|                        |  |                  | Country     | From Any Phone | From      | Standard     |   |
|------------------------|--|------------------|-------------|----------------|-----------|--------------|---|
| Country                | CI   | Dialing Format   | Coverage    | (except some   | Mobile    | Simultaneous | Comments - subject to change without notice   |
| Country                | O.   | Dialing I office | Limitation  | private)       | Networks  | Calls/#      | Comments - Subject to Change without House  |
|                        |  | 00-800-0010 then | Lillitation | private        | Networks  | Galls/#      | Public phones require coin or card deposit.   |
| Albania                | Z355   | PIN/code         |             | No             | No        |              | Public priories require confront card deposit.  |
| Anguilla               | U101   | 1 8XX XXX XXXX   | Yes         | No             | No        |              | No debit or credit card are required from dedicated card phone to activate the phone.   |
| Anguilla               | 0101   | 1000 000         | 165         | INO            | INO       |              | - No debit card or credit card are required from dedicated card phone to activate the phone   |
|                        |  |                  |             |                |           |              | - No debit card or credit card are required from dedicated card priorie to activate the priorie  - Toll Free numbers only via dedicated payphone. Those phones usually have stickers or some sort of instructions advertizing the fact they give access to int'l toll free numbers  |
| A 4!                   | 11400  | 4 0000 0000 0000 |             | NI-            | NI-       | 1            | Callers must await "company" operator to come on line. If customer keys in called number on touch-tone phones, the call will  |
| Antigua                | U102   | 1 8XX XXX XXXX   | Yes         | No             | No        | ı            | be disconnected by Antigua (fraud detection method deliberately applied by Antigua)   |
|                        |  |                  |             |                |           |              | be disconfedied by Artigua (fraud detection freehold deliberately applied by Artigua)   |
|                        | D5.4   | 2000 10000000000 |             |                |           |              |   |
| Argentina              | P54  | 0800 XXXXXXXXXX  |             |                |           |              | -Mobile access allowed for ITFS, but airtime is charged.  |
|                        |  |                  |             |                |           |              | , and the second se  |
| A t'                   | 1154   | 0000 000         | NI.         |                |           | 40           | -ITFS access is available from all carriers networksA minimum is charged for calls from hotels.   |
| Argentina              | U54  | 0800 XXX XXXX    | No          | Yes            | Yes       | 10           | -Payphone: available for ITFS. No coins nor card required from payphones.   |
|                        |  |                  |             |                |           |              | -Post-paid telephony services are allowed, but not pre-paid services.   |
| A ( P                  | 704  | 4 000 100/1000/  |             | .,             |           |              | a ust-paid telephiony services are allowed, but not pre-paid services.  |
| Australia              | Z61  | 1 800 XXX XXXX   | No          | Yes            | Yes       |              | Full contraction was including the following intends Christman Intends Tomories and Occupations   |
|                        |  |                  |             |                |           |              | - Full country coverage including the following islands Christmas Islands, Tasmania, and Cocos Islands.   |
| Australia              | U61  | 1 800 xxx xxx    | No          | Yes            | Yes       |              | - Airtime is applied for mobile calls.  Some public phone take sain or confered toard. Cain phone a may require sains if privately operated (blue phone calls). Amount required is a Australian 0.40 cents. Plue phone is current.  |
|                        |  |                  |             |                |           |              | - Some public phone take coin or card/credit card. Coin phones may require coins if privately operated (blue phones only). Amount required is: Australian 0,40 cents. Blue phones: owner sets tariff.   |
| A ( P                  | 504  |                  |             |                |           |              | sets tariii.  |
| Australia              | P61  |                  |             | .,             |           |              |   |
| Austria                | P43 / C43  | 0800 xxx xxxx    | No          | Yes            | Yes       |              |   |
|                        |  | 0 800 281 XXX    |             | .,             | .,        |              | - Full country coverage.  |
| Austria                | U43 / H43  | 0800 29X XXX     | No          | Yes            | Yes       |              | - Coins are required from all Coin Phones (1 EURO), but will be returned.   |
|                        |  |                  |             |                |           |              | - ITFS available from all mobile networks, free of charge for caller.   |
|                        |  |                  |             |                |           |              | Toll free coverage is available from all the islands and cays in the Bahamas, the major islands are listed below: New Providence (Nassau), Grand Bahamas (Freeport), Abaco, Eleuthera   |
| Bahamas                | U103   | 1 8XX XXX XXXX   | No          | Yes            | Yes       |              | (Harbour Is, Spanish Wells) Bimini, The Berry Islands & Cays, Andros, The Exumas, Long Island, Cat Island, Acklins, Crooked Island, Ragged Island, Inagua, San Salvador, Rum Cay  |
|                        |  |                  |             |                |           |              |   |
|                        |  |                  |             |                |           |              | - Each order will be treated on a case by case basis  |
| Bahrain                | U973   | 8000-XXXX        | No          | Yes            | Yes       | 120          | - A coin may be required in coin phones (depending on type of coin phone). Minimum amount to be inserted is BHD 0.100 (1 BHD = 2.65 US\$). Cards are not required to activate card  |
|                        |  |                  |             |                |           |              | phones.   |
|                        |  |                  |             |                | Yes - see |              | Some small number of hotels do not have in-room IDD. The caller can then access the service by requesting an outside line from the hotel operator, and then dial the access number.   |
| Barbados               | U104   | 1 800 XXX XXXX   | No          | Yes            | comments  |              | - Mobile access only available from LIME network.   |
