Lumen℠ Managed Endpoint Detection and Response Service Delivery Model

People | Process | Technology

EDR Platform

Policies

Alerts

Lumen SOC

1. Triage (Investigate)
2. Workflows
3. Risk Analysis
4. Response. Remediation & Recovery
5. Escalation

Endpoints

Service Dashboard

Internet

Malicious Sites

Cloud Services

DB | App Server | File Server | Sharepoint | Domain Controllers

Backend Data Centre Infrastructure

Customer's Cybersecurity Team

Legend
● MEDR agents

LUMEN®