Managing Communications in the Cloud is a Continuous Journey that Drives Benefits Along the Way

Cloud-based Communications: Identifying and Solving the Challenges

The Many and Varied Challenges of Hybrid Work

- Flexibility remains, but so does the office in the future.
- Improved ability to adapt to the changing workplace.
- Improved agility and responsiveness to business demand.
- Yielding improved employee productivity and customer experience.

Benefits include:

- Increased employee satisfaction
- Improved engagement
- Improved communication
- Increased productivity

When Employee and Customer Experience Matter the Most,

Employee and customer experience are many.

Benefits of Hybrid Work

- 86% of employees today work on a hybrid basis.
- 83% of work environments have been optimized for hybrid work.
- 91% of employees are satisfied with the results.

Planning to Support Office-Based or Remote Work? Think About Both.

Among those who use cloud-based UC&C and are extensively connected across their organization, 70% - 90% of their work practices this year will be an integral part of their organization's business strategy.

1.5x more likely to have a hybrid work arrangement in an office setting in 2022, as compared to 2021.

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