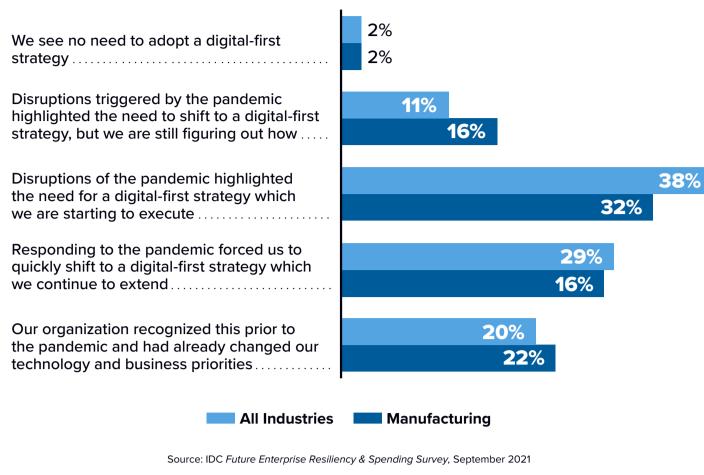
Operations Manufacturers need trusted connectivity and data-driven decision making to serve as the foundation for adaptable and efficient operations.

Manufacturing

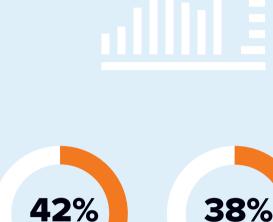
Becoming a Connected, Adaptable Enterprise Less than one-quarter of manufacturers had a digital-first strategy prior to COVID-19.

(% of respondents)



Effective Decision Making Manufacturers

Importance of Data for



better access to data on operational decision making: 15%

identified the impact

of more and/or



organization

across our



Source: IDC Future of Operations Survey, July 2021



remain

No impact on

decision-making

process

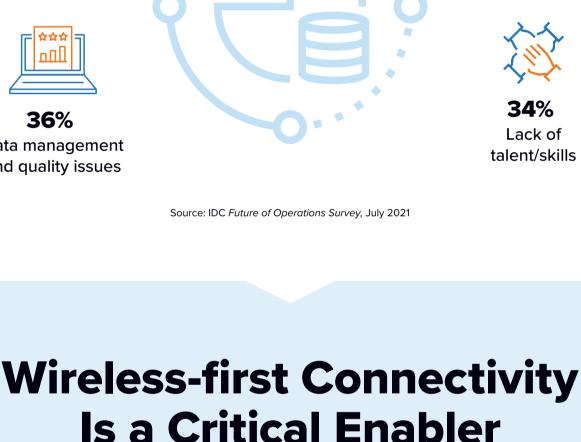
Challenges to Enabling

Remote Operations

Manufacturers lack trusted connectivity to enable remote monitoring/diagnostics of operations.

45% Security Perceived cost and/or concerns funding constraints







Strongly

Disagree

connectivity to serve as the foundation for resilient operations:



Strongly

47%

Cloud Infrastructure

26%

Analytics

18% **7**% Source: IDC Future of Operations Survey, July 2021

Disagree

Manufacturers realize

the importance of

wireless-first

Investment Priorities Manufacturers ranked the following investments as priorities to enable adaptable, remote operations:

THE TOP PRIORITIES

Connectivity and Insight

Generation Are

Source: IDC Future of Operations Survey, July 2021



Reliability of equipment/operations

Agility and resilience



38% 13%

45%

28% **Internet of Things**

(IoT)

Artificial

Intelligence

Digital technology has a clear role in enabling manufacturing success. (% of respondents)

43%

52%

48% Productivity/efficiency of operations **45%** Product quality

> Major Role Moderate Role No/Minor Role Source: IDC Future of Operations Survey, July 2021

across the globe. We provide technology, edge, and security solutions to enable connected factories and an agile supply chain.

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