

IFB C4DNCS19
Data Networks and Communications Services

CATEGORY 24 – FLAT RATE INTERNET SERVICES

Level 3 Communications, LLC dba CenturyLink

CATALOG B

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Procurement

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CATEGORY 24 – Flat Rate Internet Services

24.2.5.1.b – Internet Flat Rate Service (InFRa)

Contractor’s Description of Service:

CenturyLink Internet Services provide fast, reliable global internet access over our high-performance, diverse network. We provide connectivity in 60+ countries with over 120 Tbps of global IP capacity. Our network features over 48 Tbps of global peering capacity, and spans approximately 450,000+ route miles globally with extensive access solutions across North America, Europe, Latin America and Asia Pacific.

Technical features/capabilities

- A comprehensive suite of high-quality, high-speed internet options: – Ethernet connections from 10/100 Mbps to 10 Gbps and 100 Gbps – Packet over SONET/SDH (POS): OC3/STM1, OC12/STM4, OC48/STM16, OC192/STM64 – Serial: DS1/E1, DS3/E3
- Flexible billing solutions — flat rate and aggregate billing options
- IP enabled facilities are only a cross connect away from our IP backbone
- Efficient online service management that includes a customer portal with access to billing, interactive network utilization reports, managing trouble tickets and real-time SLA reports
- Internet security: Our standard network security includes temporary IP filtering through null routes and limited ACL filtering upon request
- Support for IP addressing, IPv4 and IPv4/ IPv6 dual-stack, DNS, BGP or static routing
- 24/7 dedicated operational support from experienced IP and security professionals
- Building Extension available to extend service from network demarcation point to the desired location within your building (i.e. floor, suite, etc.)

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore

Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	Ione	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach
Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca
Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa
Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota
Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo

Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City
Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale
Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville
National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City
Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee

Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.2.5.1.b – Internet Flat Rate Service (InFRa)

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	InFRa @ 1.544 Mbps	DIA-0001	Internet Flat Rate Service (InFRa) at 1.544 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: T1 Private Line Service Network-side Interface: T1 Protocol: IPv4/v6 over PLS Upload Speed: 1.544 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$192.62	Each	Yes	Yes	Required
2	InFRa @ 5 Mbps	DIA-0002	Internet Flat Rate Service (InFRa) at 5 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 5 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$208.10	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	InFRa @ 10 Mbps	DIA-0003	Internet Flat Rate Service (InFRa) at 10 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 10 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$215.18	Each	Yes	Yes	Required
4	InFRa @ 15 Mbps	DIA-0004	Internet Flat Rate Service (InFRa) at 15 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 15 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$244.65	Each	Yes	Yes	Required
5	InFRa @ 20 Mbps	DIA-0005	Internet Flat Rate Service (InFRa) at 20 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 20 Mbps	\$0.00	\$244.65	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
6	InFRa @ 25 Mbps	DIA-0006	Internet Flat Rate Service (InFRa) at 25 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 25 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required
7	InFRa @ 30 Mbps	DIA-0007	Internet Flat Rate Service (InFRa) at 30 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 30 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
8	InFRa @ 35 Mbps	DIA-0008	Internet Flat Rate Service (InFRa) at 35 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 35 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required
9	InFRa @ 40 Mbps	DIA-0009	Internet Flat Rate Service (InFRa) at 40 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 40 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required
10	InFRa @ 45 Mbps	DIA-0010	Internet Flat Rate Service (InFRa) at 45 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 45 Mbps	\$0.00	\$293.10	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
11	InFRa @ 50 Mbps	DIA-0011	Internet Flat Rate Service (InFRa) at 50 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 50 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required
12	InFRa @ 55 Mbps	DIA-0012	Internet Flat Rate Service (InFRa) at 55 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 55 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$293.10	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