|                        |  |                  |             |                |           |              |   |
| Belarus                | U375   | 8 820 XXXX XXXX  | No          | No payphone    | Yes       |              | - ITFS not available from Payphone networks   |
|                        |  |                  |             |                |           |              | - ITFS are available from Mobile networks(Velcom, MTS, Life)  |
| Belgium                | P32 / C32  | 0800 xxx xxxx    | No          | Yes            | Yes       |              |   |
| Belgium                | U32 / H32  | 0 800 XX XXX     | No          | Yes            | Yes       | 250          | - A debit card is required from card phones to activate the phone.  |
|                        |  |                  |             |                |           |              | - A charge may be applicable for calls from hotels. The amount depends on the hotel.  |
| Belize                 | U501   | 1 800 XXX XXXX   | No          | Yes            | Yes       |              | - Service available from BTL payphones  |
|                        |  |                  |             |                |           |              | - ITFS available from BTL Mobile Network.   |
|                        |  |                  |             |                |           |              | - An average charge of 0.75 US/call is applicable to access toll free numbers from hotels.  |
| Bermuda                | U105   | 1 8XX XXX XXXX   | Yes         | No             | No        |              | - ITFS is available from the following locations: Seaports, Airport, Bermuda Telco office. From guest rooms of selected hotels: Belmont, Sonesta Beach, Harmony Hall, Hamilton Princess,  |
|                        |  |                  |             |                |           |              | Southampton Princess, Marriott Castle Harbour, Grotto Bay, Ariel Sands, Cambridge Beaches, Elbow Beach, Rosedon, Palmetto Bay.  |
|                        |  |                  |             |                |           |              | - ITFS is available only from C&W Bermuda network   |
| Bolivia                | Z591   | 800 10 XXXX      | No          | Yes            | Yes       |              | Mobile access is available from Boliva. Airtime charges may apply.  |
| Bolivia                | P591   | 800 XXXXXX       |             | .,             |           |              |   |
| Bolivia                | U591   | 800 10 XXXX      | No          | Yes            | Yes       |              |   |
| Botswana               | U267   | 00 269 800 XXX   | No          | No             | No        | 24           | ITFS is not available from mobile and payphone networks   |
|                        |  | XXXX             |             |                |           |              |   |
|                        |  |                  |             |                |           |              | - There are 41 mobile operators in Brazil. The mobile numbers all start with first digit 9 after the city/area code. Even with the premium access, some mobile operators block the access.  |
|                        | 1  |                  |             |                |           |              | However, the customer is free to authorize the mobile operator to unblock it. Other mobile operators block the access for 3/6 months and, depending on the customer profile (bill payment on the right date, fidelity, etc), unblock it after that period. So, ITFS numbers accessibility depends on each mobile operators procedures. No Airtime is charged for mobile access. |
|                        |  | 0800-891-XXXX    |             | .,             | Yes - see |              | - Payphones: Access from public payphones not consistently available as it is only provided by the Brazilian regional telephone companies. ITFS might not be available from some  |
| Brazil                 | U55 / H55  | 0800-XXX-XXXX    | No          | Yes            | comments  |              | payphones. Access from public payphones not consistently available as it is only provided by the brazilian regional telephone companies. HTS might not be available from some payphones.  |
|                        | 1  |                  |             |                |           |              | - Some mobile operators block the access based on their end- user profile.  |
|                        | 1  |                  |             |                |           |              | Come module operation block the decess based on their order user profile.   |
|                        | <del>                                     </del> |                  |             |                | <b> </b>  |              |   |
| British Virgin Islands | U106   | 1 800 XXX XXXX   | No          | No             | No        |              |   |
|                        | L  | Į                |             |                | <u> </u>  |              |   |

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| Country            | CI          | Dialing Format   | Country<br>Coverage<br>Limitation  | From Any Phone<br>(except some<br>private) | From<br>Mobile<br>Networks | Standard<br>Simultaneous<br>Calls/#        | Comments - subject to change without notice  |
|--------------------|-------------|--|--|--|----------------------------|--|--|
| Brunei             | U673        | 801 4XXX   | No   | No   | No                         |  | - No access from mobile networks - Some public phone may require coin. Amount required is: 0,50 cents BND.   |
| Bulgaria           | U359        | 00800 XXX XXXX   | No   | Yes  | Partial                    |  | - For fixed network: ITFS only accessible if IDDD feature is activated Tollfree numbers accessible from Vivacom & Globul Mobile - no access from Payphone networks.  |
| Cambodia           | Z855        | 1 800 XXX XXX  | No   | Yes  | Yes                        |  | Reachable by Smart and Beeline. It is also reachable from "Hello" formally know as Hello Axiata which is the same as Smart Network.  |
| Cayman Islands     | Z107        | 1 800 XXX XXXX   | No   | Yes  | Yes                        |  | Mobile Access is available. Airtime charges by the mobile operator.  |
| Cayman Islands     | U107        | 1 800 XXX XXXX   | No   | Yes  | No                         |  | No access payabase polyagia  |
| Chile              | U56         | 800 XXX XXX or<br>123 XXXX XXXX or<br>188 800 XXX XXX              | Yes - see<br>Comments  | Yes  | See<br>comments            | 100  | No access payphone networks.  '188 800 XXX XXX numbering format is accessible from Telefonica network. '123 XXXX XXXX is accessible from the Entel network only.  'Mobile access is accessible on both formats(1 888 & 123 format) as long as the "contracting party"(OWNER OF THE PHONE LINE) has activated their Long Distance services with his/her mobile phone -(i.e. the end user must activate their long distance services on their mobile phone).  - No access from Easter Islands.   |
| China              | P86         | 800 XXX XXXX   |  | No   | No                         |  |  |
| China              | T86         | 400 XXX XXXX   | No   | Yes  | Yes                        |  |  |
