

# What devices support Lumen® Fiber+ Internet?

Lumen® Fiber+ Internet offers scalable, reliable, and cost-effective internet with a digital buying experience and network automation.

With fast, symmetrical speeds of up to 1 Gbps, Fiber+ Internet helps improve the performance and efficiency of applications and operations. Fiber+ Internet includes business-class, fiber-based internet connectivity and a 99.99% network availability service level agreement (SLA). The solution is ideally suited for small and medium offices and businesses with simple internet-centric data needs. Fiber+ Internet offers an optional Wi-Fi capable router for a turnkey solution. You have the option to bring your own device; however, it's best to use a recommended router that has been proven to work with the service. If you choose a device provided by us, the device can be rented and included in the monthly recurring charge.

## Q Which devices are Lumen certified to work with Fiber+ Internet?

We've provided a table below that shows what device supports the bandwidth options for Fiber+Internet.

	Bandwidth	Supported Device
<b>Bandwidth Options</b>	Bandwidth options include:	Bandwidth options included:
	<ul style="list-style-type: none"><li>• 50Mbps</li></ul>	<ul style="list-style-type: none"><li>• ADTRAN Netvanta 5660</li><li>• Meraki MX67W</li><li>• Meraki MX100</li></ul>
	<ul style="list-style-type: none"><li>• 100Mbps</li></ul>	<ul style="list-style-type: none"><li>• MerakiMX67W</li><li>• MerakiMX100</li><li>• ADTRAN Netvanta 5660</li></ul>
	<ul style="list-style-type: none"><li>• 500Mbps</li></ul>	<ul style="list-style-type: none"><li>• ADTRAN Netvanta 5660</li><li>• Meraki MX100</li></ul>
	<ul style="list-style-type: none"><li>• 1 Gbps</li></ul>	<ul style="list-style-type: none"><li>• ADTRAN Netvanta 5660</li><li>• Meraki MX100</li></ul>

## Q Can I use a device not listed on the supported device list?

It is highly recommended you use a supported device. If you choose to use another device the service may not work or deliver the desired throughput or performance. Should this be the case and your service experience is less than optimal, your only option will be to purchase a supported device.

## Q What configurations are supported on the device?

The supported configuration is a simple static routing configuration. IPs are assigned with the service. Upon activation, your service is assigned a /30 WAN IP with private IPs on the LAN side using DHCP.



**Does the configuration support port forwarding?**

Currently, the configuration does not support port forwarding. Private IPs on the LAN side are supported using DHCP.



**Can I go directly to Meraki to purchase a device and license?**

You can go to Meraki supplier directly and purchase a device, however we will only support a specific configuration. The features supported via the Enterprise licenses will include single site Internet with static routing, stateful firewall and Wi-Fi. If you require more supported configurations, please reach out to your local account representative to help you find the best solution for your needs.



**Can I upgrade the firewall options to an Advanced security license?**

The Fiber+ Internet configuration does not support the Meraki Advanced Security License. Lumen does have other Meraki options in the Adaptive Networking Portfolio. Please reach out to your local account representative to find the right solution for your needs.



**If I use my own device, will Lumen assist me in the configuration?**

Lumen does not configure customer supplied devices. We will, however, provide the IP detail that needs to be configured on that device. Please work with your IT administration for configuration assistance.

For more information, visit the **Lumen® Fiber+ Internet product page:**  
[lumen.com/en.us/networking/business-fiber.html](https://lumen.com/en.us/networking/business-fiber.html)