13	InFRa @ 60 Mbps	DIA-0013	Internet Flat Rate Service (InFRa) at 60 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 60 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$331.35	Each	Yes	Yes	Required
14	InFRa @ 100 Mbps	DIA-0014	Internet Flat Rate Service (InFRa) at 100 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 100 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$331.35	Each	Yes	Yes	Required
15	InFRa @ 150 Mbps	DIA-0015	Internet Flat Rate Service (InFRa) at 150 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 150 Mbps	\$0.00	\$427.18	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
16	InFRa @ 200 Mbps	DIA-0016	Internet Flat Rate Service (InFRa) at 200 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 200 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$540.37	Each	Yes	Yes	Required
17	InFRa @ 500 Mbps	DIA-0017	Internet Flat Rate Service (InFRa) at 500 Mbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 500 Mbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$581.45	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
18	InFRa @ 1 Gbps	DIA-0018	Internet Flat Rate Service (InFRa) at 1 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 1 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$751.44	Each	Yes	Yes	Required
19	InFRa @ 10 Gbps	DIA-0019	Internet Flat Rate Service (InFRa) at 10 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 10 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$3,384.81	Each	Yes	Yes	Required
20	InFRa @ 2 Gbps	DIAU-0001	Internet Flat Rate Service (InFRa) at 2 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 2 Gbps	\$0.00	\$1,203.20	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
21	InFRa @ 3 Gbps	DIAU-0002	Internet Flat Rate Service (InFRa) at 3 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 3 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$1,560.00	Each	Yes	Yes	Required
22	InFRa @ 4 Gbps	DIAU-0003	Internet Flat Rate Service (InFRa) at 4 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 4 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$1,866.20	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
23	InFRa @ 5 Gbps	DIAU-0004	Internet Flat Rate Service (InFRa) at 5 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 5 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$2,138.20	Each	Yes	Yes	Required
24	InFRa @ 6 Gbps	DIAU-0005	Internet Flat Rate Service (InFRa) at 6 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 6 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$2,410.20	Each	Yes	Yes	Required
25	InFRa @ 7 Gbps	DIAU-0006	Internet Flat Rate Service (InFRa) at 7 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 7 Gbps	\$0.00	\$2,667.80	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
26	InFRa @ 8 Gbps	DIAU-0007	Internet Flat Rate Service (InFRa) at 8 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 8 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$2,897.00	Each	Yes	Yes	Required
27	InFRa @ 9 Gbps	DIAU-0008	Internet Flat Rate Service (InFRa) at 9 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 9 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$3,123.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
28	InFRa @ 20 Gbps	DIAU-0009	Internet Flat Rate Service (InFRa) at 20 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 20 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$20,296.80	Each	Yes	Yes	Required
29	InFRa @ 30 Gbps	DIAU-0010	Internet Flat Rate Service (InFRa) at 30 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 30 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$26,872.80	Each	Yes	Yes	Required
30	InFRa @ 40 Gbps	DIAU-0011	Internet Flat Rate Service (InFRa) at 40 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 40 Gbps	\$0.00	\$32,072.80	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
31	InFRa @ 50 Gbps	DIAU-0012	Internet Flat Rate Service (InFRa) at 50 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 50 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$37,192.80	Each	Yes	Yes	Required
32	InFRa @ 60 Gbps	DIAU-0013	Internet Flat Rate Service (InFRa) at 60 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 60 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$41,872.80	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
33	InFRa @ 70 Gbps	DIAU-0014	Internet Flat Rate Service (InFRa) at 70 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 70 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$46,972.80	Each	Yes	Yes	Required
34	InFRa @ 80 Gbps	DIAU-0015	Internet Flat Rate Service (InFRa) at 80 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 80 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$50,872.80	Each	Yes	Yes	Required
35	InFRa @ 90 Gbps	DIAU-0016	Internet Flat Rate Service (InFRa) at 90 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 90 Gbps	\$0.00	\$55,072.80	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
				Product Description: Dedicated Symmetrical Internet Service						
36	InFRa @ 100 Gbps	DIAU-0017	Internet Flat Rate Service (InFRa) at 100 Gbps. Includes dedicated Internet port and transport.	Interface/Access Type: Ethernet Interface Network-side Interface: 100 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 100 Gbps Product Description: Dedicated Symmetrical Internet Service	\$0.00	\$59,632.80	Each	Yes	Yes	Required

