

LUMEN

CMSA Transition - Supplier FAQ

Lumen is transitioning to the new Construction Master Services Agreement (CMSA) as part of its ongoing efforts to streamline operations and modernize systems. This FAQ provides suppliers with high-level guidance regarding timing, applicability, and key expectations related to the CMSA transition.

When does the new CMSA take effect?

The CMSA becomes effective after Lumen's ERP Phase 2 implementation. Once active, a fully countersigned copy will be provided.

How Does the new CMSA apply to existing annexes and active orders?

After the effective date, all existing annexes and active orders will be governed by the new CMSA without the need for amendments.

Will existing LE or Legacy contract amendments remain on the prior MSA?

No. All such documents will automatically transition under the new CMSA once it is effective.

Will Lumen issue amendments to migrate existing contracts to the CMSA?

No additional amendments will be issued because the CMSA includes built-in flowdown language enabling the transition.

Will payment terms change for existing orders?

Existing orders will retain the payment terms currently in place unless otherwise updated in future orders.

Why is supplier signature requested now if Lumen will countersign later?

Supplier execution supports ERP readiness and contract alignment. Lumen will finalize and return the signed CMSA once Phase 2 is active

Can suppliers submit revisions or redlines to the CMSA?

To maintain consistency across all suppliers, Lumen does not accept redlines or modifications to the standard CMSA terms.

If you have not yet completed the CMSA, please sign using the Adobe Sign link previously provided. If you are not the appropriate signer, please reassign within Adobe Sign.

For questions, contact lumenprocurement@lumen.com