

# Lumen Service Guide

## Lumen Cloud Interconnect

### Lumen Digital Services

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This Service Guide (“SG”) sets forth a description of the Lumen Cloud Interconnect (“LCI” or “Service”). This SG is subject to and incorporated into the MPLS VPN Service Schedule between the parties.

#### **1. Lumen Cloud Interconnect.**

Lumen Cloud Interconnect provides a resilient Layer 3 private IP virtual gateway routing service on the Lumen network with the intention of connecting to specific partner Providers. To enable the Service, Customer will purchase service from the partner cloud service Provider and then purchase the LCI connectivity service from Lumen. Available configuration options may vary depending on the specific Provider and location. BGP routing will be manageable between the customer port and the MCGW only. Lumen will control routing between the Lumen network and the partner Provider.

#### **2. Billing.**

Service will be instantiated and billed at a bandwidth equal to the bandwidth purchased from the partner Provider. Customer is responsible for obtaining network key from partner Provider. The associated ethernet connection will appear on the bill as a separate charge, at the applicable rate for the selected bandwidth. MCGW is included with LCI, provided that if Customer adds additional MCGW Interface(s), charges will commence for the Multi-Cloud Gateway at the applicable rate for the selected bandwidth.

#### **3. Disconnecting Lumen Cloud Interconnect.**

Customer may disconnect Lumen Cloud Interconnect in the Lumen Connect portal.