| China              | U86         | China-South: 10 800<br>140 XXXX<br>China-North: 10 800<br>714 XXXX | South<br>available<br>from<br>souther<br>China only;<br>North<br>available<br>from<br>northern<br>China only | Yes  | See<br>comments            | China-South:<br>100<br>China-North:<br>255 | China-South:  - Tollfree not accessible from payphone. Toll free services only available from China Telecom domestic network (no other domestic network).  - China Telecom ITFS format can now be accessible from China Telecom mobile networks. The China Telecom mobile ranges for which the ITFS can accessible from are: 86133, 86153, 86189, 86181, 86180, 86177, 861700.  - Please note that the major cities of Southern region are Shanghai, Guangdong (including Guangzhou, Shenzhen) and Zhejiang (including Hangzhou). Other Southern regions included are Anhui, Chongqing, Fujian (including Fuzhou, Xiamen), Gansu, Guangxi, Guizhou, Hainan, Hubei (including Wuhan), Hunan, Jiangsu (including Nanjing, Suzhou), Jiangxi, Ningxia, Qinghai, Shaanxi (including Xi'an), Sichuan (including Chengdu), Tibet, Xinjiang, Yunnan.  - Old numbers provisioned prior to January 2004 working from both regions / no cut-off date has been announced yet. New numbers should be provided for every current numbers in order to have a "pair" of numbers to cover both North and South regions.  China-North:  - ITFS available from payphone but not from mobile carriers.  - Northern region includes provinces of Shandong, Henan, Liaoning, Heilongjiang, Jilin, Hebei, and Shanxi. The major cities are Beijing and Tianjin.  - Toll Free services not available from other domestic carriers than China Netcom. |
| Colombia           | U57         | 01 800 XXX XXXX  | No   | Yes  | No                         |  | - Customers can dial from any phone with access to the National Automatic Network, including any residential, commercial or payphones Coins or cards are not required to activate payphones.   |
| Costa Rica         | Z506        | 0800 0XX XXXX  | No   | No   | No                         |  | - ITFS accessible from fixed networks only ITFS not accessible from Mobile networks ITFS not accessible from Payphone network.   |
| Costa Rica         | A506        | 0800 0XX XXXX  | No   | No   | No                         | 1  | - ITFS accessible from fixed networks only ITFS not accessible from Mobile networks ITFS not accessible from Payphone network.   |
| Costa Rica         | U506        | 0800 0XX XXXX  | No   | No   | No                         | 1  | - ITFS accessible from fixed networks only ITFS not accessible from Mobile networks ITFS not accessible from Payphone network.   |
| Croatia            | U385 / H385 | 0800 XXX XXX<br>0800 XXXX  | No   | Yes  | Yes                        | 150  | - Coin or card are not required for payphone Calls are free of charges for callers from all mobile networks for ITFS.  |
| Cuba               | Z53         | 2935 then PIN/code   | Yes  | No   | No                         |  | Only available from Guantanamo Bay, the U.S. naval base located in Cuba.   |
| Cyprus             | U357        | 8009 - XXXX  | Yes - see<br>Comments  | yes  | yes                        |  | <ul> <li>A charge may be applicable for calls from Hotels, but this is not controlled by Authority.</li> <li>Public payphones do not require coin or card.</li> <li>ITFS accessible from all Mobile network. However, airtime is charged.</li> <li>Not accessible from the parts of Cyprus occupied by Turkish army.</li> </ul>  |
| Czech Republic     | U420        | 800 XXX XXX  | No   | No   | Yes                        |  | <ul> <li>- ITFS accessible from payphone. Coin or card are not required for payphone. Public coin and card phone to be recognized by a Cesky Telecom logo</li> <li>- For ITFS, calls are free of charges for callers from all mobile networks.</li> </ul>  |
| Denmark            | P45 / C45   | 0800 xxx xxxx  | No   | Yes  | Yes                        |  |  |
| Denmark            | U45 / H45   | 808 8XXXX<br>808 2XXXX<br>802 5XXXX                                | Yes - see<br>Comments  | No   | Yes                        | 120  | - Full country coverage in Denmark. Does NOT include access from the Faroe Islands or Greenland.   |
| Dominica           | U108        | 1 800 XXX XXXX   | No   | Yes  | No                         |  |  |
| Dominican Republic | U109        | 1 8XX XXX XXXX   | Yes  | Yes  | See comments               |  | - A charge is applicable for calls from hotels : from US\$ 5 to US\$ 10 per call ITFS accessible only from Codetel/Claro mobile network.   |

| Country       | CI          | Dialing Format  | Country<br>Coverage<br>Limitation | From Any Phone<br>(except some<br>private) | From<br>Mobile<br>Networks | Standard<br>Simultaneous<br>Calls/# | Comments - subject to change without notice   |
|---------------|-------------|---|-----------------------------------|--|----------------------------|-------------------------------------|---|
| Ecuador       | U593        | 1-800-XXX-XXX   | Yes                               | Yes  | No                         |                                     | - Payphone: only accessible from Card phones but credit and/or a debit card is NOT required to activate the phone - ITFS accessible from Pacifictel network - The following area not covered: Cuenca(Etapa)   |
| Egypt         | U20         | 0800-XXX-XXXX   | No                                | No   | No                         |                                     | <ul> <li>Our provider in Egypt reserves the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis.</li> <li>Toll Free numbers are accessible from Egypt Telecom's fixed network only, Toll Free does not work from Vodafone + Mobinil + Etisalat Mobile Networks.</li> </ul>  |
| El Salvador   | U503        | 800-XXXX<br>800-XXXX- XXXX                                | No                                | Yes  | No                         |                                     | - ITFS only available from Telefonica fixed network - ITFS is not available from mobile and payphone networks   |
| Estonia       | U372 / C372 | 800 XXXX (XXX)  | No                                | Yes  | Yes                        |                                     |   |
| Fiji Island   | U679        | 00 800 XXXX   | No                                | Yes  | No                         |                                     | - A charge may be applicable for calls from hotels. The amount depends on hotel management. However, charge is approximately 5 Fijian \$ Service not available from coin phones but most of the public phones are card phones. No card required from card phones.   |
| Finland       | P358 / C358 |   |                                   |  |                            |                                     |   |
| Finland       | U358        | 0 800 XXX XXX   | No                                | No payphone                                | Yes                        |                                     | A surcharge may be applicable from hotel depending on hotel management. ITFS available from all mobile networks. ITFS is available from payphones   |
