CENTURYLINK IQ™ NETWORKING SERVICE LEVEL AGREEMENT
INTERNATIONAL PRIVATE PORT LATENCY GOALS

ATTACHMENT 2

This Attachment 2 to the CenturyLink IQ™ Networking Service Level Agreement sets forth the Latency Goals for international Private Ports.

1. International Private Port Latency Goals. The SLA components for international Private Port Latency Goals include the applicable CenturyLink edge routers or Core Routers located in the specific areas shown below. If CenturyLink does not meet the applicable international Private Port Latency Goals shown below, Customer will qualify for a credit of 10% of the MRC for the Affected Service. Credits are subject to the requirements and limitations of Section 4 in the CenturyLink IQ Networking Service Level Agreement.

1.1 CenturyLink International Backbone Network.

Backbone Network	Description	Goal
TransAtlantic Network	CenturyLink's TransAtlantic Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in the New York metropolitan area and a CenturyLink edge router in the London metropolitan area.	90 ms
TransPacific Network	CenturyLink's TransPacific Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in the Los Angeles metropolitan area and a CenturyLink edge router in the Tokyo metropolitan area	150 ms
Australia TransPacific Network	CenturyLink's Australia TransPacific Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Sydney, Australia and a CenturyLink edge router in the Los Angeles metropolitan area.	210 ms
North America to India Network	CenturyLink's North America to India Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in the continental U.S. and a CenturyLink edge router in India.	350 ms
North America to Intra-Europe Network	CenturyLink's North America to Intra Europe Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in the continental U.S. and a CenturyLink edge router in Intra Europe.	150 ms
North America to Intra-Asia Pacific Network	CenturyLink's North America to Intra Asia Pacific Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in the continental U.S. and a CenturyLink edge router in Intra-Asia Pacific.	265 ms

1.2 CenturyLink European Backbone Network.

Backbone Network	Description	Goal
Europe Intra-Network	CenturyLink's Intra -Europe Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router and another CenturyLink edge router in Intra-Europe.	50 ms
Europe to Asia Pacific Network	CenturyLink's Europe to Asia Pacific Rim Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Europe and a CenturyLink edge router in Asia Pacific Rim, excluding Australia and New Zealand.	350 ms
Europe to North America Network	CenturyLink's North America to Europe Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in -Europe and a CenturyLink edge router in the continental U.S.	150 ms

1.3 CenturyLink Asia Pacific Backbone Network

Backbone Network	Description	Goal
Asia Pacific Intra-Network	CenturyLink's Asia Pacific Intra-Network Latency Goal is based on the average round-trip transmission between CenturyLink intra-regional backbone routers ("Core Routers") in Asia Pacific Rim, excluding Australia and New Zealand.	130 ms
Hong Kong to Sydney Network	CenturyLink's Hong Kong to Sydney Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Hong Kong and a CenturyLink edge router in Sydney.	190 ms
Hong Kong to Singapore Network	CenturyLink's Hong Kong to Singapore Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Hong Kong and a CenturyLink edge router in Singapore.	50 ms
Hong Kong to Tokyo Network	CenturyLink's Hong Kong to Tokyo Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Hong Kong and a CenturyLink edge router in Tokyo.	70 ms
Hong Kong to United Kingdom Network	CenturyLink's Hong Kong to United Kingdom Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Hong Kong and a CenturyLink edge router in the United Kingdom.	350 ms
Singapore to Sydney Network	CenturyLink's Singapore to Sydney Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Singapore and a CenturyLink edge router in Sydney.	230 ms

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Singapore to Tokyo Network	CenturyLink's Singapore to Tokyo Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Singapore and a CenturyLink edge router in Tokyo.	130 ms
Singapore to United Kingdom Network	CenturyLink's Singapore to United Kingdom Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Singapore and a CenturyLink edge router in the United Kingdom	320 ms
Tokyo to Sydney Network	CenturyLink's Tokyo to Sydney Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Tokyo and a CenturyLink edge router in Sydney.	130 ms
Tokyo to United Kingdom Network	CenturyLink's Tokyo to United Kingdom Network Latency Goal is based the average round-trip transmission between a CenturyLink edge router in Singapore and a CenturyLink edge router in the United Kingdom.	380 ms
Sydney to United Kingdom Network	CenturyLink's Singapore to United Kingdom Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in Singapore and a CenturyLink edge router in the United Kingdom	380 ms

1.4 Asia-India-Europe Backbone Network

Backbone Network	**Description**	**Goal**
India to Singapore Network	CenturyLink's India to Singapore Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in India and a CenturyLink edge router in Singapore.	110 ms
India to Hong Kong Network	CenturyLink's India to Hong Kong Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in India and a CenturyLink edge router in Hong Kong.	140 ms
India to Tokyo Network	CenturyLink's India to Tokyo Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router India and a CenturyLink edge router in Tokyo.	220 ms
India to Sydney Network	CenturyLink's India to Sydney Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in India and a CenturyLink edge router in Sydney.	320 ms
India to United Kingdom Network	CenturyLink's India to United Kingdom Network Latency Goal is based on the average round-trip transmission between a CenturyLink edge router in India and a CenturyLink edge router in the United	150 ms