

LUMEN[®]

Your Trusted Partner in Federal IT Modernization

Secure, scalable and
mission-ready solutions.



Secure, scalable and mission-ready solutions

Federal agencies operate in an era of rapid technological change, where modernization is critical to mission success. Whether it's strengthening national security, improving citizen services or advancing research and innovation, agencies require resilient, scalable and secure IT solutions.

Lumen Technologies is a trusted provider of high-performance networking, cloud and cybersecurity solutions tailored to meet the unique needs of federal agencies. Through our extensive fiber infrastructure, advanced edge computing capabilities and best-in-class security services, we empower agencies to drive digital transformation while maintaining compliance with federal mandates.



“High-capacity fiber infrastructure is crucial for national security. The AI and machine learning used in predictive analytics and real-time threat detection needs robust, ultra-low latency, high-speed connectivity. Without it, our ability to protect and respond effectively to keep our nation and citizens safe is compromised.”

-Dave Ward, Executive VP of Technology and Chief Product Officer

88% of federal agency leaders recognize the critical role of IT modernization in enhancing cybersecurity, yet only about **41%** consider it an immediate priority, revealing a substantial gap between acknowledgment and action in the realm of national security.¹



Federal IT procurement can be complex, with lengthy acquisition processes often delaying mission-critical initiatives. Lumen holds prime contractor status on multiple government-wide acquisition contracts (GWACs) and indefinite delivery/indefinite quantity (IDIQ) contracts, providing agencies with streamlined access to the technology solutions they need.

Efficient procurement through trusted contracts



Key federal contract vehicles

GSA Enterprise Infrastructure Solutions (EIS) – The federal government's next-generation telecom contract supporting agency-wide network modernization, cloud connectivity, cybersecurity and managed services.

GSA Multiple Award Schedule (MAS) – GSA MAS is a long-term IDIQ contract that provides government customers access to Lumen's broad portfolio of IT products. MAS is the largest, most widely used acquisition vehicle in the federal government that provides federal, state and local government buyers access to commercial products and services at volume discount prices.

CIO-CS – The National Institutes of Health's contract vehicle for IT commodities, supporting cloud-based collaboration services and IT modernization.

Department-Specific contracts – Lumen holds direct agreements with the Department of Defense (DoD), the Department of Homeland Security (DHS) and multiple civilian agencies, offering tailored technology solutions for mission-critical operations.

BIMS & SeaPort Contracts – Government agencies can easily procure Lumen services through BIMS and SeaPort contracts, streamlining access to next-generation networking, cloud solutions, cybersecurity and managed services.

IPTS (Infrastructure, Platform, and Technology Services) is a government-wide acquisition contract (GWAC) that provides federal agencies with seamless access to high-performance IT infrastructure, platform solutions and managed services. Lumen leverages IPTS to deliver secure, scalable and mission-ready solutions, enabling agencies to accelerate digital transformation while maintaining compliance with federal mandates.

Lumen solutions for federal agencies

Lumen is at the forefront of digital transformation in the federal sector, delivering secure, high-performance technology solutions designed to enhance operational efficiency and mission success. Our offerings include:

Cloud & Edge Computing

Mission-critical data processing and storage solutions that enable agencies to harness the power of real-time analytics and AI-driven insights.

AI-Driven Networking & SD-WAN/LAN

Software-defined networking solutions that optimize performance, enhance security and support agency-wide modernization.

Zero Trust Security & Cyber Resilience

Advanced threat detection, identity and access management, and encryption technologies that align with federal cybersecurity mandates.

5G & Next-Gen Connectivity and Managed Services

High-speed, resilient networking solutions designed to support national security, defense operations and federal research initiatives.

Supporting federal IT modernization

As a trusted partner in federal IT, Lumen understands the challenges agencies face in navigating procurement and deploying innovative technology solutions. Our expertise in government contracting, combined with our robust portfolio of secure, scalable solutions, enables agencies to achieve mission success without procurement delays.

95% of U.S. Federal Government CDOs are planning to invest in emerging technologies, including AI, over the next five years, indicating a strong recognition of the need for infrastructure that can support these technological advancements.²

Why Lumen?

Nearly two-thirds of today's IT initiatives fail because they neglect to consider the effort and complexity placed on those who use and maintain them.³

That's why Lumen is disrupting the communications services industry with our unique digital networking platform. It brings the cloud experience to networking and cybersecurity on one of the largest, most interconnected networks in the world.

With our digital network infrastructure expertise and built-in security features, we help customers optimize their IT investments to maximize application performance and security. With a long history of partnership with the finance industry, we leverage insights into solutions that are designed, deployed and optimized based on your organization's unique challenges and opportunities.

Lumen will help you ignite business growth by connecting people, data and apps—quickly, securely and effortlessly.

40%

faster apps

reported by Lumen®
Networking Solutions
customers.⁴

31%

fewer attacks

reported by Lumen®
DDoS Mitigation
Service customers.⁵

297%

projected ROI

over 3 years for
customers with
Lumen® DDoS
Mitigation Service.⁵

49%

more efficient

security operations
reported by Lumen®
SD-WAN customers.⁶

Get Started with Lumen

Contact a Lumen specialist



Schedule a meeting

Our Lumen federal procurement specialists are ready to assist agencies in selecting the right contract vehicle and IT solutions to meet their mission requirements.

For more information, contact [Lumen's Federal Procurement Team](#) or visit our [public sector page](#) today.

¹Nextgov/FCW, *Survey: Federal IT workers say agencies are lagging with digital transformations*, October 2021.

²Deloitte, *New Survey of Federal Chief Data Officers*, December 2023.

³Foundry, *Navigating Change: IT Transformation Trends in Financial Services and Retail*, March 2024.

⁴IDC, *The Business Value of Lumen IP Solutions*, March 2024.

⁵Forrester, *The Total Economic Impact™ of Lumen DDoS Mitigation Solutions*, April 2023.

⁶IDC, *The Business Value of Lumen SD-WAN*, February 2024.

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