

Professional Services

Revitalize customer experiences with the best solutions for your business

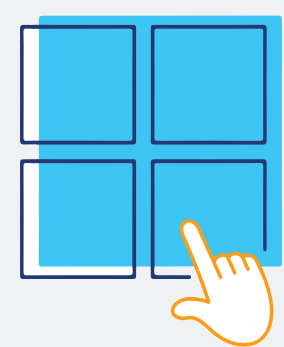
Emerging applications are creating new business opportunities



The 4th Industrial Revolution means digital is everywhere and driving growth



Hybrid and remote work have upended traditional workflows, requiring change for user interfaces



Innovative software applications create challenges for business with labor and skill shortages

59%

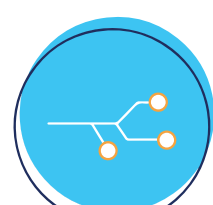
of CEOs expect labor/skills shortages to influence or disrupt their business strategy within the next 12 months.¹



There are challenges on the journey to modernization



IT inertia



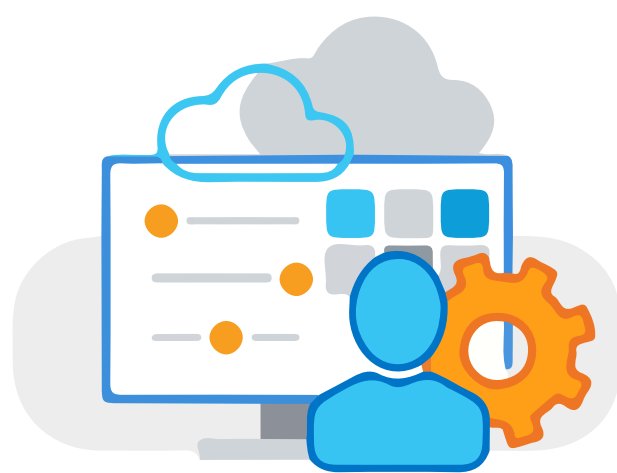
Daunting data barriers



New vulnerabilities and risk



Expensive unpredictability



76%

of IT leaders say balancing innovation and operational excellence is challenging.²

Lumen Professional Services: Enabling revolutionary change

Lumen delivers the experience and dedication you need to innovate, scale and drive efficiencies in your application infrastructure and network.

Our Professional Services intersect and enable all applications and services on the Lumen Platform with advisory, project and ongoing capabilities across three key practices:

Network & Communications, Edge & Applications and Smart Solutions.

Enrich customer experiences

We provide network discovery, performance assessment, site infrastructure, site design, engineering and implementation services to help you turbocharge your moves to digital and improve customer experiences.

Leverage data and gain more insights

We deliver data migration/relocation and data and business intelligence modernization services that help you access, collect, store, manage and manipulate more data and realize greater value from it.

Modernize software to use new models

We provide application consulting, training, governance and implementation services to build integrated systems that can increase agility and responsiveness on the web, on mobile and with SaaS while helping manage technical debt.

Take advantage of our platform-agnostic services

We have the comprehensive catalog expertise and experience to handle cloud service modernization and rationalization on all the leading hyperscalers, plus unified communications and collaboration (UCC) consulting to help tie your systems and processes together from the data center to the cloud to the edge.

Reduce technological risk

Move forward without fear. Lumen helps overcome barriers to innovation, scale, performance, availability and connectivity.

Our professionals have

2,950+ certifications

across our technology ecosystem



Explore your opportunities to increase value and growth

Enhance the speed of your digital business with Lumen Professional Services.

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