State of California – CALNET NextGen



Simplified procurement for California's public sector

From improving operational efficiency and agility, to better managing threats and risk, the future of digital government depends on an agency's ability to modernize IT services.

As a trusted provider to the public sector community, Lumen offers cost-effective edge compute, cloud, security, collaboration and professional services. And procurement is easy and convenient when ordering via CALNET and working directly with Lumen's experienced and knowledgeable staff.

Our California based State, Local and Educational (SLED) team of sales, support, technical and program management professionals provide high quality solutions and outstanding customer service.

CALNET NextGen

- Category 16 –
 Long Distance Calling
- Category 20 –
 MPLS Data Network
- Category 22 Cloud-Hosted VoIP Services
- Category 23 Metropolitan
 Area Network Ethernet
- Category 24 –
 Flat Rate Internet Services
- Category 25 –
 Sustained Bandwidth
 Internet Service
- Category 27 –
 Standard Contact
 Center Services
- Category 28 Custom Contact Center Services
- Category 29 Converged VoIP Services



Lumen Solutions on CALNET

Long Distance Calling

Long Distance is a reliable and cost-effective long distance service. With the control center web-portal, users can easily view bills, pull reports, and make changes.

MPLS Data Network

Lumen® VPN services leverage our global Multi-Protocol Label Switching (MPLS) network to create private customer paths across the Lumen backbone. Using the latest MPLS technology, Lumen provides customers with carrier-grade Quality of Service (QoS) over our entire backbone with MPLS-TE (Traffic Engineering) technology to enhance network manageability and scalability for customers' mission-critical applications.

Metropolitan Area Network Ethernet

Lumen Metro Area Network service offers multiple interfaces and a range of scalable bandwidth increments. Service is available in point-to-point and hub-and-spoke configurations, making it easy to partition different types of traffic between multiple locations. Scalable and flexible, Lumen Metro Area Network is highly efficient for delivering applications like data center networking, data replication, archival, business continuity, voice communications and video conferencing.

Lumen® E-LAN service provides an MEF certified 1Gbps or 10Gbps external network-to-network interface (ENNI), giving carriers, application, data center and solution providers a single point of access into the Lumen Ethernet footprint. Lumen E-LAN includes a set of advanced features to deliver a reliable Ethernet interconnection scalable up to 1,000 Ethernet connections, with options for Lumen E-LAN, Lumen Ethernet Virtual Private Line (EVPL) and Lumen® Ethernet Private Line (EPL) from the same hub port. Lumen® Wavelength service offers dedicated bandwidth and the full network transparency your agency requires. Available in 1 GigE, 10 GigE or 100 GigE speeds protected and unprotected — Lumen Wavelength service is the ideal choice for network backbones between high-traffic locations where customization, reliability and control are key.

Internet Services

Lumen® Internet Services provide fast, reliable global internet access over our high-performance, diverse network. We provide services to customers in 60+ countries with over 250 Tbps of global IP capacity. Our network features over 48 Tbps of global peering capacity and spans approximately 450,000 route miles globally.

Contact Center

Lumen® Contact Center Solutions run on the highly reliable Lumen network and are capable of supporting centralized or dispersed call routing agents as needed, as well as multiple contact center sites from a single platform and location with redundancy. The platform adapts to the needs of your agency by managing internal and external multimedia interactions, workforce optimization, quality management, and reporting through a universal queuing environment. It works with virtually any infrastructure and doesn't require costly upgrades, giving you the ability to focus on the success and growth of your services.

Converged and Cloud VoIP

Cisco Hosted Collaboration Solution delivered by Lumen allows your organization to be agile and efficient. Our flexible, subscription-based service provides the features that are right for you, including voice, video, voicemail-as-a-service, IM, Presence, mobility and web conferencing-as-a-Service.

To contact your California Sales Specialist visit lumen.com/sledcontracts



Services not available everywhere. Business customers only. Lumen may change, cancel or substitute products and services, or vary them by service area at its sole discretion without notice. ©2021 Lumen Technologies. All Rights Reserved.