24.2.5.2 Internet Flat Rate with Managed Router Service (InFRaM)

Contractor's Description of Service:

Managed Internet requires the placement of either an Integrated Access Device (IAD) or a combination of a Managed Router depending on the type of network selected.

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore
Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	lone	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach
Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca
Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa

Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota
Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo
Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City
Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale
Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville

National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City
Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee
Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.2.5.2.a – Internet Flat Rate with Managed Router Service

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	InFRaM @ 1.544 Mbps	DIAM-0001	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 1.544 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: T1 Private Line Service Network-side Interface: T1 Protocol: IPv4/v6 over PLS Upload Speed: 1.544 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$337.94	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
2	InFRaM @ 5 Mbps	DIAM-0002	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 5 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 5 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$353.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	InFRaM @ 10 Mbps	DIAM-0003	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 10 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 10 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$360.50	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
4	InFRaM @ 15 Mbps	DIAM-0004	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 15 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 15 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$389.97	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
5	InFRaM @ 20 Mbps	DIAM-0005	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 20 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 20 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$389.97	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
6	InFRaM @ 25 Mbps	DIAM-0006	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 25 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 25 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
7	InFRaM @ 30 Mbps	DIAM-0007	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 30 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 30 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
8	InFRaM @ 35 Mbps	DIAM-0008	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 35 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 35 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
9	InFRaM @ 40 Mbps	DIAM-0009	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 40 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 40 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
10	InFRaM @ 45 Mbps	DIAM-0010	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 45 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 45 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
11	InFRaM @ 50 Mbps	DIAM-0011	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 50 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 50 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
12	InFRaM @ 55 Mbps	DIAM-0012	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 55 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 55 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$438.42	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
13	InFRaM @ 60 Mbps	DIAM-0013	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 60 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 60 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$476.67	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
14	InFRaM @ 100 Mbps	DIAM-0014	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 100 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: Fast Ethernet Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 100 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$476.67	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
15	InFRaM @ 150 Mbps	DIAM-0015	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 150 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 150 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$909.09	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
16	InFRaM @ 200 Mbps	DIAM-0016	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 200 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 200 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$1,022.28	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
17	InFRaM @ 500 Mbps	DIAM-0017	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 500 Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 500 Mbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$1,063.36	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
18	InFRaM @ 1 Gbps	DIAM-0018	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 1 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: GigE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 1 Gbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$1,906.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
19	InFRaM @ 10 Gbps	DIAM-0019	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 10 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 10 Gbps Product Description: Dedicated Symmetrical Internet Service with CenturyLink Provided, Managed, and 24x7 Maintained IP Router	\$0.00	\$4,428.51	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
20	InFRaM @ 2 Gbps	DIAMU-0001	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 2 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 2 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$2,246.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
21	InFRaM @ 3 Gbps	DIAMU-0002	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 3 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 3 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$2,603.70	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
22	InFRaM @ 4 Gbps	DIAMU-0003	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 4 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 4 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$2,909.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
23	InFRaM @ 5 Gbps	DIAMU-0004	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 5 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 5 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$3,181.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
24	InFRaM @ 6 Gbps	DIAMU-0005	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 6 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 6 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$3,453.90	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
25	InFRaM @ 7 Gbps	DIAMU-0006	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 7 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 7 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$3,711.50	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
26	InFRaM @ 8 Gbps	DIAMU-0007	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 8 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 8 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$3,940.70	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
27	InFRaM @ 9 Gbps	DIAMU-0008	Internet Flat Rate Service with Managed IP Enabled Routing Device (InFRaM) at 9 Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed IP enabled routing device.	Interface/Access Type: Ethernet Interface Network-side Interface: 10 GbE Protocol: Point-to-Point Protocol, IPv4/v6 Upload Speed: 9 Gbps Product Description: Dedicated Symmetrical Internet Service with Managed IP Router	\$0.00	\$4,167.60	Each	Yes	Yes	Required

24.2.7 Additional Internet Services

Contractor's Description of Service:

CenturyLink Adaptive Network Security Service streamlines threat management by enabling consistent policy deployment, monitoring and event management across hybrid security environments.

Technical features and capabilities

- Adaptive Network Security is built within the CenturyLink network to leverage local internet peering points to minimize latency
- Rapid Threat Defense and threat visualization are powered by Black Lotus Labs threat intelligence
- Encrypted remote access to private networks, cloud providers or to public internet
- Supports mix of remote access sites and mobile users connecting from public and private connections (SD-WAN and MPLS/IP VPN)
- Highly available service is provided by redundant security architecture
- Configure one set of firewall policies to secure locations and users with no hardware to deploy
- Shared bandwidth model per firewall instance supports multiple deployment use cases

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore
Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	lone	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach
Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca
Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa
Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota

Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo
Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City
Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale
Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville
National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City

Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee
Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.2.7 – Additional Internet Services

