LUMEN®

Cloud-based collaboration is the future for hybrid workplaces



Make collaboration possible - anytime, anywhere

Businesses looking to drive growth with a hybrid workforce are making the switch to pay-as-you-go cloud-based solutions that power collaboration.

87%

of workers now work from home, 21.4% of employers plan to require a return to the office when safe to do so¹ (12.4% full time, 9.0% part-time). More than **50%**

By 2023, more than 50% of large organizations will connect to cloud providers using direct cloud connectivity from their WANs, up from 10% in 2019.² 74%

By 2024, 74% of the new unified communications licenses purchased by organizations will be cloud-based, up from 48% in 2019.²

Power your anytime, anywhere collaboration with Lumen Solutions for Cisco Unified Communications Manager Cloud

 $\mathbf{Z}_{\mathbf{C}}$



Engage more with customers,



partners and employees with one secure, easy, effective solution.

Lumen Solutions for Cisco Unified Communications is a cloud-based collaboration solution that delivers flexibility, agility and scalability to your business. Working with one trusted partner for all your communication needs you'll get:

Confidence

With a team experienced in supporting enterprise UC&C solutions.

Low total cost of ownership

Maximize ROI and avoid large capital investments.

Performance

A solution including best practices from highly skilled experts.

Seamless migration

Build confidence among users with a smooth transition from legacy systems.

Connectivity

Bring your own network or use Lumen award-winning global network services and 24/7 support.

Welcome to the future of communication



Lumen Solutions

Cisco Unified Communications

Manager Cloud

IDC calculates that companies using Lumen UC&C will achieve an average annual benefit of \$3.41 million per organization.³





Customizable colution

Cloud-based connectivity

Lumen Solutions for Cisco UCMC delivers a comprehensive, enterprise unified communications and collaboration service from the Cisco cloud.

Customizable solution

enterprise cloud PBX integrated into the Webex platform enables meetings and team collaboration.



Integrate any network

or PSTN with Lumen award-winning network services.



A single trusted provider

one partner for all your data and voice communication needs.

Lumen Solutions for Cisco UCMC license features



Tailor your solution with three cloud-based service levels







Core

Keep full-control of your UCM environment while outsourcing hosting to the cloud.

Plus

Select your level of managed services from Lumen for a personalized UCM environment which can include managed migration, management portal and tier 1 & tier 2 technical support.

Fully Managed

Lumen managed environment from migration to on-going support.

LUMEN®

Power your future growth of cloud-based communication with Lumen

EXPLORE MORE

Source:

- 1. Metrigy, Workplace Collaboration: 2020-2021
- 2. Gartner, Magic Quadrant Unified Communications as a Service, Worldwide, Rafael Benitez, et al, Nov 12, 2020
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- 3. IDC Business Value White Paper, sponsored by Lumen, The Business Value of Enhanced Enterprise Communication with Lumen Voice and UC&C, Doc. #US47569221, April 2021

877-453-8353 | lumen.com | info@lumen.com

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