| France        | P33 / C33   | 0800 xxx xxxx   | No                                | Yes  | Yes                        |                                     | - Country coverage including the following islands: Martinique, Guadeloupe, Guyane, Réunion, St Pierre et., and Miquelon  |
| France        | U33         | 0 800 9XX XXX   | Yes - see<br>Comments             | Yes  | Yes                        | 100                                 | - Only applicable to France mainland and Corsica. Does NOT include Monaco; Following overseas departments and territories are also NOT included: Reunion, Martinique, Guadeloupe, Guyane, St. Pierre-&- Miquelon, Mayotte, New Caledonia, French Polynesia, Wallis & Futuna Airtime is charged for Mobile calls   |
| French Guiana | Z594        | 0 800 XXX XXX   | No                                | Yes  | Yes                        |                                     |   |
| Germany       | P49 / C49   | 0800 xxx xxxx   | No                                | Yes  | Yes                        |                                     |   |
| Germany       | U49 / H49   | 0 800 XXX XXXX  | No                                | Yes  | Yes                        |                                     | - Please note that ITFS is not guaranteed from internal roamers No coins nor cards are required from Deutsche Telecom (T-Systems) payphones. Payphones operated by other companies may require coins or cards.  |
| Greece        | U30         | 00 800 CCC XXXX<br>XXXXX<br>or<br>00 800 CCC XXXX<br>XXXX | No                                | Yes  | No                         |                                     | Toll Free numbers are only accessible from OTE Globe network. All islands covered   |
| Grenada       | U110        | 1 800 XXX XXXX  | Yes                               | No   | No                         |                                     |   |
| Hong Kong     | M852        |   |                                   |  |                            |                                     |   |
| Hong Kong     | U852        | 800 XXX XXX   | No                                | Yes  | Yes                        | 20                                  | - Calls are free from Local Carrier (Reach) payphones. Private payphones may incur charges or access may be barred. In general, private payphones accept HK\$1 coins which may not be returned after the freephone call ITFS available to all Mobile networks, but airtime is charged.  |
| Hungary       | U36 / H36   | 06 800 XXX XX<br>06 801 XXX XX                            | No                                | No   | Yes                        | 60                                  | - A minimum of 20 HUF is required to make a call from a payphone and will be returned. Card will also be returned not debited.  |
| Iceland       | U354        | 800 XXXX  | No                                | Yes  | Yes                        |                                     | Air Time is charged for mobile subscribers.   |
| India         | U91         | ITFS: 000 800 XXXX<br>XXX DTF: 1-800-XXX<br>XXXX          |                                   | ITFS: No DTF: Yes                          | Yes - see comments         |                                     | ITFS: - International toll free services are not available from payphone Note: Please note that customers calling ITFS are not charged for international calls. However, some operators may charge one local call from the local provider Note: End user must activate "International dialling" for India ITFS - Access available from the following networks: Loop Mobile (formerly BPL), BSNL - fixed (all regions but Bhopal), Vodafone (formerly Hutch), IDEA/SPICE (all regions but Punjab Spice), MTS India/Shyam (fixed), MTNL - fixed & mobile, Reliance (all regions but Ahmedabad, Bhopal, Bhuneswer, Jaipur, Lucknow, Meerut), TTML & TTSL (fixed & postpaid), Tata DoCoMo, HFCL Infotel/Ping Mobile, S-Tel Mobile, Uninor, Videocon Mobile(formerly Datacom), BSNL-mobile Access not available from the following networks: TTSL (Prepaid), Etisalat DB Telecom All numbers provisioned after March 15th, 2006 will be accessible from the Bharti/Airtel network(includes Touchtel & Hexacom). All other numbers can be opened on the Bharti/Airtel network on a request basis.  Domestic Toll Free (DTF): No restrictions, works from all fixed and mobile networks. |
| Indonesia     | M62         | 007 803 XXX XXXX  | No                                | No   | Yes                        |                                     | Accessible from PT Telkom network   |
| Indonesia     | U62         | 001 803 XXX XXXX<br>007 803 XXX XXXX                      | No                                | No   | See<br>comments            |                                     | " - A charge is applicable for calls from hotels: Rupiah 10,000 - The International Direct Dialing (IDD) facility needs to be activated with the local carrier to access ITFS from fixed lines Mobile call is accessible from phone with International Direct Dialing (IDD) service activated Mobile access is available from Matrix Cellular network (prefix 0855, 0858, 0815 and 0816) only. Matrix cellular only accessible through Indosat network All numbers provisioned after October 26th, 2010 will also be opened with PT Telkom under the following ITFS format 007 803 CCC XXXX. This format is accessible from the PT Telkom network including Telkomsel, XL mobile - All numbers implemented prior to Oct 26th, 2010 on the PT Indosat network (001 803 CCC XXXX) can also be opened on the PT Telkom network on a per request basis."  |

| Country    | CI          | Dialing Format                   | Country<br>Coverage<br>Limitation        | From Any Phone<br>(except some<br>private) | From<br>Mobile<br>Networks | Standard<br>Simultaneous<br>Calls/# | Comments - subject to change without notice   |
|------------|-------------|----------------------------------|--|--|----------------------------|-------------------------------------|---|
| Ireland    | P353 / C353 | 1800 XXX XXXX                    | No                                       | Yes  | Yes                        |                                     |   |
| Ireland    | U353 / H353 | 1 800 XXX XXX                    | No                                       | Yes  | Yes                        |                                     | <ul> <li>- A charge of 50 pence may be applicable from the hotels.</li> <li>- Accessible from Eircom, O2 and ITG payphones without charges.</li> <li>- ITFS accessible through Vodafone,O2 Digiphone, Meteor &amp; H3G mobile networks.</li> </ul>  |
| Israel     | U972        | 1-80-94X-XXXX &<br>1-80-92X-XXXX | Does NOT include Palestinian Territories | Yes  | Yes                        |                                     | <ul> <li>- Airtime is charged for ITFS mobile calls.</li> <li>- No access from Paltel mobile network.</li> <li>- All offshore islands of the Republic of Ireland are covered.</li> </ul>  |
| Italy      | P39 / C39   |                                  |  |  |                            |                                     |   |
