

VOLUME 2, SECTION 2.0: MANAGEMENT AND OPERATIONS



2.0 MANAGEMENT AND OPERATIONS

In Volume 2, "Management and Operations," Level 3 is pleased to respond to the GSA Networkx Enterprise Request for Proposal (RFP), Section C.3 and L.34.2 Management Volume. Our response contains the requested information in Sections 2.1 through 2.13 and in Section 3.0. Items in these sections are aligned with the instructions in RFP Section L.34.2 and detail the Level 3 service management and operational capabilities to support the GSA Networkx Enterprise Program.

The required plans are contained within the section area for which they were developed and include the items requested in the RFP Section C requirements. As indicated within the instructions, each proposal section stands alone containing the required plans and a narrative addressing each capability requested.

Level 3 customers include [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Headquartered in Herndon, Virginia, the Level 3 fully integrated Government Markets Organization supports the full spectrum of our products and services. We currently provide [REDACTED]

[REDACTED]
[REDACTED]

[REDACTED] and have successfully met enterprise network and program management challenges similar in scope to that of the Networkx Enterprise Program.