unit

5- Request the quantity, the quantity

3- Add a new unit

4- Select the new unit to add.

The screenshot displays the 'Assembly Units' tab with a table of items and a modal dialog for adding new units. The table has columns for Assembly Unit, Approved PO Qty, Requested Qty, UoM, VM, MM, L, LP, Freight Price (USD), Unit Price (USD), Approved Subtotal (USD), New Subtotal (USD), and Item Status. The modal dialog, titled 'Select: Assembly Units', includes a search bar, a list of items with checkboxes, and a 'Selected Items and Conditions' section at the bottom. Red boxes and arrows highlight the 'Add Units' button, the search bar, the 'SVC DROP CUTOVER COPPER' item in the list, and the 'OK' button in the modal.

Assembly Unit	Approved PO Qty	Requested Qty	UoM	VM	MM	L	LP	Freight Price (USD)	Unit Price (USD)	Approved Subtotal (USD)	New Subtotal (USD)	Item Status
00001 SVC DROP CUTOVER COPPER 100011460	1.00	<input type="text"/>	EA									
NEW SVC DROP CUTOVER COPPER 100011460		<input type="text"/>	EA									
00002 SVC DROP FIBER CUTOVER CONN 2 END 100011461	1.00	<input type="text"/>	EA									

Selected Items and Conditions (1)

SVC DROP CUTOVER COPPER x

OK Cancel

5. Assembly Units tab – Submit Change Request

LUMEN Manage Purchase Orders

2500000703 PDF View Invoice(s)

OLA or RFQ Purchase Order

Project: E.1600.0000173 - item creation Job Status: Supplier Received Due Date: 12/21/2026 Supplier Name: IBM North America
Supplier Ref#: PO Status: CR In Progress Est. Completion: 12/21/2026 Supplier ID: 700212

Header | **Assembly Units** | Goods Receipt | Attachments | History & Notes

Items (11) Submit Change Request Add Units Cancel Q Y ↑↓ 📄

Assembly Unit	Approved PO Qty	Requested Qty	UoM	VM	MM	L	LP	Freight Price (USD)	Unit Price (USD)	Approved Subtotal (USD)	New Subtotal (USD)	Item Status	Note
E.1600.0000173.C.ACAF													
00001 SVC DROP CUTOVER COPPER 100011460	100.00	<input type="text"/>	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	12.00	1200.00	1,200.00	Approved	
00005 SVC DROP CUTOVER COPPER 100011460	200.00	<input type="text" value="100.00"/>	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	12.00	2400.00	2,400.00	Approved	6- Enter line-item notes with request details
00009 SVC DROP CUTOVER COPPER 100011460	6.00	<input type="text"/>	EA	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0.00	12.00	72.00	72.00	Approved	

7- Submit Change Request

6. Submit Partial Goods Receipt

Submit Good Receipts

Partial quantities can be entered to post a Partial Goods Receipt as work is completed.

Submit

Enter the quantity to be completed – the number of units to be posted in the Goods Receipt, whether partial or the full amount

Reverse Good Receipts mistakes by adjusting the Completed Qty

Assembly Unit	VM	MM	L	LP	Freight	Item Status	Approved PO Qty	Completed Qty	Remaining Qty	Qty to Complete	UoM
E.1600.0000173.C.ACAF											
0000 1 SVC DROP CUTOVER COPPER 100011460	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ready	100.00	50.00	50.00	<input type="text"/>	EA
0000 9 SVC DROP CUTOVER COPPER 100011460	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completed	6.00	6.00	0.00	0.00	EA
0000 4 SVC DROP KIT INSTALL 100011464	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ready	60.00	10.00	50.00	<input type="text"/>	EA

Work Complete Date:

Documentation

Submission Due Date:

6. Submit Complete Goods Receipt

Before you can submit a complete Goods Receipt, follow these steps. Only after completing them can, you enter the quantities and submit the Goods Receipt.

2- In the Job Status field, use the dropdown to select Install Completed. In the Sub Status field, use the dropdown to select the appropriate sub-status, then click Update. A warning message is displayed.

1- Click on the Blue Pencil to Update the Job Status

3- Click Continue in the warning message to update the Job Status

Service Drop Purchase Order
2700000278
SD Request ID: SD000349
Supplier Ref#: Job Status: Supplier Received Due Date: 12/09/2025
PO Status: Units Approved / Ready for GR Est. Completion: 12/09/2025 Supplier Name: IBM North
Supplier ID: 700212

Update Job Status

Job Status:

Sub Status:

Update Estimated Completion (optional):
e.g. 12/31/26

Provide a note with the update: *

Warning

This status will be sent to Lumen's dispatch system and cannot be undone.
Do you want to continue?

