

Public Sector Leadership Bio



Dan Klein

Vice President, Public Sector Program Management

Dan Klein is Lumen Technologies' Vice President for Public Sector Program Management, responsible for developing, implementing, and overseeing strategic program management excellence across Lumen's Public Sector, which includes federal civilian, intelligence, defense, state and local government, and higher education customers.

He and his team ensure the successful end-to-end delivery of projects and programs for Lumen's Public Sector clients, including aligning more than 450 people, processes, measurements, standards, and efforts across the Lumen service delivery chain, which includes network engineering, design, equipment, network construction, service delivery, and service assurance.

Dan joined Lumen as a global operations and corporate development executive with 25 years of experience in the technology, defense, and security industries. After serving in multiple strategy and execution roles in the Americas, Asia, and Europe, Dan led Microsoft's federal operations, focusing on the company's federal government business and accountable for digital transformation across contract management, quote-to-consumption processes, compliance, service delivery, incentives, and partner management.

He is recognized as a results-driven software and services leader with extensive experience in business development, strategic alliances, operations, international team leadership, partner relationship building, and project management.

Previously, Dan served as a U.S. Air Force officer managing global crisis operations centers in Greece, South Korea, and Saudi Arabia. He also led state and local government supply chain initiatives as an Accenture process consultant, and managed customer operations and partner management at two startup companies and Sybase, an SAP company.

An authentic diversity and inclusion advocate, Dan has been recognized as an ally executive. He holds an M.S. degree in information and telecommunication systems from The Johns Hopkins University and a B.S. in electrical engineering with minors in economics and engineering management from Rose-Hulman Institute of Technology. Outside of work, Dan and his family enjoy outdoor activities and exploring new travel destinations.