

DOD365 Integrated Phone System (DIPS) for Defense Information Systems Agency (DISA)

How-to-Buy User Guide

Cloud-Based Voice and Audio-Conferencing

Lumen is authorized by DISA to deploy and operate the DOD365 Integrated Phone System (DIPS). Under the DIPS contract, Lumen supplies DISA with hybrid-cloud voice and audio-conferencing services via the integrated phone system, which runs over the Lumen fiber network. Voice over Internet Protocol (VoIP) removes the need for desk phones and supports remote users as DoD transitions to a hybrid workforce—helping to save costs and aiding collaboration across DoD.

Lumen DIPS

The Lumen cloud-based solution underpins secure and unified communications across DoD. It provides a single platform available to 77+ defense agencies and combatant commands, enabling more than 250,000 concurrent connections to DISA's voice cloud system. Communications services are delivered from cloud data centers that meet DoD Impact Level 5 security standards—providing a secure and scalable infrastructure to meet warfighters' needs on demand.

Key Features

- Provides connected security for ILS environments
- Enhances productivity & continuity of operations
- Dramatically helps reduce technology costs & footprint
- Streamlines cross-cloud calling across DoD services

"This is a gamechanger and substantial leap forward in technological advancement for the department. Agencies will be able to capture millions in potential savings using this technology while significantly improving the user experience."

– **Caroline Bean**

Joint Enterprise Services Director, DISA

Contract Information:

- + **Contract Number:** HC1013-22-F-0112
- + **EIS Contract Number:** GS00Q17NSD3006
- + **DUNS:** 362286288 replaced by UEI LL22S1ELLY93

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Why Lumen?

Businesses today need a secure, simple, and effective way to engage with customers, partners, and employees virtually anywhere, from any device. Lumen's fully managed voice and UC&C application seamlessly combines our secure, IP-centric network with a collaboration platform through a single provider—providing an efficient fit for your needs. We provide transparent, upfront, and clear pricing, powering a best-in-class application to drive business innovation.

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