Lumen® Ethernet On-Demand

A Lumen® Network-as-a-Service FAQ

Q **What is Lumen Ethernet On-Demand?**

Lumen Ethernet On-Demand is a Lumen Network-as-a-Service product that provides self-service, real-time creation and deletion of Ethernet connections. With Lumen Ethernet On-Demand, you can enhance your hybrid cloud strategy, efficiently shifting critical workloads across various locations, clouds, and third-party data centers in real-time. This empowers you with the technological flexibility to drive innovation, removing barriers to workload movement and minimizing exposure to external threats. Lumen Ethernet On-Demand is billed on a true pay-as-you-go, flat-rate, hourly or monthly billing model.

Q **What is Lumen Ethernet On-Demand used for?**

Lumen Ethernet On-Demand is ideal for customers looking to connect data center and cloud environments in real time. Ethernet On-Demand creates this link in a fast, secure and flexible manner, empowering improved business agility. Other use cases include:

- Varying network demands throughout the year
- Increased bandwidth required for cloud migration
- Rapid network delivery for temporary job sites

Q **What is the difference between Ethernet On-Demand and Network-as-a-Service (NaaS)?**

Ethernet On-Demand is part of the Lumen Network-as-a-Service portfolio. As part of Lumen Network-as-a-Service products, Ethernet On-Demand offers scalable bandwidth, pay-as-you-go hourly billing, and is delivered within minutes of purchase.

Q **Is there Class of Service options for Ethernet On-Demand?**

Ethernet On-Demand currently has three Class of Service option: Basic, Enhanced, and Dedicated.

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Q **How do I get Ethernet On-Demand Connection?**

Lumen Network-as-a-Service products aim to simplify the network purchasing process by making networks easy to buy, manage, and use. Customers with an existing Lumen NaaS Port can log into their Lumen Control Center account and select a NaaS-enabled location and bandwidth amount. Within minutes, your Ethernet On-Demand service will be ready for you to use.

Q **How is Ethernet On-Demand priced?**

Ethernet On-Demand is flexibly priced with options for both an hourly or a monthly basis. Pricing varies depending on speed. For a detailed description of pricing by speed look here.

Q **Why should I purchase Ethernet On-Demand instead of traditional Ethernet?**

Ethernet On-Demand offers unique benefits that are favorable for companies with certain wants and needs. On-Demand is preferred by companies that want to manage their own network, companies looking for a self-service option, and companies that have fluctuating bandwidth needs that require a "pay-as-you-go" billing model.

Q **What can I expect after purchasing Ethernet On-Demand?**

- Within minutes, the network connection will be available for use. Updates about network delivery will come through the Lumen Customer Portal.
- You can disconnect the connection whenever it is deemed necessary
- You can view all currently active, previously disconnected and pending active/disconnected connections via the portal dashboard.
- Please check with your cloud provider to see if any additional actions are necessary to ensure prompt and successful service connectivity,

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