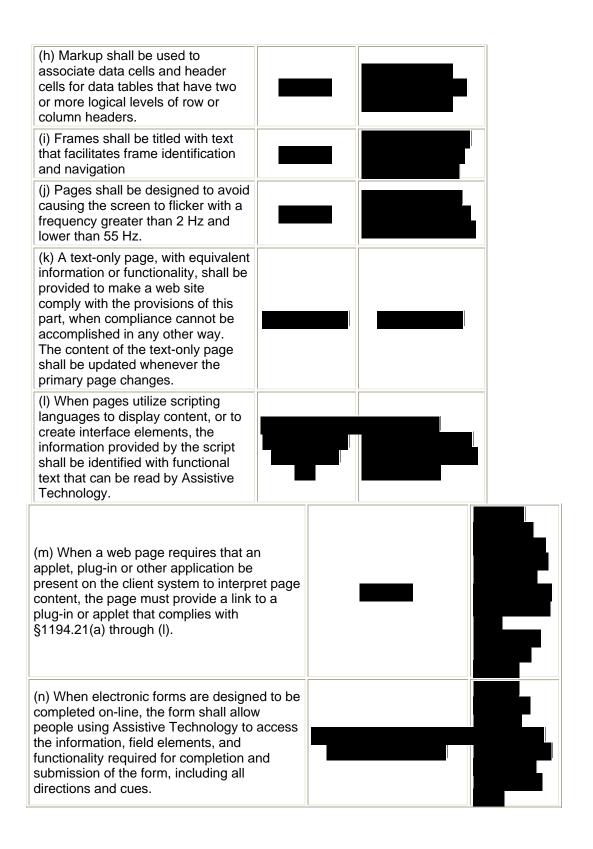


Section 1194.22 Web-based Internet information and applications – Managed Tiered Security Services (MTSS) Note: Managed Firewall Service (MFS) is the basic building block for MTSS, a highly customizable solution. This VPAT provides MFS compliant responses applicable to any MTSS solution.) –Detail Voluntary Product Accessibility Template

Voluntary i roduct Accessionity remplate				
Criteria	Supporting Features	Remarks and explanations		
(a) A text equivalent for every non- text element shall be provided (e.g., via "alt", "longdesc", or in element content).				
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.				
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.				
(d) Documents shall be organized so they are readable without requiring an associated style sheet.				
(e) Redundant text links shall be provided for each active region of a server-side image map.				
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.				
(g) Row and column headers shall be identified for data tables.				







(o) A method shall be provided that permits users to skip repetitive navigation links.	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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1194.31 Functional Performance Criteria, Managed Tiered Security Services (MTSS)

The relevant provisions of Subpart C, Functional Performance Criteria, paragraph 1194.31, shall apply to the services identified in paragraphs C.6.4 above. For these services, the offeror shall provide one of the following two capabilities:

1. Support for Assistive Technologies used by disabled individuals.		Supports when combined with Compatible AT- Qwest will analyze each Agency's specific criteria for Assistive Technology requirements for MTSS and will respond on a task order basis.
	At least one mode of operation and information ieval that:	
a.	For blind users, does not require vision.	
b.	For vision impaired users, does not require visual acuity greater than 20/70.	
C.	For deaf users, does not require hearing.	
d.	For hearing impaired users, does not require enhanced auditory capability.	
e.	For users with no speech capability or with impaired speech, does not require user speech.	
f.	For users without fine motor control or simultaneous action capability, does not require fine motor control or simultaneous action and is operable without limited reach and strength.	



The relevant provisions of Subpart D, Information, Documentation, and Support, paragraph **1194.41**, shall apply to the services identified in paragraphs C.6.4.1, above.

§1194.41 Information, documentation, and support

Managed Tiered Security Services (MTSS)

The standards also address access to all information, documentation, and support provided to end users (e.g., Federal employees) of covered technologies. This includes user guides, installation guides for end-user installable devices, and customer support and technical support communications. Such information must be available in alternate formats upon request at no additional charge. Alternate formats or methods of communication, can include Braille, cassette recordings, large print, electronic text, Internet postings, TTY access, and captioning and audio description for video materials.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.		
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.		