

Enterprise Collaboration Made Easy

Enhance business agility and efficiency across your workforce with Cisco Hosted Collaboration Solution delivered by Lumen.SM

The future of work

As more businesses support remote work opportunities—with employees choosing to plug in from home, a cafe, or even abroad—the demand for collaboration tools is rising steadily. As a result, businesses are expected to offer seamless collaboration between mobile and virtual employees, customers, and suppliers.

Roles are evolving

The speed of business is accelerating and in turn driving change within organizational roles. More than ever, business managers need to understand how to assist customers; IT managers must know how to enable the business; and CIOs need to anticipate a rapid shift in the rate of change as the cloud continues to transform industries.

Agility is key

Cisco Hosted Collaboration Solution delivered by Lumen allows your organization to be agile and efficient while gaining a competitive advantage—by empowering your workforce. With a comprehensive back-end solution in-place, stakeholders can focus on the tasks at-hand to move your business forward. Because it's a hosted solution, you'll benefit from consistency and flexibility with minimized upfront investments. Simply dial-up-or-down your requirements as needed—no more wasted resources.

Keep it simple

Whether you have aging infrastructure or you're building upon a fresh slate, Cisco and Lumen deliver the latest and most effective collaboration tools to help streamline your operations—and, your employees, clients, and partners will take notice.



- 33% of employees say the ability to collaborate makes them more loyal.¹
- Almost three-quarters of businesses that have deployed UCaaS plan to increase adoption within their organizations.²
- **Collaboration in the cloud**
Gartner predicts that by 2021, over 75% of midsize and large organizations will have adopted a multicloud or hybrid IT strategy.³

With Cisco Hosted Collaboration Solution delivered by Lumen, you have a single vendor to manage this critical part of your enterprise. As a result you can:

- **Maximize business agility** by delivering collaboration services in-sync with your changing business needs. Easily scale users and applications up-or-down as your needs fluctuate.
- **Boost efficiency** with a simple, predictable subscription model and only pay for what you need.
- **Simplify management** and take control of your network. Streamline collaboration to help ensure performance and dependability.
- **Maintain integrity** and privacy to safeguard your business, employees, partners, and customers with a secure network architecture.

Cisco Hosted Collaboration Solution was named Gartner Magic Quadrant leader in Unified Communications, Corporate Telephony, Contact Center, and Group and Web Conferencing.⁴



Gold Certified

Master Specialized in Collaboration

Lifecycle Advisor

Cisco Hosted Collaboration Solution delivered by Lumen

With a flexible, subscription-based service, you can add on the features that work best for your operations and scale them to meet your needs, including:

- Voice and video as a service
- Voicemail and integrated messaging as a service
- IM and presence as a service
- Mobility as a service
- Web conferencing as a service

¹ The Economist, Employee Happiness and Business Success are Linked, 2019

² Frost, How to Become a Successful UCaaS Provider, 2019

³ Smarter With Gartner, 5 Approaches to Cloud Applications Integration, May 14, 2019

⁴ Cisco Blog: Cisco Recognized as a Worldwide UCaaS Leader by Gartner, 2019

Why Lumen?

Lumen combines a significant local presence with an expansive global network to keep you connected – wherever business happens. With expertise and next-generation networking solutions, Lumen puts it all to work for your organization. With dedicated end-to-end support, these solutions allow you to leverage existing investments and access future applications without technology refresh investments.

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