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Adaptive Network Security Basic Service Level @ 15 Mbps	ANSB-0001	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$251.64	\$/Per Firewall per Month	Yes	Yes	Required
2	Adaptive Network Security Basic Service Level @ 50 Mbps	ANSB-0002	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$356.39	\$/Per Firewall per Month	Yes	Yes	Required
3	Adaptive Network Security Basic Service Level @ 100 Mbps	ANSB-0003	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$535.50	\$/Per Firewall per Month	Yes	Yes	Required
4	Adaptive Network Security Basic Service Level @ 150 Mbps	ANSB-0004	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$714.62	\$/Per Firewall per Month	Yes	Yes	Required
5	Adaptive Network Security Basic Service Level @ 200 Mbps	ANSB-0005	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$884.80	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
6	Adaptive Network Security Basic Service Level @ 300 Mbps	ANSB-0006	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$1,225.06	\$/Per Firewall per Month	Yes	Yes	Required
7	Adaptive Network Security Basic Service Level @ 500 Mbps	ANSB-0007	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$2,065.00	\$/Per Firewall per Month	Yes	Yes	Required
8	Adaptive Network Security Basic Service Level @ 1000 Mbps	ANSB-0008	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$3,555.07	\$/Per Firewall per Month	Yes	Yes	Required
9	Adaptive Network Security Basic Service Level @ 2000 Mbps	ANSB-0009	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$6,644.63	\$/Per Firewall per Month	Yes	Yes	Required
10	Adaptive Network Security Basic Service Level @ 3000 Mbps	ANSB-0010	Cloud Based Next-Generation Network Security Firewall	Firewall (100 Rule Set), Encrypted Tunnels, Intrusion Detection/Intrusion Protection, Log Retention and Reporting	\$0.00	\$9,734.19	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
11	Adaptive Network Security Premium Service Level @ 15 Mbps	ANSP-0001	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$1,191.84	\$/Per Firewall per Month	Yes	Yes	Required
12	Adaptive Network Security Premium Service Level @ 50 Mbps	ANSP-0002	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$1,315.33	\$/Per Firewall per Month	Yes	Yes	Required
13	Adaptive Network Security Premium Service Level @ 100 Mbps	ANSP-0003	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$1,647.80	\$/Per Firewall per Month	Yes	Yes	Required
14	Adaptive Network Security Premium Service Level @ 150 Mbps	ANSP-0004	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$1,980.21	\$/Per Firewall per Month	Yes	Yes	Required
15	Adaptive Network Security Premium Service Level @ 200 Mbps	ANSP-0005	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$2,184.00	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
16	Adaptive Network Security Premium Service Level @ 300 Mbps	ANSP-0006	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$2,591.04	\$/Per Firewall per Month	Yes	Yes	Required
17	Adaptive Network Security Premium Service Level @ 500 Mbps	ANSP-0007	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$3,640.00	\$/Per Firewall per Month	Yes	Yes	Required
18	Adaptive Network Security Premium Service Level @ 1000 Mbps	ANSP-0008	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$5,756.35	\$/Per Firewall per Month	Yes	Yes	Required
19	Adaptive Network Security Premium Service Level @ 2000 Mbps	ANSP-0009	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$9,648.92	\$/Per Firewall per Month	Yes	Yes	Required
20	Adaptive Network Security Premium Service Level @ 3000 Mbps	ANSP-0010	Cloud Based Next-Generation Network Security Firewall	Basic Service Features with added Log Streaming, Application Awareness, Data Loss Protection Features	\$0.00	\$13,541.50	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
21	Web Content Filtering @ 15 Mbps	WCF-0001	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$143.61	\$/Per Firewall per Month	Yes	Yes	Required
22	Web Content Filtering @ 50 Mbps	WCF-0002	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$176.11	\$/Per Firewall per Month	Yes	Yes	Required
23	Web Content Filtering @ 100 Mbps	WCF-0003	Filtering Web content and preventing users from visiting undesirable	Optional Security Feature	\$0.00	\$256.20	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
			URLs using IP reputations or advanced detection methods							
24	Web Content Filtering @ 150 Mbps	WCF-0004	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$336.18	\$/Per Firewall per Month	Yes	Yes	Required
25	Web Content Filtering @ 200 Mbps	WCF-0005	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$394.10	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
26	Web Content Filtering @ 300 Mbps	WCF-0006	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$510.25	\$/Per Firewall per Month	Yes	Yes	Required
27	Web Content Filtering @ 500 Mbps	WCF-0007	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$840.00	\$/Per Firewall per Month	Yes	Yes	Required
28	Web Content Filtering @ 1000 Mbps	WCF-0008	Filtering Web content and preventing users from visiting undesirable	Optional Security Feature	\$0.00	\$1,587.06	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
			URLs using IP reputations or advanced detection methods							
29	Web Content Filtering @ 2000 Mbps	WCF-0009	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$2,979.57	\$/Per Firewall per Month	Yes	Yes	Required
30	Web Content Filtering @ 3000 Mbps	WCF-0010	Filtering Web content and preventing users from visiting undesirable URLs using IP reputations or advanced detection methods	Optional Security Feature	\$0.00	\$4,372.09	\$/Per Firewall per Month	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
31	Adaptive Network Security (ANS) Remote Access Client 5-10 concurrent users	ANSR-0001	Mobile User Remote Access Client. 5-10 concurrent users	Optional Security Feature	\$0.00	\$7.00	Each User	Yes	Yes	Required
32	Adaptive Network Security (ANS) Remote Access Client 25-100 concurrent users	ANSR-0002	Mobile User Remote Access Client. 25-100 concurrent users	Optional Security Feature	\$0.00	\$6.30	Each User	Yes	Yes	Required
33	Adaptive Network Security (ANS) Remote Access Client 125-500 concurrent users	ANSR-0003	Mobile User Remote Access Client. 125-500 concurrent users	Optional Security Feature	\$0.00	\$5.60	Each User	Yes	Yes	Required
34	Adaptive Network Security (ANS) Remote Access Client 600-2500 concurrent users	ANSR-0004	Mobile User Remote Access Client. 600-2500 concurrent users	Optional Security Feature	\$0.00	\$4.90	Each User	Yes	Yes	Required
35	Adaptive Network Security (ANS) Remote Access Client 3000-10000 concurrent users	ANSR-0005	Mobile User Remote Access Client. 3000-10000 concurrent users	Optional Security Feature	\$0.00	\$4.20	Each User	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
36	Adaptive Network Security (ANS) Remote Access Client 15000 - 50000 concurrent users	ANSR-0006	Mobile User Remote Access Client. 15000-50000 concurrent users	Optional Security Feature	\$0.00	\$3.50	Each User	Yes	Yes	Required
37	Adaptive Network Security (ANS) Remote Access Client 60000 - 100000 concurrent users	ANSR-0007	Mobile User Remote Access Client. 60000-100000 concurrent users	Optional Security Feature	\$0.00	\$2.80	Each User	Yes	Yes	Required
38	LTE Backup 1G Data Plan	LTE-0001	Cellular back -up available w/ ANS site	Supported Cellular Providers: AT&T, Verizon	\$300.00	\$102.00	Each	Yes	Yes	Required
39	LTE Backup 5G Data Plan	LTE-0002	Cellular back -up available w/ ANS site	Supported Cellular Providers: AT&T, Verizon	\$300.00	\$150.00	Each	Yes	Yes	Required
40	LTE Backup 10G Data Plan	LTE-0003	Cellular back -up available w/ ANS site	Supported Cellular Providers: AT&T, Verizon	\$300.00	\$202.80	Each	Yes	Yes	Required

