

Privacy Data Sheet

Application Delivery Solutions

This Privacy Data Sheet describes the processing of personal data by Application Delivery Solutions Service (the “Service”).

Lumen is reselling Application Delivery Solutions Service for use by Customer and Customer’s end users (each an “End User”). Lumen’s suppliers may process personal data Customers provide in the course of providing the Service regarding Customer and Customer’s End Users.

Types of End User personal data

End User personal data may include (Lumen does not have access to this information):

- IPv4 and IPv6 address
- Device information
- Device interface information
- Domain names
- Host names
- Operating systems
- Geographic region
- Numbers or IDs associated with accounts
- File information (file name, size & type)
- Port ID and packet sizes
- NetFlow data -- to optimize egress traffic flow
- Cookies
- Clickstream data

Purpose of processing

Necessary to provide Service and trouble-shoot

Authorized personnel with access (and reasons)

- **Customers:** Through Control Center Customer Portal with access limited to only that Customer’s End User data
- **Application Delivery Solutions Strategic Suppliers:** Troubleshoot and support Service

Retention periods

- Up to 7 days for Application Delivery Solutions logs

Transfers of personal data across borders

Lumen uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

Locations where personal data is processed and stored

Organizations with authorized access to End User data	Storage location	Access location
Customer Third Party Suppliers (listed in chart below)	Personal data is collected and stored by Section in the United States or Australia	Customer and Third Party Suppliers: Authorized personnel located anywhere with secure internet access

Sub-processors used (third party suppliers)

Lumen uses the following third-party suppliers who may process personal data to provide the Service to Customers and their End Users.

Third-party suppliers	Country	Supplier's privacy statement
Section	Australia United States	Section's Privacy Policy
ThreatX (web application firewall (WAF) & bot risk management (BRM))	United States	https://www.threatx.com/security/
Wallarm (WAF)	Ukraine United States	https://wallarm.com/privacy-policy
PerimeterX (BRM)	Israel United States	https://www.perimeterx.com/legal/privacy/
SiteSpect (A/B Testing)	United States	https://www.sitespect.com/gdpr-ccpa-support/
Radware	Europe, Israel, United States	https://www.radware.com/documents/dpa-botm-profile/
HarperDB	United States	https://harperdb.io/legal/privacy-policy/