

Edge Bare Metal

Privacy Data Sheet

November 2024

This Privacy Data Sheet describes the Processing of Personal Information by Edge Bare Metal (the "Service"). Edge Bare Metal provides dedicated, on-demand, and pay-as-you-go server hardware hosted in distributed locations. Dedicated physical servers offer maximum performance and secure single tenancy to isolate and protect data with User-defined firewall policies, fully-encrypted local storage, and Lumen's high-performance network. Run apps and data via edge market nodes designed for 5ms or better latency over our global fiber network and turn bare metal servers on and off as needed with pay-as-you-go flexibility. Lumen provides the Service directly for use by Customer and Customer's End Users. Lumen may Process Personal Information Customers provide regarding Customer and End Users in the course of providing the Service.

Types of End User Personal Information

End User Personal Information may include (depending upon Customer configurations):

- Any Customer Information remaining on Lumen equipment at the termination of Service (Customer is responsible for deletion prior to terminating Service; Lumen will perform a secure deletion upon Customer's termination of the Service)

Purpose of Processing

Necessary to securely terminate the Service (if Customer has not already deleted Customer Information)

Authorized Personnel with Access

- **Lumen:** Securely terminate service
- **Customer:** Through Lumen Control Center and/or Service portals with access limited to only that Customer's End User Information
- **Equus:** Deleting data (only if there were an equipment failure and Lumen's efforts to securely delete the data failed)
- **Dell:** Deleting data (only if there were an equipment failure and Lumen's efforts to securely delete the data failed)

Retention Periods

Lumen:

- Any Customer Information remaining on the Lumen equipment will be deleted within one (1) hour of Customer's termination of the Service

Transfer of Personal Information Across Borders

Lumen uses Standard Contractual Clauses to transfer Personal Information outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

Locations where Personal Information is Processed and Stored

Organizations with authorized access to Customer Information	Storage location per Customer's instructions	Access location
Lumen	Lumen Edge Locations	Lumen Operations Centers (USA, India, Japan, Singapore) or Global: Authorized Personnel located anywhere with secure internet access
Equus	Lumen Edge Locations	Global: Authorized Personnel located anywhere with secure internet access
Dell	Lumen Edge Locations	Global: Authorized Personnel located anywhere with secure internet access

Lumen uses Amazon Web Services ("AWS") as its cloud service provider for storing data associated with providing Edge Bare Metal. Data is stored in the AWS cloud in the USA. AWS does not have access to End User Personal Information. For more information, please review the [AWS Privacy Notice](#)

Sub-processors (third party suppliers)

Lumen may copy Personal Information described in this Privacy Data Sheet to Lumen supplier for the purposes of setting up and/or delivering the Service. Lumen uses the following third-party suppliers who may Process Personal Information to provide the Service to Customer and their End-Users.

Third-party Suppliers and Purposes	Country	Supplier's privacy statement
Equus	Argentina, Brazil, Canada, Chile, Columbia, Mexico, Peru, USA	Equus repairs most problems on-site. On rare occasions, hardware will be shipped to Germany or the USA (whichever is closer) for repair

	Dell	USA, Global ((Argentina, Australia, Austria, Bahrain, Bangladesh, Belgium, Brazil, Bulgaria, Canada, Chile, China, Colombia, Costa Rica, Croatia, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Jordan, Kazakhstan, Kenya, Korea (Republic of), Kuwait, Lithuania, Luxembourg, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Oman, Pakistan, Panama, Peru, Philippines, Poland, Portugal, Qatar, Romania, Saudi Arabia, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Vietnam)	Dell Performs all service-related activity onsite at Customer location in all countries. Dell Technologies Privacy Policy
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