

Lumen Zone List

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“Lumen” is defined for purposes of this Zone List as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing the Services. This Lumen Zone List (“Zone List”) applies when Customer orders Lumen SASE Solutions, Lumen SD-WAN with Versa Networks, Lumen SD-WAN with Cisco Meraki, Edge Gateway Services, or Managed Network Services. Terms used but not defined in this Zone List will have the meaning set forth in the Agreement. This Zone List is subject to change.

Lumen may use a Lumen affiliate or third party to provide Service to Customer under the Agreement. All service locations outside the continental United States are categorized into the following specific service areas (“Zones”):

1. Zone 1 Locations.

Lumen SASE Solutions*, Lumen SD-WAN with Versa Networks, Lumen Edge Gateway Service, and Lumen SD-WAN with Cisco Meraki* International Zone 1 Locations Table			
Australia	France	Luxembourg	Slovenia
Austria	Germany	Netherlands	South Korea
Belgium	Greece	Norway	Spain
Bulgaria	Hong Kong	Poland	Sweden
Croatia	Hungary	Portugal	Switzerland
Czech Republic	Ireland	Romania	Taiwan
Denmark	Italy	Singapore	United Kingdom
Estonia	Japan	Slovakia	United States
Finland			

*At this time, Lumen SASE Solutions and Lumen SD-WAN with Cisco Meraki are only available in the United States.

Managed Network Service International Zone 1 Locations Table			
Albania	Dominica	Latvia	Saint Martin (French)
Angola	Dominican Republic	Lithuania	Saudi Arabia
Anguilla	Ecuador*	Luxembourg*	Serbia*
Antigua and Barbuda	Egypt	Macedonia	Singapore*
Argentina*	El Salvador	Malaysia	Sint Maarten (Dutch)
Aruba	Estonia*	Malta	Slovakia*
Australia*	Finland*	Mauritius	Slovenia*
Austria*	France (including	Mexico*	South Africa*
Bahamas	Reunion Island)*	Monaco	South Korea
Bangladesh	Germany*	Morocco	Spain*
Barbados	Greece	Netherlands*	St. Vincent/Grenadines
Belgium*	Grenada	New Zealand	Suriname
Belize	Guatemala	Nicaragua	Sweden*
Bermuda	Haiti	Norway*	Switzerland*
Bolivia	Honduras	Pakistan	Taiwan
Brazil*	Hong Kong*	Panama*	Thailand
British Virgin Islands	Hungary*	Paraguay	Trinidad & Tobago
Bulgaria*	India	Peru*	Turkey*
Canada*	Indonesia	Philippines	Turks and Caicos
Chile*	Ireland*	Poland*	Ukraine
China (mainland)	Israel*	Portugal*	United Arab Emirates
Colombia*	Italy*	Puerto Rico*	United Kingdom
Costa Rica*	Jamaica	Qatar	(includes North Ireland,
Croatia*	Japan*	Romania*	Scotland and Wales)*
Cyprus	Jordan	Russian Federation	United States*
Czech Republic*	Kazakhstan	Saint Kitts & Nevis	Uruguay*
Denmark*	Kenya*	Saint Lucia	US Virgin Islands*
	Kuwait		Vietnam

* Zone 0 - If Customer has purchased 24x7x4 device maintenance, the replacement CPE device will arrive at the Customer site within 4 hours. This repair and replacement coverage is 24 hours per day, 7 days per week. This repair and replacement option is not available for purchase in all regions.

2. Zone 2 Locations.

Lumen SD-WAN with Versa Networks and Lumen Edge Gateway Service Zone 2 Locations Table			
Algeria	Costa Rica	Malta	Samoa
Andorra	Dominican Republic	Marshall Islands	Saudi Arabia
Antigua & Barbuda	Ecuador	Mexico	Senegal
Argentina	El Salvador	Micronesia	Serbia
Aruba	Fiji	Monaco	Solomon Islands
Bahamas	Guam	Mongolia	Sri Lanka
Bangladesh	Guatemala	Morocco	St. Kitts and Nevis
Barbados	Honduras	Nepal	St. Maarten/ St. Martin
Bermuda	India	New Zealand	Tanzania
Bhutan	Indonesia	Nigeria	Thailand
Brazil	Isle of Jersey	Oman	Tonga
British Virgin Islands	Jamaica	Palau	United Arab Emirates
Brunei	Kenya	Panama	Uruguay
Cambodia	Kiribati	Paraguay	US Virgin Islands
Canada	Latvia	Peru	Vanuatu
Chile	Lithuania	Philippines	Vietnam
China	Macau	Puerto Rico	
Colombia	Malaysia	Qatar	

3. Zone 3 Locations.

Lumen SD-WAN with Versa Networks International Zone 3 Locations Table		
Cyprus	Kazakhstan	Turkey
Egypt	Myanmar	Ukraine
Iceland	South Africa	Venezuela
Israel		