24.4.4 DDoS Detection and Mitigation Service

Contractor's Description of Service:

CenturyLink® DDoS Mitigation: On-demand or always-on mitigation pulling customer traffic through route redirection (BGP configuration or DNS redirect) onto CenturyLink's global mitigation network scrubbing centers for cleansing

CenturyLink® Network Protection: Subscription based IP filtering with permanent ACLs, SLAs and Security Operation Services

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore
Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	Ione	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach
Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca

Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa
Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota
Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo
Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City
Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale

Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville
National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City
Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee
Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.4.4.a – DDoS Detection and Mitigation Service

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	DDoS Mitigation 1.544–10 Mbps	DDOS-0001	DDoS Mitigation Services for 1.544–10 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$1,750.00	Each	Yes	Yes	Required
2	DDoS Mitigation 15 Mbps	DDOS-0002	DDoS Mitigation Services for 15 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$1,750.00	Each	Yes	Yes	Required
3	DDoS Mitigation 25 Mbps	DDOS-0003	DDoS Mitigation Services for 25 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$1,750.00	Each	Yes	Yes	Required
4	DDoS Mitigation 50 Mbps	DDOS-0004	DDoS Mitigation Services for 50 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$1,750.00	Each	Yes	Yes	Required
5	DDoS Mitigation 100 Mbps	DDOS-0005	DDoS Mitigation Services for 100 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$1,750.00	Each	Yes	Yes	Required
6	DDoS Mitigation 250 Mbps	DDOS-0006	DDoS Mitigation Services for 250 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$2,500.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
7	DDoS Mitigation 500 Mbps	DDOS-0007	DDoS Mitigation Services for 500 Mbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$3,000.00	Each	Yes	Yes	Required
8	DDoS Mitigation 1 Gbps	DDOS-0008	DDoS Mitigation Services for 1 Gbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$4,125.00	Each	Yes	Yes	Required
9	DDoS Mitigation 5 Gbps	DDOS-0009	DDoS Mitigation Services for 5 Gbps of traffic flow.	DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$9,200.00	Each	Yes	Yes	Required
10	Network Protection Service Premium - Committed Information Rate (CIR) = 15 Mbps	NPS-0001	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$390.00	CIR	Yes	Yes	Required
11	Network Protection Service Premium - Committed Information Rate (CIR) = 100 Mbps	NPS-0002	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$650.00	CIR	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
12	Network Protection Service Premium - Committed Information Rate (CIR) = 200 Mbps	NPS-0003	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$812.50	CIR	Yes	Yes	Required
13	Network Protection Service Premium - Committed Information Rate (CIR) = 500 Mbps	NPS-0004	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$975.00	CIR	Yes	Yes	Required
14	Network Protection Service Premium - Committed Information Rate (CIR) = 1 Gbps	NPS-0005	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$1,300.00	CIR	Yes	Yes	Required
15	Network Protection Service Premium - Committed Information Rate (CIR) = 2 Gbps	NPS-0006	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$1,625.00	CIR	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
16	Network Protection Service Premium - Committed Information Rate (CIR) = 4 Gbps	NPS-0007	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$1,950.00	CIR	Yes	Yes	Required
17	Network Protection Service Premium - Committed Information Rate (CIR) = 10 Gbps	NPS-0008	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$2,600.00	CIR	Yes	Yes	Required
18	Network Protection Service Premium - Committed Information Rate (CIR) = 20 Gbps	NPS-0009	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$3,900.00	CIR	Yes	Yes	Required
19	Network Protection Service Premium - Committed Information Rate (CIR) = 30 Gbps	NPS-0010	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$5,200.00	CIR	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
20	Network Protection Service Premium - Committed Information Rate (CIR) = 40 Gbps	NPS-0011	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$6,500.00	CIR	Yes	Yes	Required
21	Network Protection Service Premium - Committed Information Rate (CIR) = 100 Gbps	NPS-0012	Layers 3-4 Volumetric, Always-on Attack Mitigation	Customer Specifies Access Control Lists (ACLs) Filters, Rate Limiters, Null Routes, Subnets on CenturyLink Provider Edge Routers	\$0.00	\$9,100.00	CIR	Yes	Yes	Required
22	Always-On DDoS Mitigation 1.544–10 Mbps of traffic flow.	DDOSU-0001	DDoS Mitigation Services for 1.544–10 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$5,265.00	Each	Yes	Yes	Required
23	Always-On DDoS Mitigation 15 Mbps of traffic flow.	DDOSU-0002	DDoS Mitigation Services for 15 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$5,265.00	Each	Yes	Yes	Required
24	Always-On DDoS Mitigation 25 Mbps of traffic flow.	DDOSU-0003	DDoS Mitigation Services for 25 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$5,265.00	Each	Yes	Yes	Required
25	Always-On DDoS Mitigation 50 Mbps of traffic flow.	DDOSU-0004	DDoS Mitigation Services for 50 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$5,265.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
26	Always-On DDoS Mitigation 100 Mbps of traffic flow.	DDOSU-0005	DDoS Mitigation Services for 100 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$5,265.00	Each	Yes	Yes	Required
27	Always-On DDoS Mitigation 250 Mbps of traffic flow.	DDOSU-0006	DDoS Mitigation Services for 250 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$7,020.00	Each	Yes	Yes	Required
28	Always-On DDoS Mitigation 500 Mbps of traffic flow.	DDOSU-0007	DDoS Mitigation Services for 500 Mbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$7,800.00	Each	Yes	Yes	Required
29	Always-On DDoS Mitigation 1 Gbps of traffic flow.	DDOSU-0008	DDoS Mitigation Services for 1 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$9,620.00	Each	Yes	Yes	Required
30	Always-On DDoS Mitigation 2 Gbps of traffic flow.	DDOSU-0009	DDoS Mitigation Services for 2 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$15,860.00	Each	Yes	Yes	Required
31	Always-On DDoS Mitigation 3 Gbps of traffic flow.	DDOSU-0010	DDoS Mitigation Services for 3 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$19,278.00	Each	Yes	Yes	Required
32	Always-On DDoS Mitigation 4 Gbps of traffic flow.	DDOSU-0011	DDoS Mitigation Services for 4 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$22,176.00	Each	Yes	Yes	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
33	Always-On DDoS Mitigation 5 Gbps of traffic flow.	DDOSU-0012	DDoS Mitigation Services for 5 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$26,975.00	Each	Yes	Yes	Required
34	Always-On DDoS Mitigation 10 Gbps of traffic flow.	DDOSU-0013	DDoS Mitigation Services for 10 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$41,600.00	Each	Yes	Yes	Required
35	Always-On DDoS Mitigation 20 Gbps of traffic flow.	DDOSU-0014	DDoS Mitigation Services for 20 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$50,700.00	Each	Yes	Yes	Required
36	Always-On DDoS Mitigation 30 Gbps of traffic flow.	DDOSU-0015	DDoS Mitigation Services for 30 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$59,800.00	Each	Yes	Yes	Required
37	Always-On DDoS Mitigation 40 Gbps of traffic flow.	DDOSU-0016	DDoS Mitigation Services for 40 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$66,300.00	Each	Yes	Yes	Required
38	Always-On DDoS Mitigation 100 Gbps of traffic flow.	DDOSU-0017	DDoS Mitigation Services for 100 Gbps of traffic flow.	Always On DDoS Mitigation with FBM (PE based configuration)	\$0.00	\$102,700.00	Each	Yes	Yes	Required

