

#WFH isn't going anywhere

Use a single UC&C provider to optimize productivity and efficiency

Whether organizations are looking to keep their people at home or start to transition back into the office, a hybrid between home and office is here to stay. The benefits of using a single provider to help with all your collaboration and remote work needs are now more crucial than ever.

A single provider? Here's why. The Lumen Platform for productivity.

According to Nemertes: single provider strategies deliver measurable success. Enterprises using Lumen's integrated UC&C applications and network services reported an improved value chain of productivity and revenue¹:

-28%

Operational savings

+44%

Rating of collaboration technology by employees

+39%

Increase in application utilization

+29%

Employee productivity



“
Lumen delivers solutions focused on user experience that clearly drive positive outcomes for clients.”
”

IDC Business Value White Paper

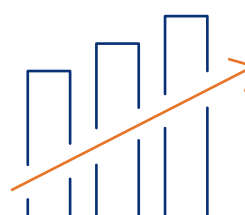
According to IDC: users of Lumen's Voice and UC&C can generate²

\$3.41m
average annual benefits

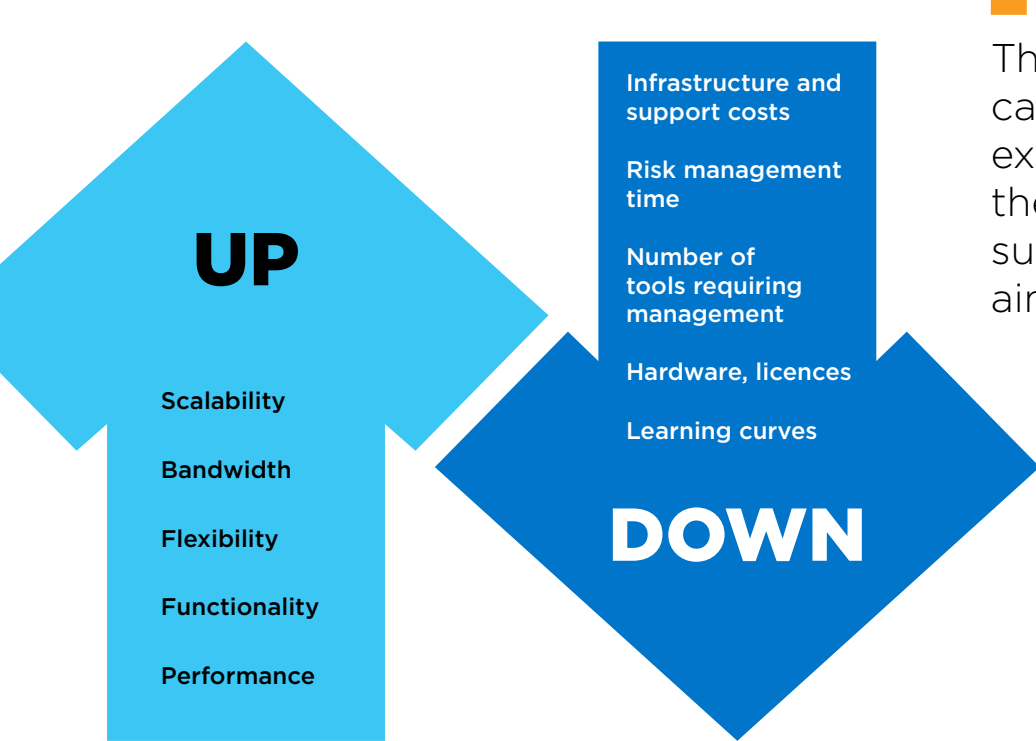
Projected ROI of

497%

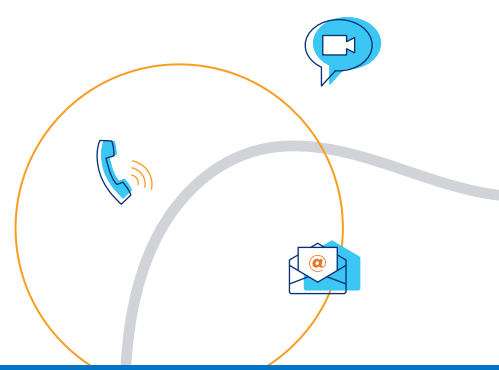
in just five years



UC&C by Lumen. One provider. Many benefits.



“
The more seamless you can make people's working experience, the more time they can dedicate to supporting real business aims, rather than admin².
”



Lumen clients across industries have their say on single provider UC&C.

“
Lumen fulfilled our need for global scalability and reliability.”
”

Executive, healthcare sector

“
We switched to Lumen to reduce cost, improve disaster recovery, and consolidate vendors².
”

Executive, manufacturing sector

A rapidly-growing market. A valuable opportunity.

BY 2024

The worldwide UC&C market will be valued at

\$51.5B

@ CAGR 2019-2024 of 5.9%²

Service provider revenue for UCaaS will be valued at

\$16.1B

@ CAGR 2019-2024 of 7.0%²

Lumen delivers a comprehensive portfolio of adaptive networking, connected security, edge cloud and hybrid IT, and collaboration solutions on an enterprise-grade technology platform.



Lumen UC&C delivers:

- Quality and reliability of voice-calling
- Security
- Reduction in pressure on IT support
- Scalability
- Flexibility
- Enhanced processes
- Low TCO

These are all features that are critical to efficient and productive hybrid working.

EXPLORE MORE

Sources:

1. Nemertes Research 2020: Employee, Customer Experience Transformations Deliver Measurable Value
2. IDC Business Value White Paper: The Business Value of Enhanced Enterprise Communication with Lumen Voice and UC&C, April 2021