| Italy      | U39 / H39   | 800 XXX XXX                      | No                                       | Yes  | Yes                        | 100                                 | - Except for Telecom Italia, not all other domestic carriers give access to Toll Free numbers - ITFS mobile accessible from following mobile networks: Tim, Vodafone, Wind ITFS is available only through Telecom Italia public payphones San Marino, Vatican City are covered.   |
| Jamaica    | U111        | 1 800 XXX XXXX                   | Yes                                      | Yes  | Yes                        |                                     | ITFS numbers not accessible from the FLOW network.  |
| Japan      | Z81         | 120 XXX XXX                      | No                                       | Yes  | Yes                        |                                     |   |
| Japan      | P81 / C81   |                                  |  |  |                            |                                     |   |
| Japan      | U81         | 00531 XX XXXX                    | No                                       | No   | Yes - see comments         |                                     | - Mobile networks access: NTT Docomo, Au, J-Phone, Tu-ka End user (customer) must register with KDDI for Int'l calls beforehand No access from IP Phones except from KDDI IP Phones Some payphone originating calls to toll-free numbers in Japan are blocked - ITFS available from specific payphones: Green and Grey Int'l & Domestic payphones and silver IC Card Payphones. Payphones might require 10 to 100 yen coin or calling card to activate the call, but coin will be returned and card won't be debited If mobile subscriber (owner of mobile phone) is registered for IDD, ITFS is accessible from mobile. If not, registration is required with KDDI to get accessibility of ITFS from mobile. |
| Jordan     | U962        | 0800-XXXXX                       | No                                       | No   | No                         |                                     | - Our provider in Jordan reserves the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis Toll Free numbers are accessible from Jordan Telecom's fixed network only, Toll Free does not work from Mobile Networks.  |
| Kazakhstan | U997        | 800 080 XXXX<br>800 333 XXXX     | No                                       | Yes  | No                         |                                     | ITFS is not available from payphone and mobile networks.  |
| Kenya      | U254        | 0 800 7XX XXX                    | No                                       | No   | Yes                        |                                     | For fixed networks, tollfree numbers are accessible from Safaricom & Airtel.  For mobile networks, tollfree numbers are accessible from Safaricom, Airtel & Orange  NOTE: All toll free numbers implemented prior January 2013, are only accessible from the Yu(Essar) Network.   |
| Kyrgyzstan | U996        | 800 3xxx 7495                    | No                                       | Yes  | No                         |                                     | ITFS is not available from payphone and mobile networks ITFS is not accesible from Saima-Telecom network.   |
| Latvia     | U371        | 8000 XXXX                        | No                                       | Yes  | Yes                        | 5                                   | ITFS numbers are available from payphone; no coin or card requested to activate the payphones   |
| Lebanon    | Z961        | 014 268 01 then<br>PIN/code      | No                                       | No   | No                         |                                     |   |
| Lithuania  | U370        | 8 800 3 00 XX                    | No                                       | Yes  | Yes                        |                                     | Coin or card are not required for payphones.  |
| Luxembourg | U352        | 800 2 XXXX                       | No                                       | Yes  | No                         | 10                                  | <ul> <li>- A charge may be applicable for calls from hotels. The amount depends on the hotel.</li> <li>- Full country coverage provided by PTT Lux, Tele2, Global one, Codenet.</li> <li>- Coins requested from public phone, but will be returned.</li> </ul>  |
| Macedonia  | Z389        | 0800 942 88 then<br>PIN/code     |  | No   | No                         |                                     |   |
| Malaysia   | S60         | 1800 XXX XXX                     |  | Yes  | Yes                        |                                     |   |
| Malaysia   | U60         | 1 800 XXX XXX                    | No                                       | Yes  | Yes                        |                                     | <ul> <li>- A charge may be applicable for calls from hotels. The amount depends on the hotel.</li> <li>- Service available from Telekom Malaysia payphones</li> <li>- ITFS available from all Mobile Network but airtime is charged.</li> <li>- Covers Peninsular Malaysia and East Malaysia</li> </ul>   |
| Malta      | U356        | 800xxxxx                         | No                                       | No   | No                         |                                     | Access from Fixed lines only  |
| Mexico     | Z52         | 01 800 XXX XXXX                  | No                                       | Yes  | Yes                        |                                     | Mobile access from Telmex, Alestra, and Bestel networks   |

| Country            | CI          | Dialing Format                           | Country<br>Coverage<br>Limitation | From Any Phone<br>(except some<br>private) | From<br>Mobile<br>Networks | Std<br>Simultaneous<br>Calls/# | Comments - subject to change without notice   |
|--------------------|-------------|--|-----------------------------------|--|----------------------------|--------------------------------|---|
| Mexico             | U52         | 001 800 XXX XXXX<br>&<br>01 800 XXX XXXX | No                                | Yes  | Yes                        |                                | - A charge may be applicable for calls from hotels. Amount depends on the hotel.J1 - Call time is always rounded to the next minute, and a per minute increment The ITFS format 001-800 can be accessed from Telmex fixed and payphone lines. In addition, mobile access for this format is allowed but only from Telcel's network, air time is charged Should end customer be with Telmex as "local and long distance provider", then when dialing ITFS format 001-800, there is no additional charge The ITFS format 01-800 can be accessed from all local Mexico carriers, except payphones lines Please note that end-users may be imposed "local" additional charges by the in-country service provider on both formats based on end customer's local package with their local provider. (ex. local call charges vary depending on the local provider. Most local operators provide a "package" on the fixed line accessibility to their end customers. If the "package" is surpassed, then additional charges are added) When roaming with foreign countries, it is possible that the mobile carriers won't have access to Toll Free numbers in Mexico. |
