

Public Sector Leadership Bio



David Nguyen

Vice President, Service Delivery

David Nguyen serves as Vice President of Lumen Technologies' Public Sector division, overseeing service delivery operations across Civilian agencies, Special Programs, the U.S. Department of War, and State and Local Government and Education (SLED). He leads a nationwide team dedicated to delivering superior customer experience and mission-aligned network and technology solutions that connect people, data, and applications for some of the nation's most critical government and military environments.

With more than 27 years at the company—beginning with Level 3 Communications in 1999—David has held a broad range of leadership roles in Operations spanning Public Sector, Wholesale, Enterprise, and Mid-Markets. He is recognized for his expertise in process optimization and has played a key role in over a dozen acquisitions and integration initiatives across Lumen's evolution.

A transformative leader, David grounds his leadership values in faith, calmness, and integrity. He emphasizes transparent, clear communication driven by a vision for advancing human progress through innovation. His passion for public service drives his focus on enabling government agencies to achieve their missions with reliability, speed, and excellence.

Outside of work, David enjoys spending quality time with his wife and their rescue dogs, and he never misses an opportunity to be with—and spoil—his grandchildren.