

Seamless communication for enhanced productivity

Dedicated Internet Access + Lumen® Cloud Voice Bundle

To remain competitive, your teams need the bandwidth to innovate and reliable ways to stay connected from virtually anywhere. Without high-performance connectivity and collaboration tools, teams may struggle to work cohesively and maintain the level of productivity needed for strong organizational performance. It may impact on your customers too, in the form of poor communication and frustrating experiences, leading to potential business loss. Managing multiple vendors for internet, communication, and collaboration services is complex and resource-intensive, and keeping essential legacy services running only adds to your costs.

Lumen offers the Dedicated Internet Access (DIA) + Lumen Cloud Voice (LCV) bundle to help teams collaborate smoothly from office, hybrid, or remote locations to reduce complexity. Lumen solutions provide a single source for high-performance network connectivity, video calls and meetings, and voice and collaboration tools including cloud PBX. Enjoy the benefits of fast, reliable connectivity to help improve customer experience, productivity, and collaboration.

How can this bundle help you achieve your goals?

Empower your teams with streamlined solutions and cloudified collaboration tools that drive efficiency and cohesion, boosting overall productivity and performance.

Enable reliable customer and employee interactions with reliable connectivity, communication tools and critical systems, safeguarding your reputation and maintaining customer trust.

Optimize your resources by consolidating services, migrating tools to the cloud, and reducing administrative overhead to help reduce operational costs, and align spending with strategic business goals.



Common use cases

- Delivering high-speed, reliable internet access, robust communication tools for voice, messaging, voicemail, and seamless video conferencing capabilities to enhance productivity across distributed teams with reliable support for remote or mobile reach.
- Modernizing communications infrastructure by replacing outdated, on-premises telephony systems with a cloud-native voice solution, while simultaneously upgrading connectivity to high-performance Dedicated Internet Access.
- Maintaining critical communication channels during disruptions, enabling virtual meetings and collaboration and providing reliable internet access to help ensure tools remain operational.

Features of the Dedicated Internet Access & LCV Bundle

Dedicated Internet Access

- Scalable, enterprise-grade, high speed internet up to 10 Gbps¹ over the #1 peered global network²
- 99.99% service availability SLA to support service

Lumen® Cloud Voice

- Provide unlimited local and domestic long-distance calling, user-based cloud PBX, and many other common phone and video services.
- Choose from a variety of features packages to address your organization's unique communications needs

Essentials Package includes:

- Unlimited local and domestic long distance
- Extension dialing
- Visual voicemail
- Find me / follow me
- Call park
- Paging
- Auto attendants
- Supported implementation
- Tier 1 support
- Voice equipment purchase: Desk phone/analog telephone adapter, no BYO

Plus Package includes:

- All Essential features
- Soft client
- Messaging

Premium Package includes:

- All Plus features
- Collaboration
- Video meeting, screen share, file sharing

Why a bundle?

- Simplified buying experience
- Competitive pricing for bundled services
- Solution with coordinated service delivery

Why Lumen?

Lumen is the trusted network for AI. Industry leaders trust the Lumen network infrastructure to build AI capacities. With a comprehensive portfolio, Lumen can help your business deliver high-quality connectivity, reduce costs and complexity, and enhance your security posture. Rely on the extensive and deeply peered Lumen global network, Black Lotus Labs' threat intelligence, and our team of experts to help deploy and manage the solution.

¹ Dedicated Internet Access is available with higher bandwidth options up to 100G

² CAIDA, AS Rank, January 2025

Note: The solution is dependent on a customer providing compatible router device.