| Moldavia & Moldova | U373        | 0 800 6XXXX                              | No                                | Yes  | No                         |                                | - No access to mobile networks Calls from payphone are free for the caller  |
| Monaco             | U377        | 800 9X XXX                               | No                                | No   | No                         |                                | Public payphone may requires coin or card. Not accessible from some private phones and payphones.   |
| Montserrat         | U664        | 1 800 XXX XXXX                           | No                                | No   | No                         |                                |   |
| Nepal              | U977        | 1 800 XXX XXXX                           | Yes                               | No   | Partial                    |                                | ITFS is available from Nepal Telecom network only(fixed & mobile).  |
| Netherlands        | P31 / C31   | 0800 xxx xxxx                            | No                                | Yes  | Yes                        |                                |   |
| Netherlands        | U31 / H31   | 0 800 XXX XXXX                           | No                                | Yes  | Yes                        | 10                             | - When payphone unblocked, only KPN payphones offer access.   |
| New Zealand        | U64 / H64   | 0 800 XXX XXX                            | No                                | Yes  | Yes                        |                                | - ITFS is available from all mobile networks (Telecom New Zealand, Telecom Mobile, Vodaphone, 2degrees, TelstraClear) upon request, but free for the caller (no airtime charged) Covers the Chatham Islands.  |
| New Zealand        | P64 / C64   |  |                                   |  |                            |                                |   |
| Norway             | P47         |  |                                   |  |                            |                                |   |
| Norway             | U47         | 800 XXX XX                               | No                                | Yes  | Yes                        | 30                             | <ul> <li>- A charge may be applicable for calls from hotels. The amount depends on the hotel.</li> <li>- ITFS available from the 2 Mobile networks (Telenor Mobile and NetCom). Airtime is charged.</li> <li>- 5 NOK is required to make call from Payphones.</li> <li>- Covers Svalbard and Jan Maien.</li> </ul>  |
| Pakistan           | U92         | 00800-XX-XXX-XXX                         | YES                               | No   | No                         | 120                            | - Our provider in Pakistan reserves the right to decide if they assign numbers or not. Each request will be analyzed on a case by case basis Toll Free numbers are accessible from PTCL Network only.   |
| Panama             | U507        | 00-800-XXX-XXXX                          | No                                | Yes  | No                         | 100                            | - Toll Free numbers only accessible from C&W Panama network Customer must dial 011(the international long distance Panama code) before the tollfree number  |
| Paraguay           | U595        | 009-800-101-XXX                          | No                                | Yes  | No                         |                                | - Our provider in Paraguay reserve the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis.   |
| Peru               | P51         | 0 800 XX XXX                             |                                   |  |                            |                                |   |
| Peru               | U51         | 0 800 XX XXX                             | No                                | No   | No                         |                                | 0   |
| Philippines        | U63 / H63   | 1 800 XXXX XXXX                          | Yes                               | No   | Yes - see comments         |                                | <ul> <li>- Mobile access available on ITFS service from Sun Cellular &amp; Smart Mobile.</li> <li>- No access from Payphone.</li> <li>- Our provider in the Philippines reserve the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis.</li> </ul>   |
| Poland             | Z48         | 800 XXX XXX                              | No                                | Yes  | Yes                        |                                |   |
| Poland             | U48         | 00 800 XXX XX XX                         | No                                | Yes  | Yes                        |                                | - A charge may be applicable for calls from hotels. The amount depends on the hotel A debit card is required to activated card phone and the card will be debited after the call (1 unit). An amount of 0.35 zolty (~0.12 USD) is charged for calls from token phone.  '- Available from all Mobile networks: ERA, PLUS, IDEA, Centertel NRT. Airtime will be charged.  '- There is a small charge of 0.35 zloty per call(approx 0.12USD) for the caller using toll free number.  |
| Portugal           | P351 / C351 | 800 xxx xxxx                             | No                                | Yes  | Yes                        |                                | - Covers Azores and Maderia.  |
| Portugal           | U351 / H351 | 800 XXX XXX                              | No                                | Yes  | Yes                        |                                | - Coins/Tokens may be required For Payphones Covers Azores and Maderia.   |
| Qatar              | U974        | 00800xxxxxx                              | No                                | No   | Yes                        |                                | - Access from Q-Tel(Fixed & Mobile Networks) & Vodafone Mobile - Access from Payphones not possible - Supplier has the right to refuse request  |
| Romania            | U40 / H40   | 0 800 XXX XXX                            | No                                | No   | Yes                        |                                | 0   |

|                    |             |                                     | 0                                 | Farm Ama Diagram | <b>-</b>           | 04-1         |  |
|--------------------|-------------|-------------------------------------|-----------------------------------|------------------|--------------------|--------------|--|
|                    |             | B                                   | Country                           | From Any Phone   | From               | Std          |  |
| Country            | CI          | Dialing Format                      | Coverage                          | (except some     | Mobile             | Simultaneous | Comments - subject to change without notice  |
