

Lumen Solutions for Webex Calling

Next-generation communications and collaboration demand a robust, cloud-based calling solution

Lumen Solutions for Webex Calling is a feature-rich, enterprise-grade, global cloud calling solution. When businesses can move their calling to the cloud, they enter an experience where communication and collaboration transition seamlessly from one feature to the next. An audio call can become a video meeting where messages and files move seamlessly between participants. Whiteboarding happens in real-time, all within a secure environment. Lumen partners with you to plan, deploy and maintain your calling solution via our dedicated customer service team, providing you with a reliable, secure end-to-end experience.

Business benefits

Lumen Solutions for Webex Calling offers **three key business benefits** essential to success in today's advanced hybrid workplace: **flexibility, scalability, and an exceptional user experience**. Wherever customers are in their cloud migration journey, Lumen helps them move to the cloud at their own pace, allowing them to align their UC&C goals with the company's business objectives.

Customers receive a first-class, white-glove experience when purchasing Webex Calling from Lumen. This high-touch service delivery model and our dedicated UC&C support specialists set Lumen apart from other Service Providers and elevate the customer experience.



Efficiency for maximum savings

Moving your network, applications, and support to a single vendor streamlines processes and helps keep users productive. Easily manage everything through a single pane of glass, the Webex Control Hub.



Flexibility for productivity

Move effortlessly from calling to messaging to meetings for a seamless and continuous collaboration experience.



Growth for scalability

Lumen Solutions for Webex Calling is a simple and cost-effective collaboration solution that is easy to scale. Customers can quickly add more users and maintain existing on-premise integrations when moving to the cloud.



Adaptability for resilience

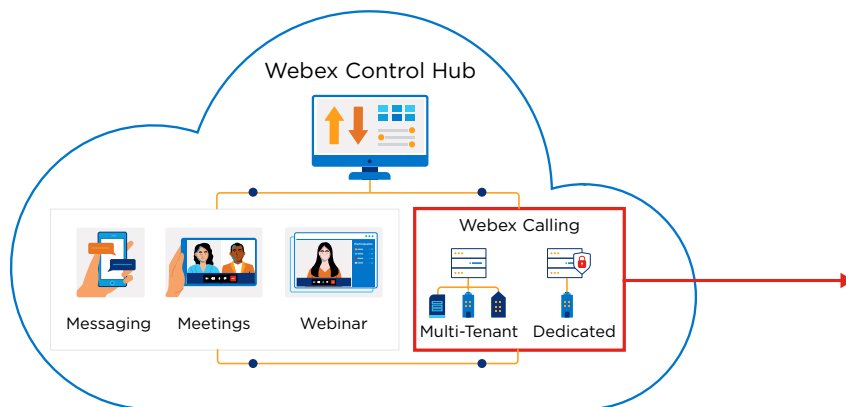
A cloud-based calling solution that provides a redundant environment when you need it. When emergencies arise, Lumen Solutions for Webex Calling can provide you with the reliable service you want and the flexibility to scale and add more users when the need arises.

Technical features/capabilities:

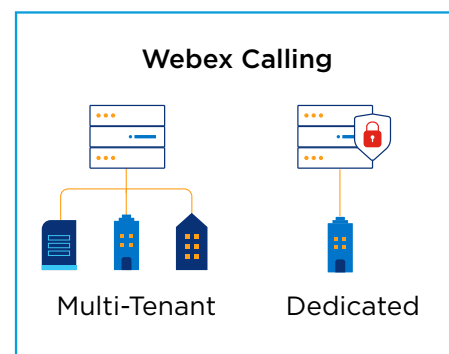
- Cloud based audio and HD video calling with enterprise-grade PBX features
- Multi-tenant, plus 1 dedicated instance option of 1K users (add more dedicated instances at additional cost)
- Integration of 3rd party UCM apps
- PSTN access, local and international options
- Emergency call handling
- Collaboration phones and endpoints
- Contact center
- Voicemail
- Network connectivity and Cisco Webex integration
- Mobility/Mobile, remote, and over-the-top (OTT) access
- Global availability
- 24/7 support/Dedicated account team
- Access to analytics through a single pane of glass managed through Webex Control Hub



Webex Suite



Webex Calling



Single global platform

Infrastructure Security Shared microservices All

Customer requirements

Simple

Customized

Pricing

Reach out to your UC&C sales expert to discuss your specific needs, plus pricing and availability for optional hardware add-ons. Listed rates require 36-month term.

	Common area Starting at \$9 per month, per user	Professional license Starting at \$12 per month, per user	Suite license Starting at \$19 per month, per user Min 5 users
Enterprise agreements for 250+ users	Contact us for pricing	Starting at \$13	Starting at \$15
Unlimited local and domestic long distance	•	•	•
Cloud PBX	•	•	•
Calling features	15+	50+	50+
Location-specific service	•		•
Voicemail		•	•
Webex Meeting		Webex Basic Meeting (up to 100 participants for 40 minutes)	Webex Suite (up to 1,000 participants) Events (up to 5,000) with Enterprise Agreement
Messaging		•	•
Optional add-ons			
Adaptors	•	•	•
Expansion module(s)	•	•	•
Cisco phones	•	•	•
Cisco conference it (w/ or w/o video)	•	•	•

External CUCM/on-prem PBX/3rd party configurations/local gateways are not part of standard configuration. Customers requiring assistance with these types of configurations will need to purchase additional professional services and are not included in the common, professional or suite license purchase.

*Listed rates available to qualifying business customers purchasing service for an eligible, continental U.S. location. Requires a 36-month term commitment and minimum purchase as stated. Monthly rates include features listed and exclude network connectivity, applicable monthly usage, optional add-on products and services, taxes and fees, which are all additional charges. Early termination fees will apply as set forth in customer's service agreement. Customer must remain in good standing and monthly rate may terminate if customer changes account in any manner including, but not limited to, their service location. Services not available everywhere. Lumen may change, cancel, or substitute offers and services, or vary them by service area at its sole discretion without notice. Credit approval and deposit may be required. Offer may not be combined with other offers. Additional restrictions, terms and conditions apply.

Why move to Lumen Solutions for Webex?



Boost cost efficiency

Low starting costs, and there are no large, initial license fees. There is low-cost subscription-based pricing.



Agility at speed

Webex work bundle gives geographically dispersed and remote teams the ability to work together easily and efficiently. Teams can make real-time updates, see what other team members are doing, communicate and collaborate effectively.



Aids with disaster recovery and business continuity

Universally accessible for all users on any device. Secured access to new features, enhancements, improvements, latest technologies, and innovations.



Fast adoption

With the software available 24/7 from virtually any device, users are more likely to learn and use it.



Full scalability

Complete flexibility for expansion; add new users, add capacity seamlessly.



Cisco offers an industry-leading portfolio of technology innovations. With networking, security, collaboration, cloud management, and more, Cisco helps to securely connect industries and communities.



Gold Integrator
Gold Provider
Customer Experience Specialized
Master Collaboration Specialized

Why Lumen?

The Lumen and Cisco relationship spans more than 20 years. Together we strive to build a portfolio of best-in-class solutions by integrating the Lumen platform and services with Cisco technology. As a Gold Provider and Gold Integrator with nine Cisco specializations including collaboration, Lumen is well positioned to provide your business with next-generation networking and collaboration solutions to modernize your communications and collaboration environment.