

VOLUME 2, SECTION 2.9 (continued): SERVICE ORDERING

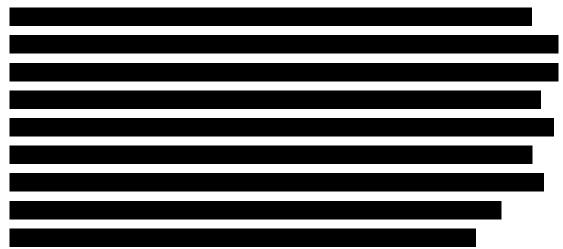




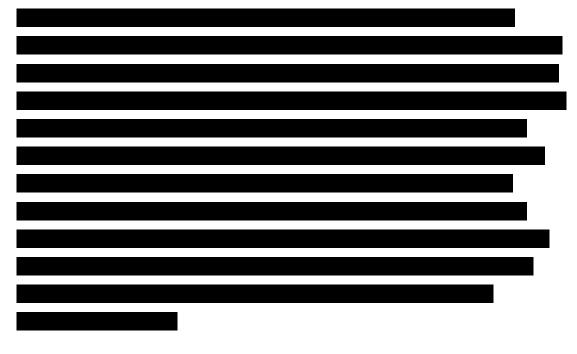
(3)Enterprise ™

2.9.4 Service Ordering Provisioning Intervals

Level 3 is committed to meeting provisioning intervals and meeting the highest percentage of FOC dates possible.



Level 3 will ensure that the priority interval given by the agency will be met.



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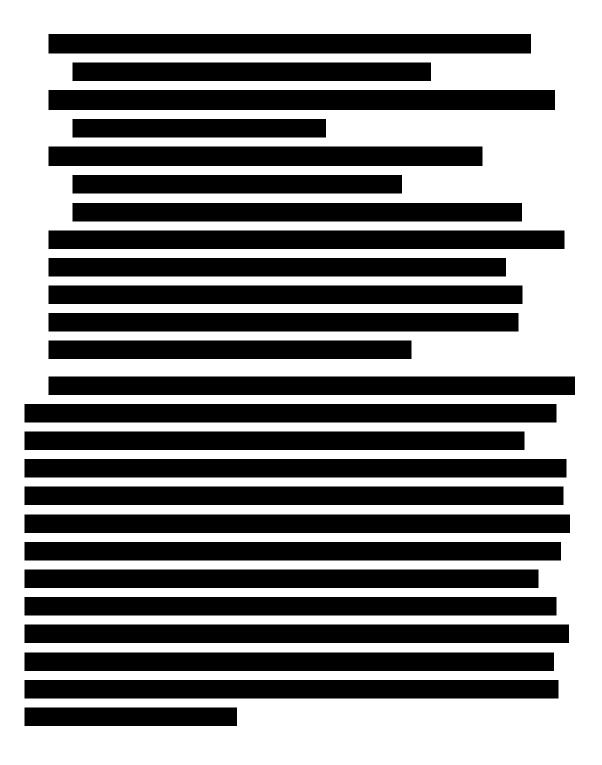
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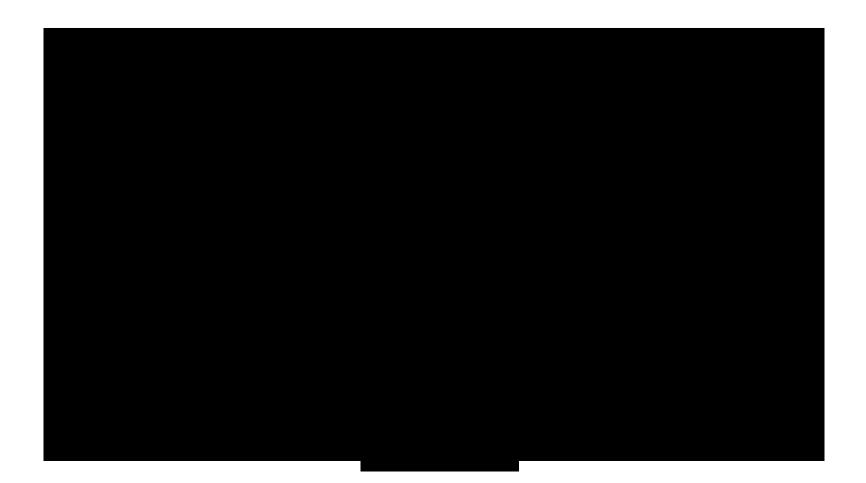




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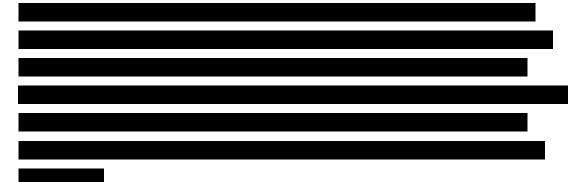


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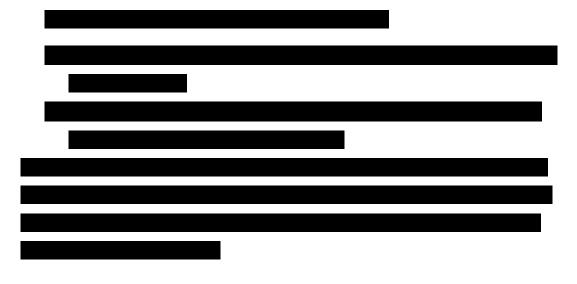
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2.9.5 Service Ordering Information Exchange

As a technology company, Level 3 understands the importance of the Networx Program's goal of increasing efficiency through the use of automated systems. Automation of all data transfers and information exchange supports the easy loading of data and information into Government systems.