|                    |             |                                     | Limitation                        | private)         | Networks           | Calls/#      |  |
| Russia             | U07         | 810 800 XXXX XXXX<br>8 800 XXX XXXX | Yes (see<br>Comment<br>section)   | No               | Yes - see comments |              | - ITFS Format: 810 800 XXXX XXXX is only accessible from the following cities/areas: Astrakhan, Barnaul, Birobidjan, Blagoveshchensk, Bryansk, Cheboksary, Chelyabinsk, Cherepovets, Chita, Ekaterinburg, Gorno-Altaysk, Irkutsk, Kaluga, Kazan, Kemerovo, Khanty-Mansijsk, Kostroma, Kurgan, Makhachkala (Dagestan), Maykop, Moscow (Rostelecom), Murmansk, Nalchik, Nizhni Novgorod, Novgorod, Novosibirsk, Omsk, Orenburg, Penza, Perm, Petrozavodsk, Pskov, Rostov on Don, Salekhard, Samara, Saransk, St.Petersburg, Stavropol, Syktyvkar, Tomsk, Tver, Ufa (Bashkorkostan Republic), Ulan-Ude, Ulyanovsk, Vladicavkaz, Vladivostok and Primorskiy Area, Volgograd, Vologda, Voronezh, Yakutsk, Yoshkar-Ola, Yuzhno-Sakhalinsk ITFS format 810 800 XXXX XXXX, access provided only from Rostelecom, Aerocom, Gaztelecom, Global One, RusTelNet, Incom, TCM, Astelit and ASVT networks Payphone access on ITFS format 810 800 XXXX XXXX only from Rostelecom (accessible only from payphone model branded "Urmet") and No access from mobile networks ITFS Format: 8 800 XXXX XXXX is accessible from all fixed & mobile operator networks in Russia.  |
| Russia             | M07         |                                     |                                   |                  |                    |              |  |
| Saint Kitts        | Z114        | 1 800 XXX XXXX                      | No                                | Yes              | Yes                |              |  |
| Saint Kitts        | U114        | 1 800 XXX XXXX                      | No                                | No               | No                 |              |  |
| Saint Lucia        | Z115        | 1 800 XXX XXXX                      | No                                | Yes              | Yes                |              | Limited Mobile access  |
| Saint Lucia        | U115        | 1 800 XXX XXXX                      | No                                | Yes              | No                 |              | Minimum of charge applicable for calls from hotels: 4 \$ us per call   |
| Saint Vincent      | Z116        | 1 800 XXX XXXX                      | Yes                               | No               | Yes                |              |  |
| Saint Vincent      | U116        | 1 800 XXX XXXX                      | Yes                               | No               | No                 |              | Minimum of charge applicable for calls from hotels: 4 \$ us per call   |
| Saudi Arabia       | Z966 / C966 | 800 844 xxxx<br>800 85x xxxx        | No                                | No               | Yes                |              | - 8008 44xxxx - ITFS allocations will only work from the Saudi Telecom fixed and mobile networks within Saudi Arabia, but not from Mobily and Zain mobile networks.  - 8008 5xxxxx - ITFS allocations will work from the BHARTI AIRTEL fixed and mobile networks within Saudi Arabia but not from the Saudi Arabia |
| Saudi Arabia       | U966        | 800 814 XXXX<br>800 850 XXXX        | No                                | No               | Yes                |              | <ul> <li>Our Saudi Arabia ITFS suppliers will treat each order on a case by case basis and reseves the right to refuse the order request.</li> <li>800 814 XXXX ITFS numbering format is accessible from STC fixed and mobile networks.</li> <li>Note: Should you require a secondary ITFS number with the format of 800 850 XXXX (access from the Mobily, Zain and Atheeb mobile networks), a special request can be made through your Account Manager. I150</li> </ul>   |
| Serbia             | U381        | 0800 xxx xxx                        | No                                | No               | Partial            |              | - Accessible only from TELEKOM SRBIJA A.D. fixed network - Mobile access open only from MTS Networks.  |
| Seychelles Islands | Z248        |                                     | Yes                               | No               | No                 |              | Seychelles has limited service aimed at the travel industry for phones located at Seaport/Cruise Docks and Telephone Calling Centres.  |
| Singapore          | P65         | 1800 XXX XXXX                       | No                                | Yes              | Yes                |              |  |
| Singapore          | U65         | 800 XXX XXXX                        | No                                | No               | Yes                | 255          | - A surcharge of Singapore \$ 2.50 (flat rate) is imposed by most hotels ITFS access from Payphones is available from Singtel network only   |
| Slovakia           | U421 / H421 | 0 800 0XX XXX                       | No                                | Yes              | Yes                |              | 0  |
| Slovenia           | U386        | 0 800 800XX                         | No                                | No               | No                 |              | - No access from the mobile network - Payphone access available since Nov 15th, 2005   |
| South Africa       | U27         | 0 800 XXX XXX                       | No                                | Yes              | Yes                |              | - A charge may be applicable for calls from hotels. The amount depends on the hotel Payphone access available - ITFS available from mobile networks, but airtime is charged.   |
| South Korea        | U82         | 003 XXXX XXXX<br>00798 14 XXX XXXX  | No                                | No               | Yes                |              | - 300 WON requested to activate payphone, but will be returned after the call A charge may be applicable for calls from hotels.  |
| Spain              | P34 / C34   | 900 xxx xxxx                        | No                                | Yes              | Yes                |              |  |
| Spain              | U34 / H34   | 900 XXX XXX                         | No                                | Yes              | Yes                | 100          | - A charge may be applicable for calls from hotels. The amount depends on the hotel Covers Balearic Island and Canary Island.  |
| Sri Lanka          | Z94         | 2 XXX XXX                           |                                   | Yes              | Yes                |              |  |
| Sweden             | P46 / C46   |                                     |                                   |                  |                    |              |  |
|                    |             | 02 XXX XXXX                         |                                   |                  |                    |              | - No access from mobile networks   |
| Sweden             | U46         | or<br>0200 XX XXXX                  | No                                | Yes              | No                 |              | - Payphone access available using Telia payphone only; card is requested to initiate the Toll Free calls.  |
