

Lumen Solutions for Zoom: biotech and pharmaceutical companies

One platform connecting your industry ecosystem

Lumen Solutions for Zoom is a UC&C solution with capabilities that allow our customers to migrate their premises-based communication and collaboration services to the cloud securely, easily, and efficiently.

Collaborate efficiently

Keep up with the pace of innovation and workplace communication by bringing together teams in a virtual or hybrid space.

Enhance flexibility & agility

Connect in an instant over video, phone, or chat to ramp up production or respond to potential risks.

Maximize patient engagement

Build trust and enhance communication between patients, investigators, and clinicians over video.



Modern collaboration for pharma and biotech companies

- **HD video & audio:** Host meetings with support for up to 1,000 video participants and 49 videos on-screen.
- **Reliability:** Consistent video experience, even in low-bandwidth environments.
- **Compliance and security:** Multilayer security with 256-bit AES-GCM encryption.
- **Workflow integration:** Integrate with health information technology systems and clinical trial workflows.
- **Accessibility:** Live transcription, multi-pinning, and keyboard shortcuts make video communications accessible.



Cross-functional collaboration

Meet and work seamlessly with internal teams and external partners using our chat, phone, and video solutions.



Virtual sales calls

Enable drug and medical device reps to meet with providers and physicians virtually, cutting down on time and costs of travel.



Manufacturing support

Access virtual service and support on manufacturing work floors to help process efficiencies while decreasing time to market.



Research & development

Collaborate and consult with leading experts around the world, regardless of location, to stay competitive with new innovations and research.



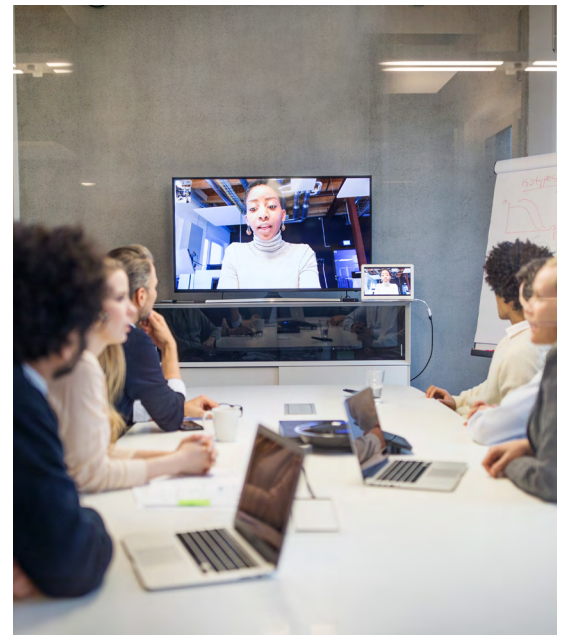
Patient engagement

Meet with patients over video to get feedback on drug improvements, enhance medication adherence, or provide patient education.



Clinical trial communications

Bring together investigators, sponsors, and CROs on one platform, and conveniently check in with trial participants via video.



Streamline communications with Lumen Solutions for Zoom

Zoom Meetings for virtual collaboration with clinicians, researchers, investigators patients, and customers.

Zoom Phone for flexible, cloud-based telephony with service across 40+ countries.

Zoom Rooms for video-enabled conference rooms and workspaces to support your hybrid workforce.

Zoom Chat for instant messaging with individuals or groups.

Zoom Video Webinars for trainings, conferences, and medical education.

Zoom Events for all-in-one virtual event management with dedicated support for corporate event spaces.

