

# Lumen® Fiber+ Internet

Cost effective, enterprise-grade Internet with the performance and added security businesses need to stay competitive.

Lumen® Fiber+ Internet provides your business with fast, symmetrical Internet up to 1 Gbps. Complete turnkey solution includes hardware and ongoing software updates managed by Lumen, with no upfront technology investment required. Internet performance to keep your users productive with a 99% service availability SLA, along with optional protection against suspected malicious domains with Lumen Edge Protect.

## Maximum performance and availability

- Reliable fiber connectivity and symmetrical speeds jumpstart your team's productivity—and our 99.99% service availability SLA helps support video streaming and other over the top business applications, along with added protection against suspected malicious domains.

## Predictable monthly costs

- Lock in with flexible terms and competitive pricing that includes technology upgrades and maintenance wrapped in a flat monthly fee – no usage charges or data caps.

## Exceptional customer experience

- Clear, simple buying process with easy-to-use digital portal. Monitor and manage services with one centralized digital experience.

“The majority of respondents who currently buy fiber internet saw benefits like improved productivity, speeds and user experience.”

— Atlantic ACM: *Boost Productivity through Fiber Internet. 2021.*



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## Use Cases

### Accelerating business growth with reliable connectivity

Gain efficiency and maximize productivity with fast symmetrical speeds to support voice, video, and other cloud applications. Enhanced self service capabilities allow you to make needed changes day or night.

### Utilizing cloud applications on your existing network

Minimize downtime while accelerating productivity with the network speed, reliability and added security you need to optimize your cloud environment.

### Gaining access to a full technology eco-system

Simplify IT operations and ordering through our easy-to-use digital portal and get enterprise-grade support when you need it, delivered with a predictable pricing model.

## Features and Specs

### Fiber+ Internet

- 50/100/500/1000 Mbps symmetrical Internet speeds
- All-inclusive package that includes an enterprise grade router with stateful firewall and Wi-Fi appliance to support both private and guest Wi-Fi
- Flexible IP addressing options
- 99.99% service availability - High network availability to support cloud applications
- Streamlined purchasing and configuration

### Edge Protect

- Optional security that serves as the first line of defense from known and suspected malicious domains to help protect users and their business network from ransomware and malware
- Cloud-based virtual deployment - no additional devices or software
- Threat protection powered by Black Lotus Labs® threat intelligence

### Command and Control Center

- Click-to-chat options to speak to a Lumen expert
- Gain access to shop, view order status, and digital notifications
- Manage and monitor your network, inventory, view utilization, and set threshold alerts on a daily, weekly, monthly frequency
- Manage invoice and payments

### Why Lumen?

With ~450,000 route miles of fiber around the world, Lumen helps businesses get enterprise-level service at an affordable price. Lumen delivers the all-in-one platform that combines Adaptive Networking, edge cloud solutions, Connected Security and UC&C to accelerate next-generation business