



March 4, 2026

Dear Valued Lumen Supplier,

As part of Lumen's multi-year SAP transformation program, we are introducing major enhancements to how we collaborate with our suppliers.

The new Procurement Gateway will go live on May 4, 2026, and will replace Bidmaster as Lumen's primary supplier collaboration platform.

What's Changing

New Procurement Gateway (Replacing Bidmaster)

The Procurement Gateway will become your primary platform for working with Lumen and will support the following activities:

- Receiving and requesting changes to Purchase Orders
- Marking work as complete (CUPS)
- Submitting invoices
- Receiving and responding to RFQs through a modern, streamlined interface

Supplier API (Optional Integration Opportunity)

Lumen is also introducing a Supplier API, which enables direct system-to-system integration to automate transactions and improve data accuracy.

Action Required – Next Steps

You will receive an email from automation@app.smartsheet.com requesting information needed to set up your access to:

- The Procurement Gateway
- Ariba
- Training

Completion of this setup is critical.

Suppliers who do not complete the required steps will not have training opportunity and may experience disruption to their ability to conduct business with Lumen and **will not have access to the Procurement Gateway at go-live on May 4, 2026.**

Additional communications will follow with key dates, conversion activities, and training.

We appreciate your partnership as we modernize the supplier experience and look forward to working with you through this transition.

Sincerely,

Lumen Supplier Enablement Team

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