Our commitment to caring for the (3)Enterprise agency users includes providing multiple media and formats so a Customer can receive the requested data; whether it is order data, order receipt acknowledgement data, order rejection notice data, service order confirmation data, firm order commitment notice data or service order completion notice data.



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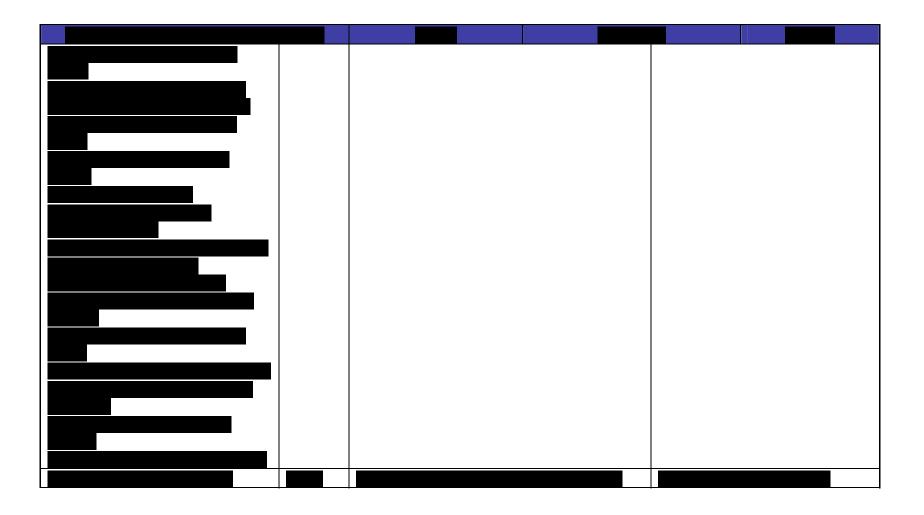




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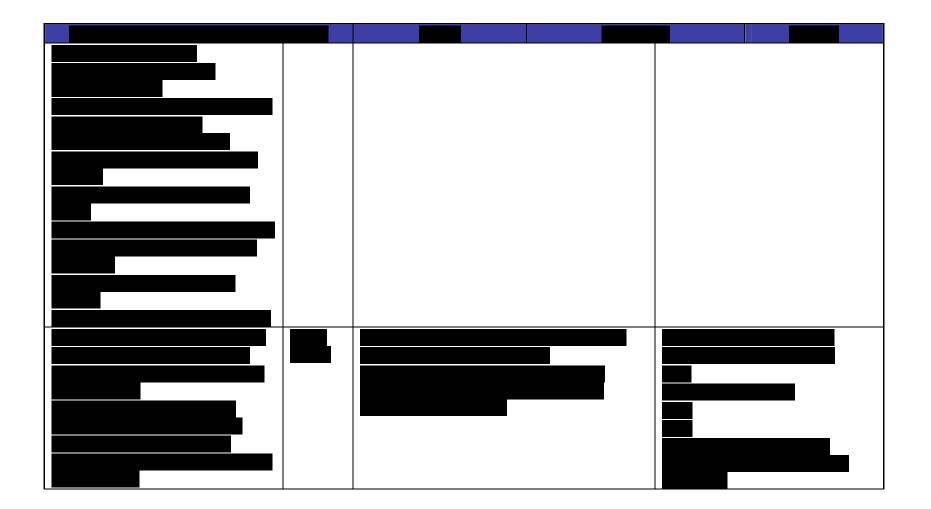




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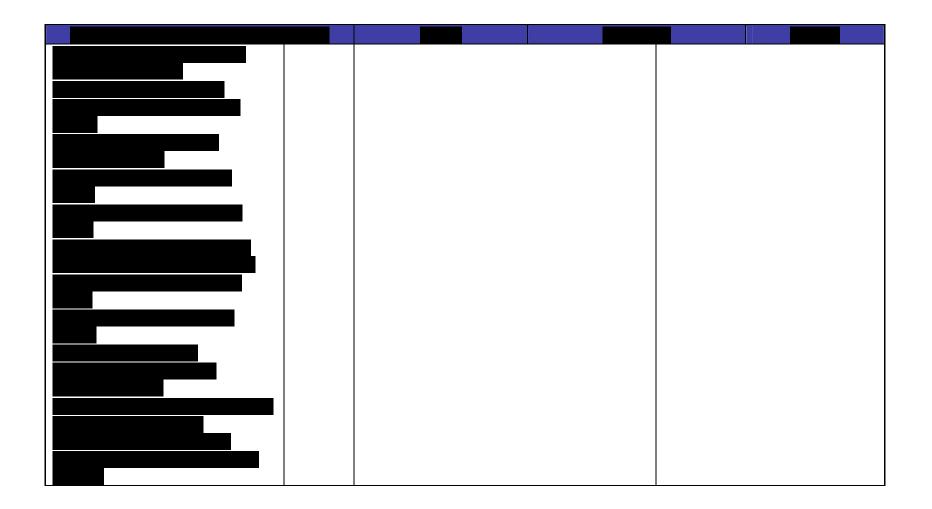




