

Lumen Solutions for Webex Calling

Enhance collaboration with a robust, cloud-based calling platform.

Businesses are constantly being asked to do more with less. It is a challenge to optimize employee and customer collaboration with fewer resources. You need new solutions that are easy to integrate and won't overwhelm your already overloaded IT staff, while still fitting into your budget. These features need to be robust, manageable and reliable, allowing you to focus on your day-to-day business.

Lumen has partnered with Cisco to offer a solution to your collaboration challenges, Lumen Solutions for Webex Calling. Regardless of where your customers or employees are located, with this solution, they will have the ability to engage in continuous collaboration.

Business solutions

Lumen Solutions for Webex Calling offers a standardized set of features along with the flexibility to customize them as needed. For example, by adding cloud calling, you can seamlessly move from a phone conversation to messaging or to a meeting as your discussions evolve.

Lumen will partner with you to plan, deploy and maintain your calling solution via our robust customer service team, providing you a reliable and secure end-to-end experience.



Efficiency



This solution helps provide you the ability to manage one vendor for your network, applications and support. Simplifying to one vendor can help streamline processes and help keep your users productive.

Flexibility



Move effortlessly from calling to messaging to meetings within our flexible environment for a consistent and continuous collaboration experience.

Growth



Lumen Solutions for Webex Calling offers an audio and video platform that seamlessly integrates and helps provide you a simple, cost-effective solution that is easy to scale as your business grows and changes.

Agility

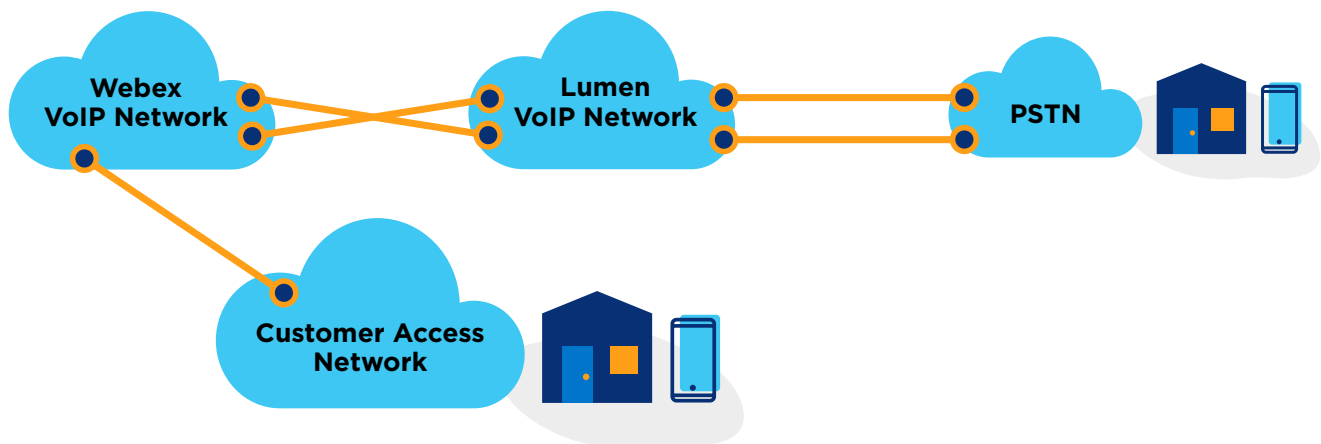


Enjoy peace of mind with a cloud-based calling solution that provides a redundant environment when you need it. If emergencies arise, Lumen Solutions for Webex Calling can provide you with the reliable service you need, and the flexibility to scale and add more users when the need arises.

Technical Features/Capabilities

- Comprehensive cloud calling with enterprise-grade PBX features, including local PSTN and options for international calling either through Lumen or your local provider
- Group features, including unlimited subscriptions of auto-attendant and shared call appearances
- Lumen Solutions for Webex Calling with messaging, screen sharing and audio and video conferencing for up to three participants
- The option to add Webex® Meetings, a feature that offers an enterprise-grade meeting experience, meeting room recording, meeting room locking, remote dial-in access over PSTN and up to 1,000 meeting participants
- The option to add the entire Cisco multi-platform phones and headset portfolio and the complete range of Cisco video endpoints, leveraging Cisco Hardware as a Service
- The option to add call recording powered by Dubber, a highly secure and scalable cloud call recording solution, including cloud storage and transcription

Cisco and Lumen Network Relationship



Why Lumen?

Lumen combines a significant local presence with an expansive global network to keep you connected — wherever business happens. We have the expertise and next-generation networking solutions to put it all to work for your organization.

- Innovative applications, supported by an underlying global network, that provide an enterprise-grade experience
- Dedicated end-to-end support and service level agreements backed by Lumen
- Solutions that allow you to leverage your existing investments and access future applications without technology refresh investment
- Lumen Enablement Services for UC&C to help you adopt and enable Lumen Solutions for Webex Calling