24.5.2.1 Extended Demarcation Wiring Services

Contractor's Description of Service:

Building Extension available to extend service from network demarcation point to the desired location within your building (i.e. floor, suite, etc.). Extending from the MPOE to your location When a telecom service is provided to a commercial building, it is typically delivered to the Minimum Point of Entry (MPOE)/Telco-Room. This demarcation point or "demarc" is generally the point at which you become responsible for the on-premise cabling and wiring. Depending on the building, the extension from the demarc to your equipment may be a substantial distance; therefore, it is important to investigate options early.

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore
Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	lone	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach

Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca
Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa
Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota
Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo
Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City

Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale
Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville
National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City
Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee
Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.5.2.1 – Extended Demarcation Wiring Services

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Extended Demarcation -Copper – Regular Hours	DMARC-0001	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet of four-pair cable and an RJ48 or equivalent jack.	Extended Demarcation – Copper Four-Pair – Regular Hours	\$714.28	N/A	Installation	No	No	Required
2	Extended Demarcation -Copper – Overtime Hours	DMARC-0002	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet of four-pair cable and an RJ48 or equivalent jack.	Extended Demarcation – Copper Four-Pair - Overtime Hours Mon-Fri 5:00 pm to 7:59 am and all day Saturday	\$928.56	N/A	Installation	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	Extended Demarcation -Copper – Sunday and Holiday Hours	DMARC-0003	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet of four-pair cable and an RJ48 or equivalent jack.	Extended Demarcation – Copper Four-Pair - any hours worked on Sunday or State of California holidays	\$1,194.28	N/A	Installation	No	No	Required

4	Extended Demarcation -Copper 25 Pair – Regular Hours	DMARC-0004	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one patch panel and mounting hardware. Ten Category 5e, three meter jumpers; one 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	Extended Demarcation – Copper 25 Pair – Regular Hours.	\$771.43	N/A	Installation	No	No	Required
5	Extended Demarcation -Copper 25	DMARC-0005	Wiring services to extend Facilities from the	Extended Demarcation – Copper 25 Pair - Overtime Hours Mon-Fri	\$1,157.14	N/A	Installation	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
	Pair – Overtime Hours		Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one patch panel and mounting hardware. Ten Category 5e, three meter jumpers; one 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	5:00 pm to 7:59 am and all day Saturday						

