

Privacy Data Sheet

for Adaptive Threat Intelligence (ATI)

This Privacy Data Sheet describes the processing of personal data by Adaptive Threat Intelligence (“ATI” or the “Service”).

ATI is provided directly by Lumen to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”). Lumen may process personal data Customers provide in the course of providing the Service regarding Customer and Customer’s End Users.

Types of End User personal data

End User personal data may include (Lumen does not link this data to an individual):

- IPv4 and IPv6 address (source/destination)
- Domain names
- NetFlow data such as Port ID and packet sizes
- Interactions with known malicious sites that have been determined using threat intelligence, GeoIP clickstream data, threat metadata

Purpose of processing

Necessary to provide Services and troubleshoot

Authorized personnel with access (and reasons)

- **Lumen:** Troubleshoot and support Service
- **Customer:** Through Control Center Customer Portal with access limited to only that Customer’s End User data

Retention periods

- Rolling 90 days for monitored data
- Data overwritten for monitored data
- Data deleted within 10 days of notice upon termination of contract for monitored data and logs
- IP address deleted after Customer terminates contract

Transfers of personal data across borders

Lumen uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

Locations where personal data is processed and stored

Organizations with authorized access to consumer data	Storage location	Access location
Lumen Customer	<u>North America</u> United States	<u>Asia:</u> Hong Kong Singapore <u>Europe</u> Germany UK <u>North America</u> United States Lumen and Customer Personnel: Authorized personnel located anywhere with secure internet access

Lumen uses Amazon Web Services (AWS) as its cloud service provider for storing data associated with providing ATI. Data is stored in the AWS cloud in the United States. AWS does not have access to End User personal data. For more information, please review the [AWS Privacy Notice](#).

Sub-processors used (third party suppliers)

Lumen may share personal data described in this Privacy Data Sheet with Lumen affiliates and suppliers.

Lumen uses the following third-party suppliers who also process personal data to provide the Service to Customers and their End Users.

Third-party suppliers	Country	Supplier's privacy statement
None		