| Switzerland        | P41 / C41   | 800 xxx xxxx                        | No                                | Yes              | Yes                |              |  |
| Switzerland        | U41 / H41   | 0 800 XXX XXX                       | do not cover<br>Liechtenstei<br>n | No payphone      | Yes                |              | - ITFS available from mobile networks, but free of charge for caller (no airtime charged) Access is blocked from payphone with no possibility to unblock.  |
| Taiwan             | Z886        | 0800 XXX XXX                        | No                                | Yes              | Yes                | +            |  |
| Taiwan             | U886        | 00 801 XXX XXX                      | No                                | Yes              | Partial            |              | -ITFS access accessible from all mobile carriers except KG Telecom. No airtime will be charged A charge is applicable for calls from hotels: from NT\$ 50 to NT\$ 100 per call.  |
| Tajikistan         | U992        | 992 830 334 xxxx                    | No                                | Yes              | Yes                | +            | Mobile access available but air time is charged  |
| i ajiNiStari       | USSZ        | 332 000 304 XXXX                    | INU                               | 169              | 169                | L            | Intoxic docess available but all time is straiged  |

| Country                 | CI   | Dialing Format  | Country<br>Coverage<br>Limitation | From Any Phone<br>(except some<br>private) | From<br>Mobile<br>Networks | Std<br>Simultaneous<br>Calls/# | Comments - subject to change without notice  |
|-------------------------|------|---|-----------------------------------|--|----------------------------|--------------------------------|--|
| Thailand                | P66  |   |                                   |  |                            |                                |  |
| Thailand                | U66  | 001 800 XXX XXX<br>XXXX                                       | No                                | No payphone                                | Yes                        |                                | - ITFS numbers are accessible from mobile networks with International direct dialing (IDD) service activated No access from payphones.   |
| Trinidad and<br>Tobago  | U119 | 1 800 XXX XXXX  | No                                | No   | Yes                        |                                | - No access from payphones ITFS not accessible from FLOW network Mobile access available from TSTT networks.   |
| Trinidad/Tobago         | U868 | 1 800 XXX XXXX  | No                                | No   | Yes                        |                                | - No access from payphones ITFS not accessible from FLOW network Mobile access available from TSTT networks.   |
| Turkey                  | Z90  | 00800 4488 XXX XX   | No                                | No   | No                         |                                |  |
| Turks/Caicos<br>Islands | U118 | 1 800 XXX XXXX  | Yes                               | No   | Yes                        |                                |  |
| Uganda                  | U256 | 0800XXX XXX   | No                                | Yes  | Yes                        |                                | ITFS accessible from the following networks:  Uganda Telecom - MTN – Airtel - Orange   |
| Ukraine                 | U380 | 0 800 50 XXXX   | No                                | Yes  | Yes - see comments         |                                | - ITFS available from mobile network (but accessibility depends on each subscriber's package with their mobile operator). Air time is charged Payphone availability is only guaranteed from Urktelecom TK-121  |
| United Arab<br>Emirates | P971 | 8000 XXX XXXX   | No                                | Yes  | Yes                        |                                |  |
| United Arab<br>Emirates | U971 | 800 014 XXXX<br>800 017 XXXX<br>800 XX XXX<br>800 X XXXX XXXX | No                                | No   | Yes                        |                                | Our provider in UAE reserve the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis.J166   |
| United Kingdom          | P44  | 0 800 XXXXXXXXX   | No                                | Yes  | Yes                        |                                | Mobile access available, however, airtime is charged. Coverage: England, Guernsey, Isle of Man, Northern Ireland, Scotland, Wales, Channel Islands   |
| United Kingdom          | U44  | 0 800 XXX XXXX<br>0 808 XXX XXXX                              | Yes - see<br>"Country<br>Covered" | Yes  | Yes                        |                                | Mobile access available, however, airtime is charged. No access from payphone as of July 20th, 2007 Coverage: England, Guernsey, Isle of Man, Northern Ireland, Scotland, Wales, Channel Islands   |
| Uruguay                 | P598 | 0800 XXXX   |                                   |  |                            |                                |  |
| Uruguay                 | U598 | 0004 019 XXXX   | No                                | Yes  | Yes                        |                                | - Mobile access available from Ancel and Movistar but airtime charged ITFS available from payphone.  |
| Uzbekistan              | U998 | 00 800 120 XX XX  | No                                | Yes  | No                         |                                | Mobile and payphone access not available   |
| Venezuela               | U58  | 0 800 XXX XXXX  | No                                | Yes  | Partial                    |                                | - ITFS numbers implemented as of September 6th, 2011 are accessible from mobile  |
| Vietnam                 | P84  | 120 XX XXX<br>122 XX XXX                                      | No                                | No   | Yes                        |                                | - Format 120 XXX XX works from: VIETNAM TELECOM INTERNATIONAL(VTI) and VNPT (Vietnam Post and Telecommunications) Fixed & Mobile. Note MOBIFONE & VINAPHONE are part of VNPT.  - Format 122 XXX XX is provided and this format works only from Viettel network (fixed and mobile).   |
| Vietnam                 | U84  | 120 XX XXX<br>1800 XXXX<br>122 XXX XX                         | No                                | No   | Yes                        |                                | <ul> <li>Our provider in Vietnam reserves the right to decide if they assign numbers or not. Each request will be analyzed separately on a case by case basis.</li> <li>Format 120 XXX XX works from: VIETNAM TELECOM INTERNATIONAL(VTI) and VNPT (Vietnam Post and Telecommunications) Fixed &amp; Mobile. Note MOBIFONE &amp; VINAPHONE are part of VNPT.</li> <li>Numbers are not accessible from the SPT network</li> <li>Format 122 XXX XX is provided and this format works only from Viettel network (fixed and mobile).</li> <li>As per the Vietnam Ministry of Telecommunications, the maximum allowable call duration is 2 hours.</li> </ul> |