

LUMEN BUILDING EXTENSION SERVICE SCHEDULE

1. General. This Service Schedule is applicable only where Customer orders Building Extension Service (the "Service"). "Lumen" is defined for purposes of this Service Schedule as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing services under this Service Schedule. The Service is subject to and governed by the Master Service Agreement or other service agreement executed between Lumen and Customer, and if none, Lumen's standard Master Service Agreement located at <https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html> which Lumen may update from time to time (the "Agreement"). Service is provided by the Lumen affiliate as identified in the applicable Order, invoice or SOW. Building Extension Service may be identified as "Building Extension," "Site Readiness," or "Inside Wiring," services in Customer Orders, Order acceptance, service delivery, billing and related documents. Lumen may subcontract any or all of the work to be performed under this Service Schedule. All capitalized terms that are used but not defined in this Service Schedule are defined in the Agreement or Order. In the event of any conflict between the terms of the Agreement and this Service Schedule, this Service Schedule will control.

1.1 Additional General Terms. All invoices will be issued to Customer and paid in the currency specified in the Order, Lumen-issued quote, Order Form, or pricing attachment. Customer will pay such invoices free of currency exchange costs or bank charges. Service charges are exclusive of taxes and presented without reduction for any Withholding Tax, all of which are the responsibility of the Customer. "Withholding Tax" means any amount or account of tax on sources of income which a payor is obliged to deduct from payments due to a recipient and account for or to any tax authority. If any payment to be made to Lumen under this Service Schedule should be subject to reduction by reason of a Withholding Tax, Customer agrees to pay Lumen such amounts as would have been necessary so that the aggregate net amount received by Lumen after application of a Withholding Tax is the same amount as would have been received by Lumen if there had been no requirement to deduct or withhold such tax.

2. Service. Building Extension Service is a support service designed to help Customer prepare for installation and delivery of other Lumen services. Where Customer orders and Lumen provides Building Extension Service, Lumen will perform inside wiring work to connect other Lumen services from the minimum point of entry ("MPOE") at a site (often the telco closet, meet me room or other basement or first floor of a building) on Customer's side of the demarcation point to another location within the same building. Building Extension Service is only available in the United States or Canada.

3. Customer Responsibilities.

3.1 Service Limitations and Responsibilities Following Installation. Building Extension does not include the performance of any outside plant work. Upon completion of the work, Customer will own, operate and remain responsible for the facilities installed on Customer's side of the demarcation point; such facilities may include wires, cables, or panels. Lumen will not (a) maintain any facilities, or (b) assume responsibility for service on Customer's side of the demarcation point by performance of Building Extension Service. Lumen's performance of Building Extension Service does not change the Lumen demarcation point for other Lumen services. Building Extension Service cannot be expedited.

3.2 Building Extension Pricing. Customer will pay Lumen a non-recurring charge ("NRC") for Building Extension Service. If the Building Extension NRC is presented as an installment NRC on the Order ("Installment NRC"), Customer will pay the Installment NRC charge each month for the duration of the Service Term. Estimated NRC prices are set forth in the quote, Order or Order Rider and such pricing is based on a standard scope of work ("Attachment A"). If that work proves to be outside the standard scope of work due to unforeseen factors and/or site conditions increase costs to Lumen, Lumen may provide written notice to Customer of increases in price and the cause of such increase. Work will not proceed unless Customer approves the price increase in writing in the form of a service modification order form, Order Rider or approval via e-mail (as approved by Lumen). This process is called the "Charge Back" process. If Customer does not provide written approval of such increase within 5 business days following notification of the same, the Building Extension Service at the location at issue will be deemed cancelled and Customer will be responsible to perform such work on Customer's side of the demarcation point.

3.3 Cancellation by Customer. Customer may terminate Building Extension Service prior to commencement of work by providing Lumen with not less than 5 days written notice, provided that Customer must pay Lumen a cancellation charge of \$250. If Customer terminates Building Extension Service after work commences, Customer must pay either (i) a cancellation charge of \$250 plus any incurred third party costs or (ii) if the Building Extension NRC is presented as an Installment NRC on Customer's Order, 100% of the remaining Installment NRCs, any unpaid Installment NRCs, and any incurred third party costs if not covered by the foregoing. The charges in this Section represent Lumen's reasonable liquidated damages and are not a penalty.

3.4 Customer Responsibilities and Limitations of Liability. Customer will provide a safe and clean workplace for Lumen to perform Building Extension Services. Lumen may invoice and Customer will pay Lumen associated charges as set forth in the ancillary fee schedule for revisits or waiting time to the extent Customer does not provide Lumen such access as coordinated. In no event will Lumen's liability under this Schedule exceed amounts Customer has paid to Lumen for the performance of Building Extension Services.

4. Reserved.

ATTACHMENT A
STANDARD REQUIREMENTS AND SCOPE OF WORK

Inside wiring solutions must meet the qualification requirements and standard scope outlined below (collectively, the "Requirements") for connectivity from the MPOE on Customer's side of the demarcation point ("Demark") to Customer's suite or equipment rack ("Customer Location"). If such Requirements are not met or Lumen's costs exceed the NRCs contained in the Order or Order Rider, the Charge Back process will be implemented.

Qualification Requirements:

- Cabling distance from Lumen Demark to the Customer Location does not exceed the Lumen cable standards
- Conduit at the Customer site (which is provided by Customer or the building owner) meets National Electrical Standards
- Conduit, MPOE, Customer site and Customer Location meets all federal, city, state and local codes that may apply

Standard Requirements:

- Base board or drop ceiling run
- If drop ceiling run, ceiling height <10ft.
- Cat5e or Coax ≤100 m (328 ft.)
- Fiber runs ≤ 100 m
- Normal Business Hours (8 am to 5 pm local time)

Excluded work:

- Hazardous material abatement (e.g. asbestos)
- Backboard installation
- Buildings requiring a specific vendor to complete work
- Conduit installation
- Drilling or boring through concrete or fire walls
- Electrical work
- Landlord negotiations on right of use
- Security escort requirements
- Union labor requirement

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