

GSA Enterprise Infrastructure Solutions (EIS)

Transforming Government IT Today for a Better Tomorrow.

The General Services Administration (GSA) Enterprise Infrastructure Solutions (EIS) contract helps U.S. departments and agencies achieve IT modernization with a comprehensive portfolio of innovative technologies. Select the ideal combination of services to support day-to-day government operations — while also enhancing network capabilities to compete in the ever-evolving digital age.

Take Control of Your Agency's Digital Transformation.

GSA EIS, an IT Modernization Contract with Benefits to Federal Agencies.

- Enterprise infrastructure services and capabilities under one streamlined contract
- Focuses on solution requirements rather than individual technologies
- Discounts may be offered at the task order level — no contract modification required
- Built for the future with price management and a 15-year period of performance
- Restructured pricing approach; shifting procurement authority from GSA to the buying agency
- Facilitates transition and/or transformation of legacy environments into newer technologies

Opportunity for Transformation.

- Expanded and enhanced products and service offerings for now and the future
- Flexible procurement process, simplified pricing and CLIN structure
- Cost savings, as well as improved operational and end-user functionality, drive service transformation — regardless of technology
- Streamlined approach to purchasing or leasing, Service Related Equipment (SRE)

Why Look to Lumen® for Network Transformation?

The future of your agency depends on the ability to modernize network services. We help agencies and departments improve operational efficiency, gain greater IT agility, and better manage threats and risk. Lumen® is a trusted service provider to the US. government for cost-effective voice, networking, cloud, security and professional services.

Our tier 1 network services with extensive global reach and significant local presence to give you reliable connections — when and where you need them. And with proven network security solutions such as E3A and MTIPS, we can help proactively thwart potential threats before security breaches occur.

Lumen offers solutions designed to ensure that federal government agencies benefit from continuous product and service innovation. Modernize your IT on a fixed budget and purchase exactly what you need from best-in-class government contract vehicles. All Lumen services are layered in a fully converged architecture with integrated access, cybersecurity, diagnostic monitoring and managed network services. This helps enable a smooth migration from legacy services to next-generation capabilities such as network function virtualization (NFV) and software-defined networking (SDN).

We provide direct support for the EIS contract via our EIS Program Management Office (PMO), our web-based self-service portal.

Contract #: GS00Q17NSD3006

Digitally transform your agency's IT infrastructure with next-generation IT solutions procured through an approved GSA contract vehicle from Lumen.

Service Offerings

Lumen was awarded all of the Mandatory Services (IP Voice, MNS, Ethernet, VPNS and their access) in all 929 CBSA geographical areas.

Cloud Services

By supplying cloud services over our carrier-class network, Lumen provides federal agencies with the security and reliability needed to carry out your mission, in any combination of IaaS, PaaS, SaaS, and CDNS.

- Infrastructure as a Service
- Platform as a Service
- Software as a Service
- Content Delivery Network Service (CDNS)

Data Services

Lumen data services offer federal agencies access to our carrier-class network, a full complement of port, loop and SRE solutions, plus our in-depth expertise gained from years of successful service delivery to a broad set of federal customers.

- Ethernet Transport Service
- Internet Protocol Service
- Optical Wavelength Service
- Private Line Service
- Virtual Private Network Service
- Dark Fiber Service
- Synchronized Optical Network Service

Managed Services

End-to-end management of services enables the agility, innovation and lower total cost of ownership required to help secure and optimize your network, applications and infrastructure amidst a rapidly shifting technology landscape.

- Unified Communications Service
- Managed Trusted Internet Protocol Service
- Managed Security Service
- Managed Network Service
- Web Conferencing Service
- Audio Conferencing Service
- Video Teleconferencing Service
- DHS Intrusion Prevention Security Service (DHS ONLY)

Voice Services

Lumen connects users with proven voice services, enabling federal agencies to extend communications capability and improve productivity. That way, you're free to focus on your mission — not your telecommunications.

- Circuit Switched Voice Service
- Circuit Switched Data Service
- Internet Protocol Voice Service
- Toll Free Service

Labor and Equipment Services

Leverage a broad array of access, hardware, cable and wiring, and professional services to complete your solutions. Professional services are flexibly priced for on customer premises or off site in 20 different labor categories and aligned to three skill levels (junior, journeymen and senior).

Access Arrangements

Lumen provides agencies with access arrangements that include a broad set of interface types, payload data rates and signaling types to support requirements and connect alternative locations to the Lumen POP. These access choices can accommodate physically disparate diverse and/or redundant paths.

Contact Center Services

Offering federal agencies flexible and responsive solutions, our Contact Center Services unify knowledge and case management, dashboard reporting, and multi-modal service channels into a single, highly scalable solution for all inbound and outbound contact operation; providing an integrated solution for the ultimate user experience.

Colocated Hosting Service

Our advanced technologies, best practices processes, and highly available data center and networking infrastructure allows Lumen to provide agencies with secured space to house routers, servers and more.

Satellite Services

Maintain essential and secure communications where no wire line or wireless infrastructure exists with our offering of Commercial mobile and Commercial fixed solutions.

The Lumen Team

Lumen leads a team of proven providers with global reach and local expertise. With over 30 global partners, including Small and Disadvantaged Businesses, the Lumen team is empowered to address the needs of federal agencies into the future.

Lumen actively works with GSA and agencies to add new services — as needed — to meet evolving requirements.



Future-Proof Your Agency With Agile Networking Solutions

For more information on how Lumen can support your IT modernization initiatives, contact your Lumen sales representative, visit lumen.com/gsaais or call 833.EIS.2020 today.

lumen.com/public-sector