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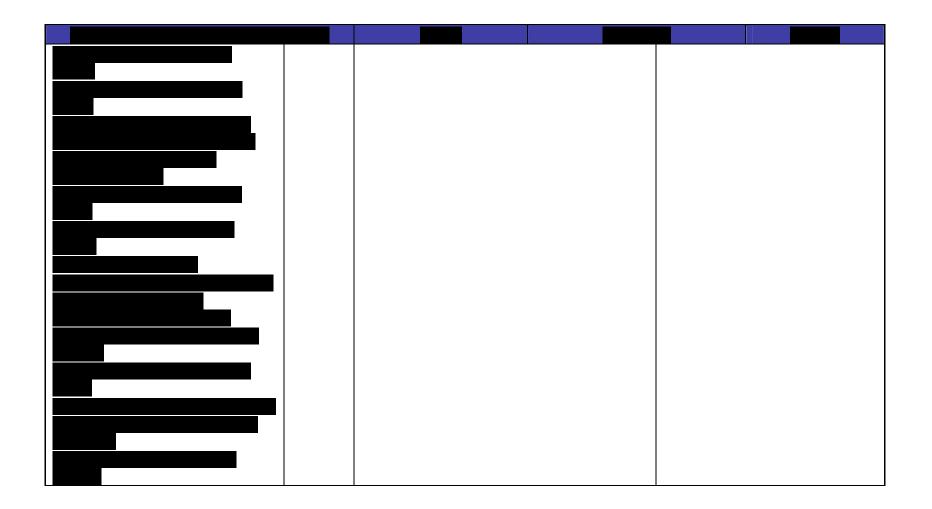




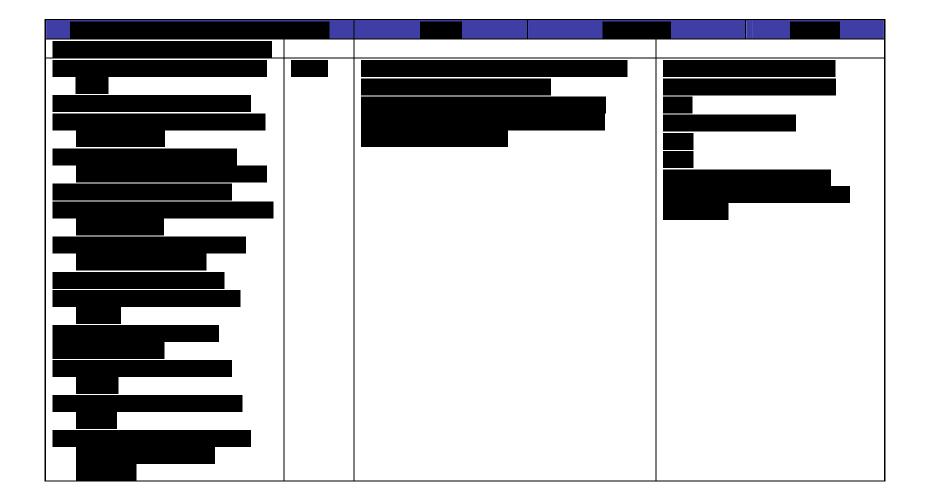
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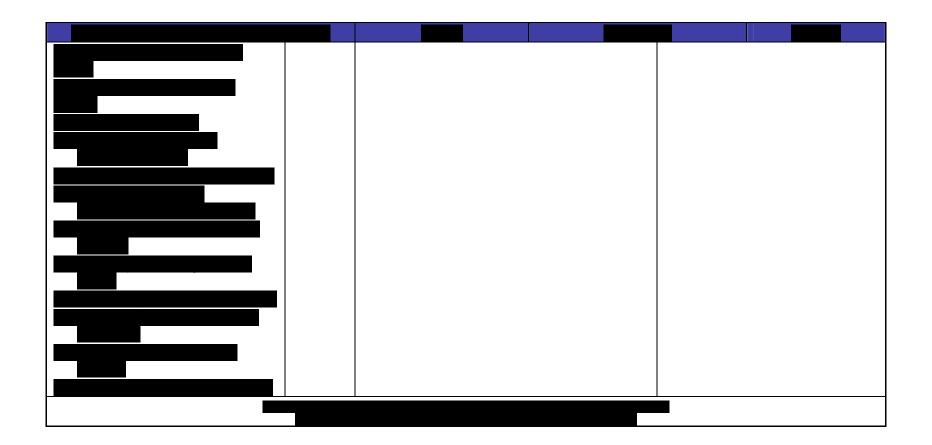




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