6	Extended Demarcation -Copper 25 Pair – Sunday and Holiday Hours	DMARC-0006	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment. Includes 300 feet or less of Category 5 25-pair CMP cable, one patch panel and mounting hardware. Ten Category 5e, three meter jumpers; one 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	Extended Demarcation – Copper 25 Pair - any hours worked on Sunday or State of California holidays	\$1,561.43	N/A	Installation	No	No	Required
7	Extended Demarcation - Optical Fiber	DMARC-0007	Wiring services to extend Facilities from the	Extended Demarcation – Optical Fiber Link– Regular Hours	\$2,357.14	N/A	Installation	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
	Link – Regular Hours		Customer's MPOE to the Customer's point of utilization from a fiber trunk or trunking equipment, Strand count required to provision one/each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.							

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
8	Extended Demarcation - Optical Fiber Link – Overtime Hours	DMARC-0008	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a fiber trunk or trunking equipment, Strand count required to provision one/each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.	Extended Demarcation – Optical Fiber Link- Overtime Hours Mon-Fri 5:00 pm to 7:59 am and all day Saturday	\$2,857.14	N/A	Installation	No	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
9	Extended Demarcation - Optical Fiber Link – Sunday and Holiday Hours	DMARC-0009	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a fiber trunk or trunking equipment, Strand count required to provision one/each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.	Extended Demarcation – Optical Fiber Link- any hours worked on Sunday or State of California holidays	\$3,928.57	N/A	Installation	No	No	Required

24.5.3 Services Related Hourly Support

Contractor's Description of Service:

CenturyLink provides Field technicians who are properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.

Geographic Availability:

Adelanto	Brea	Coronado	Fillmore	Huntington Park	Lindsay
Agoura Hills	Brentwood	Corte Madera	Firebaugh	Huron	Live Oak
Alameda	Brisbane	Costa Mesa	Folsom	Imperial	Livermore
Albany	Buellton	Cotati	Fontana	Imperial Beach	Livingston
Alhambra	Buena Park	Covina	Fort Bragg	Indian Wells	Lodi
Aliso Viejo	Burbank	Crescent City	Fort Jones	Indio	Loma Linda
Alturas	Burlingame	Cudahy	Fortuna	Industry	Lomita
Amador	Calabasas	Culver City	Foster City	Inglewood	Lompoc
American Canyon	Calexico	Cupertino	Fountain Valley	Inyo	Long Beach
Anaheim	California City	Cypress	Fowler	Ione	Loomis
Anderson	Calimesa	Daly City	Fremont	Irvine	Los Alamitos
Angels Camp	Calipatria	Dana Point	Fresno	Irwindale	Los Altos
Antioch	Calistoga	Danville	Fullerton	Isleton	Los Altos Hills
Apple Valley	Camarillo	Davis	Galt	Jackson	Los Angeles
Arcadia	Campbell	Del Mar	Garden Grove	Kerman	Los Banos
Arcata	Canyon Lake	Del Rey Oaks	Gardena	Kern	Los Gatos
Arroyo Grande	Capitola	Delano	Gilroy	King City	Loyalton
Artesia	Carlsbad	Desert Hot Springs	Glendale	Kings	Lynwood
Arvin	Carmel-By-The-Sea	Diamond Bar	Glendora	Kingsburg	Madera
Atascadero	Carpentaria	Dinuba	Goleta	La Canada Flintridge	Malibu
Atherton	Carson	Dixon	Gonzales	La Habra	Mammoth Lakes
Atwater	Cathedral City	Dorris	Grand Terrace	La Habra Heights	Manhattan Beach
Auburn	Ceres	Dos Palos	Grass Valley	La Mesa	Manteca
Avalon	Cerritos	Downey	Greenfield	La Mirada	Maricopa