Job Status: Install Completed - Complete

PO Status: Units Approved / Ready for GR

6. Submit Complete Goods Receipt

The screenshot shows the 'Goods Receipt' page in the Lumen system. At the top, there are tabs for 'Assembly Units', 'Goods Receipt', 'Attachments', and 'History & Notes'. A blue banner at the top left states: 'Items with a change request in progress are blocked and can't be processed for goods receipt.' Below this is a table of items. The table has columns for 'Assembly Unit', 'VM', 'MM', 'L', 'LP', 'Freight', 'Item Status', 'Approved PO Qty', 'Completed Qty', 'Remaining Qty', 'Qty to Complete', 'UoM', and 'Work Unit Completed'. Three items are listed:

Assembly Unit	VM	MM	L	LP	Freight	Item Status	Approved PO Qty	Completed Qty	Remaining Qty	Qty to Complete	UoM	Work Unit Completed
E.1600.0000173.C.ACAF 0000 1 SVC DROP CUTOVER COPPER 100011460						Ready	100.00	50.00	50.00		EA	<input type="checkbox"/>
0000 9 SVC DROP CUTOVER COPPER 100011460						Completed	6.00	6.00	0.00	0.00	EA	<input checked="" type="checkbox"/>
0000 4 SVC DROP KIT INSTALL 100011464						Ready	60.00	10.00	50.00		EA	<input type="checkbox"/>

Annotations include:

- A 'Submit' button at the top center with an arrow pointing to a 'Submit' button in the table header.
- A callout box: 'Click to indicate work completed for All Units (fills all Remaining Qtys)' with an arrow pointing to the 'Work Unit Completed' column header.
- A callout box: 'Enter the full quantity in Qty to Complete to post the total Goods Receipt for all remaining units.' with an arrow pointing to the 'Qty to Complete' field for the second item.
- A callout box: 'Indicate work completed for each unit' with an arrow pointing to the 'Work Unit Completed' checkbox for the second item.

At the bottom left, there are fields for 'Work Complete Date' and 'Documentation Due Date'.

7. OLA/RFQ History & Notes Tab

2500000703 View Invoice(s)

OLA or RFQ Purchase Order

Project: E.1600.0000173 - item creation Job Status: Supplier Received Due Date: 12/21/2026 Supplier Name: IBM North America
 Supplier Ref#: PO Status: CR In Progress Est. Completion: 12/21/2026 Supplier ID: 700212

Header | Assembly Units | Goods Receipt | Attachments | **History & Notes**

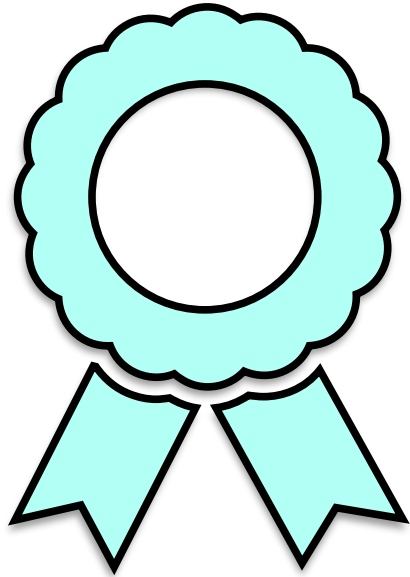
Add a note 1000 characters remaining

View the log of changes to the PO made by Lumen & Supplier users through the Manage Purchase Orders app

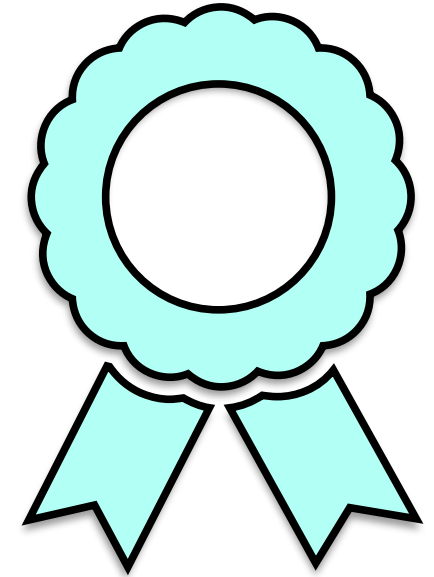
Insert communication notes

Event Type	Updated By	Field	Original Value	New Value	Change R...	PO Line	Assembly Units	Note	Date
Goods Receipt Submit	RVPTTEST_VU1@CONVERGENTIS.COM	Quantity to Complete		5.00	00009				03/08/2026 08:47 PM
Attachment Added	RVPTTEST_VU1@CONVERGENTIS.COM			PGW Change Request Workflow.pptx				PGW Change Request Workflow	03/06/2026 01:40 PM
Goods Receipt Submit	RVPTTEST_VU1@CONVERGENTIS.COM	Quantity to Complete		10.00	00001				03/05/2026 09:08 PM
Goods Receipt Submit	RVPTTEST_VU1@CONVERGENTIS.COM	Quantity to Complete		25.00	00004	00004	SVC DROP KIT INSTALL		03/05/2026 08:57 PM
Goods Receipt Submit	RVPTTEST_VU1@CONVERGENTIS.COM	Quantity to Complete		3.00	00009				03/05/2026 08:54 PM
Goods Receipt Submit	RVPTTEST_VU1@CONVERGENTIS.COM	Quantity to Complete		50.00	00001				03/05/2026 02:18 PM
Unit(s) Rejected	Lina Burgos							Please reduce the Qty to 3 Units	03/05/2026 12:46 PM
Unit(s) Rejected	Lina Burgos	Requested Quantity		6.000	I0004		SVC DROP CUTOVER COPPER		03/05/2026 12:46 PM
Change Request	RVPTTEST_VU1@CONVERGENTIS.COM							Test	03/05/2026 12:44 PM
Assembly Unit Added	RVPTTEST_VU1@CONVERGENTIS.COM	Requested Quantity		6.000	I0004		SVC DROP CUTOVER COPPER		03/05/2026 12:44 PM

Course Completion



You have completed the
3. Manage Purchase Orders – Service Drop.



Congratulations!