

Lumen® DDoS Essentials FAQ

Peace of mind that doesn't break the bank.

Introduction



What is DDoS Essentials (and what is it not)?

DDoS Essentials is a simple and cost-effective solution to enhance your network security. Powered by near real-time Lumen threat intelligence from Black Lotus Labs®, it provides pre-emptive, multi-layered, automated protection against common volumetric DDoS attacks from malicious actors. DDoS Essentials is an affordable Lumen DDoS defense service, with a standardized offering and a predefined mitigation template that provides automated protection against common DDoS attacks.

DDoS Essentials is available as an add on service to Lumen® Intelligent Internet customers. DDoS Essentials is not a standalone comprehensive solution for all DDoS attacks.



Who has access to DDoS Essentials?

DDoS Essentials is an add-on service exclusive to customers with Lumen® Intelligent Internet. If you do not have this service, you can still explore other DDoS protection options such as Lumen® DDoS Hyper or Lumen® DDoS Mitigation Service.



How does DDoS Essentials differentiate from other Lumen DDoS protection services?

DDoS Essentials stands out from other Lumen DDoS protection services, such as DDoS Mitigation, due to its simplicity. As an add-on service to Intelligent Internet, DDoS Essentials provides automated protection against common DDoS attacks.

It is available in a variety of pricing packages and options based on Intelligent Internet bandwidth and term. A non-recurring cost (NRC) is applied when customers add DDoS Essentials to an existing Intelligent Internet service that did not previously have it. However, if a customer orders both DDoS Essentials and Intelligent Internet together, the NRC charge is waived. In contrast, Lumen DDoS Hyper and Lumen DDoS Mitigation Service are advanced DDoS mitigation services that offer a flat monthly service rate, regardless of the size, length, or frequency of DDoS attacks. Learn more about their differences by viewing the DDoS defense service [comparison chart](#).

How it works



How do I add DDoS Essentials to my existing Lumen® Intelligent Internet?

To add DDoS Essentials to your existing Intelligent Internet, simply navigate to the Lumen® Control Center portal. From there, you can easily purchase DDoS Essentials as an add-on to your Intelligent Internet service using the digital buying experience. Just check the box to include DDoS Essentials in your service before submitting your order.

Add Internet On-Demand Connection ⓘ		
1. Select Location	Equinox Ashburn (Washington DC)	CHANGE
2. Select Bandwidth	100 Mbps \$1000/mo	CHANGE
3. Add On: DDoS Essentials	\$100/hr	CHANGE
4. Additional Settings	DC Internet 29 IP Block Size Static Routing	CHANGE
5. Select Billing Account	ACME Inc. (ACME1234567) Front Office Billing Account	CHANGE
6. Review & Submit Order		



How and what am I protected against?

With DDoS Essentials, you can protect your network against common volumetric DDoS attacks, no matter the size, and have peace of mind that doesn't break the bank. With DDoS Essentials, you can protect your network against common volumetric DDoS attacks, no matter the size or frequency. This service provides comprehensive reports that show service performance, information on mitigation, and details about attacks to stay informed about potential threats. Customers will always have visibility with real-time monitoring.



What kind of reporting is available with DDoS Essentials?

With DDoS Essentials, customers have access to robust reporting through the Lumen Control Center. The reporting shows real-time and historical performance of the service, as well as details on past mitigations and alerts. This allows customers to stay informed about potential threats and access additional information on DDoS attacks and mitigation countermeasures. Have more questions about how reporting tool works? Download the [Portal Tool User Guide](#) to learn how to access the reporting tool from the Lumen Customer Portal and navigate from there.

For more information, visit our [Lumen® Intelligent Internet Page](#)

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