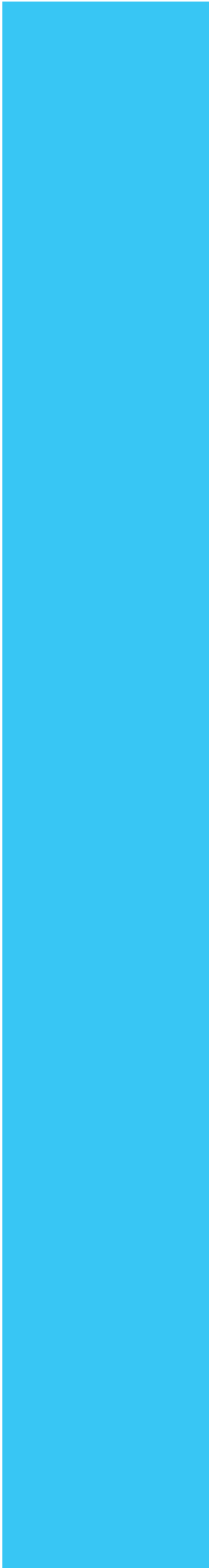# Lumen® Ready-Access® Audio Conferencing

On-demand audio conferencing to connect with anyone, anytime, virtually anywhere.

LUMEN®

Today, audio conferencing is integral to enabling communication and collaboration within your workforce. While it may seem ubiquitous in today's corporate environment, the reality is audio conferencing's features, capability demands and deployment strategies continue to evolve.

The Lumen Ready-Access audio conferencing service is a global, reservation-less solution that provides the foundation for on-demand communications and virtual teaming. Designed to function as a standalone service or fully integrated within unified communications and collaboration (UC&C) applications, Lumen Ready-Access' high-quality audio and robust feature set is enabled by a dynamic call routing architecture that's tightly integrated with the Lumen network.

Highly flexible and reliable, Lumen Ready-Access can help maximize your organization's time, resources and global communications.

LUMEN®

Business Solutions

Reliability and Quality

Intelligent, dynamic routing architecture boasts intra-platform hardware and network redundancies for automatic disaster avoidance and recovery. This architecture, combined with our fully redundant network, helps protect the reliability of your connections and minimize the impact of outages on your enterprise.

Reduce Total Cost of Ownership (TCO)

The importance of cost control within a company cannot be overstated. With Lumen Ready-Access, you can leverage your Lumen network and voice investment to help lower your total cost of ownership. The Lumen Ready-Access traffic originating on our network is considered "on-net", which allows us to eliminate the transport portion of the conferencing cost. Additionally you can use your existing Lumen voice trunk group.

UC&C Application Interoperability

The Lumen Ready-Access service provides maximum flexibility, offering traditional audio conferencing capabilities and strategic integrations with leading UC&C applications like Cisco® Webex®. Following final implementation of your UC&C solution, Lumen Ready-Access continues to add value by connecting users externally to the UC&C deployment or acting as the conferencing alternative in an outage.

The Lumen comprehensive voice portfolio is built on our state-of-the-art network to deliver the future of communications to your business.

LUMEN®

Technical Features/Capabilities

- Single dial-in number and access code for instant conferencing 24/7 — no reservations necessary.
- Participants virtually anywhere in the world can dial-in using global conference dial-in numbers. Lumen provides a single phone number per region.
- Intelligent, dynamic routing architecture enables customers to move from a disaster recovery to a disaster avoidance conferencing strategy.
- Lumen Ready-Access services utilize geographically dispersed systems and back-up bridges.
- Regional routing gives you the option to select a default home region, which helps diminish latency and allows for local presence.
- On-net conferencing option for additional cost savings and predictable budget planning.
- Security features like lock conference, waiting room, the conference-specific passcode option, and the ability to disable international dial-outs help you maintain chairperson control and conference security.
- The Lumen Conferencing Portal allows you to manage your account options and user information, as well as access your other Lumen Collaboration services.
- Seamless integration with all of the services within the Lumen Collaboration product portfolio.
- Dial out to participants and bring them into the conference; only U.S. domestic enabled at this time.
- Flexible options: Up to 300-line subscriptions, multiple language prompts and recording capabilities available.
- Total control of the audio conference through touch-tone phone or online commands.
- 24/7 global customer care support and operator assistance.

Why Choose Lumen Ready-Access?

The Lumen Network: The collaboration network is the same telecommunications network used by our data and voice customers:

- Leverage existing VPN and voice networks for reduced operating expenses.
- High quality conference experience and lower cost for on-net services.
- Proven customer service as our network can detect issues (outages) before the customer experiences them.
- Fast trouble resolution—no third party network provider to work with.

LUMEN®

Reliable Global Access

Provides access in 118 countries, utilizing a dedicated global conference dial-in number set to provide a consistent conferencing experience. In addition to Toll Free and Toll access methods, you can also access the service via VoIP, on-net IP or through our suite of productivity tools that allow you to join a Lumen Ready-Access meeting from virtually any device. Download the applications and enjoy quick connections to conferences, along with integration into your Outlook and Google calendars.

Seamless Integration with Lumen Collaboration Services

Complete integration with Lumen Web Meeting, Cisco® Webex® delivered by Lumen, Blue Jeans delivered by Lumen and Lumen Managed Event services.

Designed to Support Future Growth

Easily adapt your network and accommodate increased demand for high-quality, reliable UC&C applications and services.

Reliability and Uptime

Secure, end-to-end, real-time communication network and redundant audio conferencing architecture can help minimize the risk of disruption and downtime.

Single Vendor Management

The Lumen global footprint and comprehensive portfolio of collaboration services are designed to simplify deployment, adoption, support and billing.

Proven Customer Service

Benefit from our deep industry expertise and stand-out customer service. Our professional conferencing team provides comprehensive implementation and end user support.

Local Service Care and Protection

Geographically distributed systems and customer care staff, coupled with our routing architecture enables rerouting, load balancing, dual provisioning and failover.

LUMEN®