Avenal	Chico	Duarte	Gridley	La Palma	Marina
Azusa	Chino	Dublin	Grover Beach	La Puente	Martinez
Bakersfield	Chino Hills	Dunsmuir	Guadalupe	La Quinta	Marysville
Baldwin Park	Chowchilla	East Palo Alto	Gustine	La Verne	Maywood
Banning	Chula Vista	El Cajon	Half Moon Bay	Lafayette	McFarland
Barstow	Citrus Heights	El Centro	Hanford	Laguna Beach	Mendota
Beaumont	Claremont	El Cerrito	Hawaiian Gardens	Laguna Hills	Menlo Park
Bell	Clayton	El Monte	Hawthorne	Laguna Niguel	Merced
Bell Gardens	Clearlake	El Paso De Robles	Hayward	Laguna Woods	Mill Valley
Bellflower	Cloverdale	El Segundo	Healdsburg	Lake	Millbrae
Belmont	Coachella	Elk Grove	Hemet	Lake Elsinore	Milpitas
Belvedere	Coalinga	Emeryville	Hercules	Lake Forest	Mission Viejo
Benicia	Colfax	Encinitas	Hermosa Beach	Lakeport	Modesto
Berkeley	Colma	Escalon	Hesperia	Lakewood	Monrovia
Beverly Hills	Colton	Escondido	Hidden Hills	Lancaster	Montague
Big Bear Lake	Colusa	Etna	Highland	Larkspur	Montclair
Biggs	Commerce	Eureka	Hillsborough	Lassen	Monte Sereno
Bishop	Compton	Exeter	Hollister	Lathrop	Montebello
Blue Lake	Concord	Fairfax	Holtville	Lawndale	Monterey
Blythe	Corcoran	Fairfield	Hughson	Lemon Grove	Monterey Park
Bradbury	Corning	Farmersville	Humboldt	Lemoore	Moorpark
Brawley	Corona	Ferndale	Huntington Beach	Lincoln	Moraga
Moreno Valley	Pacifica	Poway	San Anselmo	Santa Clarita	South San Francisco
Morgan Hill	Palm Desert	Rancho Cordova	San Bernardino	Santa Cruz	St Helena
Morro Bay	Palm Springs	Rancho Cucamonga	San Bruno	Santa Fe Springs	Stanton
Mount Shasta	Palmdale	Rancho Mirage	San Buenaventura	Santa Maria	Stockton
Mountain View	Palo Alto	Rancho Palos Verdes	San Carlos	Santa Monica	Suisun City
Murrieta	Palos Verdes Estates	Rancho Santa Margarita	San Clemente	Santa Paula	Sunnyvale
Napa	Paradise	Red Bluff	San Diego	Santa Rosa	Susanville

National City	Paramount	Redding	San Dimas	Santee	Sutter Creek
Needles	Parlier	Redlands	San Fernando	Saratoga	Taft
Nevada City	Pasadena	Redondo Beach	San Francisco	Sausalito	Tehachapi
Newark	Patterson	Redwood City	San Gabriel	Scotts Valley	Tehama
Newman	Perris	Reedley	San Jacinto	Seal Beach	Temecula
Newport Beach	Petaluma	Rialto	San Joaquin	Seaside	Temple City
Norco	Pico Rivera	Richmond	San Jose	Sebastopol	Thousand Oaks
Norwalk	Piedmont	Ridgecrest	San Juan Bautista	Selma	Tiburon
Novato	Pinole	Rio Dell	San Juan Capistrano	Shafter	Torrance
Oakdale	Pismo Beach	Rio Vista	San Leandro	Shasta Lake	Tracy
Oakland	Pittsburg	Ripon	San Luis Obispo	Sierra Madre	Trinidad
Oakley	Placentia	Riverbank	San Marcos	Signal Hill	Truckee
Oceanside	Placerville	Riverside	San Marino	Simi Valley	Tulare
Ojai	Pleasant Hill	Rocklin	San Mateo	Solana Beach	Tulelake
Ontario	Pleasanton	Rohnert Park	San Pablo	Soledad	Turlock
Orange	Plymouth	Rolling Hills	San Rafael	Solvang	Tustin
Orange Cove	Point Arena	Rolling Hills Estates	San Ramon	Sonoma	Twentynine Palms
Orinda	Pomona	Rosemead	Sand City	Sonora	Ukiah
Orland	Port Hueneme	Roseville	Sanger	South El Monte	Union City
Oroville	Porterville	Ross	Santa Ana	South Gate	Upland
Oxnard	Portola	Sacramento	Santa Barbara	South Lake Tahoe	Vacaville
Pacific Grove	Portola Valley	Salinas	Santa Clara	South Pasadena	Vallejo



Vernon	Yountville
Victorville	Yreka
Villa Park	Yuba City
Visalia	Yucaipa
Vista	Yucca Valley
Walnut	
Walnut Creek	
Wasco	
Waterford	
Watsonville	
Weed	
West Covina	
West Hollywood	
West Los Angeles	
West Sacramento	
Westlake Village	
Westminster	
Westmorland	
Wheatland	
Whittier	
Williams	
Willits	
Willows	
Windsor	
Winters	
Woodlake	
Woodland	
Woodside	
Yorba Linda	

State Associated Administrative Fee Charge - Services identified below with "Yes" in the SAAF Applied column will have a 2.5% fee applied to the Monthly Recurring Charge or usage. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 24.5.3 – Services Related Hourly Support

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	TECH-0001	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Services Repair Technician Hours 8:00AM to 4:59PM, Monday through Friday.	\$ 178.57	N/A	Hour	Yes	No	Required
2	Field Service Repair Technician Overtime Hours	TECH-0002	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Service Repair Technician Overtime Hours Mon-Fri 5:00 pm to 7:59 am and all day Saturday	\$ 232.14	N/A	Hour	Yes	No	Required

#	Feature Name	Contractor's Product ID	Feature Description	Contractor's Description, Restrictions and Limitations	Non-Recurring Charge Per Item	Monthly Recurring Charge/Item per Unit	Unit of Measure	SAAF Applied (Yes/No)	Delegation Needed (Yes/No)	Required or Discretionary
3	Field Service Repair Technician Sunday and Holiday Hours	TECH-0003	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Field Services Technician any hours worked on Sunday or State of California holidays	\$ 298.57	N/A	Hour	Yes	No	Required