

# Certificate of Registration

This is to certify that the Management System of:

**Lumen Technologies UK Limited**

**260-266 Goswell Road, London, EC1V 7EB,**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000:2018



<b>Certificate Number:</b>	<b>10976-ITS-001</b>
Initial Registration Date:	20/09/2013
Re-issue Date:	05/09/2022
Expiry Date:	20/09/2025



## Scope of Activities:

The IT Service management system supporting the provision of the service management system of the EMEA Operations Organisation of Lumen Technologies UK Limited delivering PSN and MTCF services from UK locations to the UK Government.

Signed:  
Alyn Franklin, Chief Executive Officer  
(on behalf of Alcumus ISOQAR)



This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR

**Alcumus ISOQAR Limited**, Cobra Court, 1 Blackmore Road, Stretford, Manchester M32 0QY.

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This certificate is the property of Alcumus ISOQAR and must be returned on request.