

## PROCUREMENT STANDARD TERMS AND CONDITIONS

### 1. DEFINITIONS:

**1.1** "Affiliate" means an entity, directly or indirectly, Controlling, Controlled by or under common Control with a party, or any such entity that is subsequently divested.

**1.2** "Lumen" means Lumen Technologies Service Group, LLC or, alternatively, the Lumen Affiliate named in the Order.

**1.3** "Lumen Confidential Information" means all information relating to the Order. Lumen Confidential Information does not include information that is: (a) rightfully known by Supplier before negotiations leading to the Order; (b) independently developed by Supplier without use of the Lumen Confidential Information; (c) part of the public domain or (d) is lawfully obtained by Supplier from a third party without any confidentiality violation.

**1.4** "Control" means direct or indirect ownership of greater than 50% of: (a) the shares entitled to vote for the election of the board of directors or other governing body of a corporation, and (b) the equity interest of any other entity.

**1.5** "Customer" means a buyer or user of or subscriber to one or more services or products offered by Lumen or a Lumen Affiliate.

**1.6** "Documentation" means information necessary for the use, features or performance of Purchases (e.g., user manuals, reference guides, brochures, installation manuals or Specifications).

**1.7** "Non-Waivable Terms" means the Sections titled "Representations and Warranties"; "Confidential Information"; "Indemnification and Insurance"; "Work Product; Licensing"; "Limitation of Liability", and "Dispute Resolution."

**1.8** "Order" means the purchase or task order, or a statement of work, issued by Lumen and accepted by Supplier.

**1.9** "Purchases" means, collectively or individually, the products or services purchased, or software licensed (software includes computer software programs provided by or on behalf of Supplier under these Terms, embedded software, third party software delivered separately or as part of the software, hosted, managed, SaaS, and other online, subscription-based offerings, and upgrades) pursuant to an Order.

**1.10** "Specific Terms and Conditions" means any additional terms which are incorporated by reference in these Procurement Standard Terms and Conditions, in the Order or on the Supplier Portal.

**1.11** "Specifications" means the Terms, the Order, any Documentation, written materials of Supplier for the Purchases, and industry standards.

**1.12** "Supplier" means the person or entity to which an Order is issued and any of its Affiliates that provide Purchases.

**1.13** "Supplier Employees" means Supplier's W-2 employees, who perform services, act on Supplier's behalf or are paid by Supplier in connection with an Order.

**1.14** "Supplier Personnel" means Supplier Employees, subcontractors or agents who perform services, act on Supplier's behalf or are paid by Supplier in connection with the Terms.

**1.15** "Supplier Portal" means the following URL or such other URL as Lumen designates from time to time:  
<https://www.lumen.com/en-us/about/doing-business-with-lumen.htm>

**1.16** "Terms" means these Procurement Standard Terms and Conditions, including Specific Terms and Conditions, Specifications, Orders, and all documents incorporated by reference, as each may be amended from time to time.

### 2. APPLICATION; CONFLICTS:

**2.1** **Application:** These Terms apply if: (a) Supplier accepts an Order from Lumen for Supplier's provision of Purchases and such Order references these Terms as the underlying Terms that govern such Order, or Supplier ships or provides Purchases; and (b) no executed master agreement is in effect between Lumen and Supplier. If a master agreement is in effect between the parties, the master agreement

applies to the Order in lieu of these Terms. Except for terms expressly agreed to in writing and signed by a Lumen representative, any terms that conflict with or are not consistent with the Terms are not valid.

**2.2** **Conflicts:** If a conflict exists between the Order, these Terms, and any other documents related to the Purchases, the order of precedence is: (1) the Non-Waivable Terms; (2) the Order; (3) if applicable, Specific Terms and Conditions; (4) these Terms; and (5) other documents attached to the Order. Any other forms or terms related to the Order, including any terms on Supplier's website, product schedule, "shrink-wrap" or "click wrap" agreement or other pre-printed or boilerplate terms will have no force or effect.

### 3. ORDERS; INVOICING:

**3.1** **Prices; Acceptance:** Each Order will separately state (a) all applicable charges and taxes, and (b) all applicable charges for shipment and transportation. Supplier will accept or reject all Orders within 24 hours of receipt from Lumen.

**3.2** **Shipment:** Unless otherwise specified in the Order, Supplier will pack, mark, label, document and ship Purchases to the location specified in the applicable Order in accordance with the Lumen Shipping Manual which is located on the Supplier Portal and is incorporated herein by this reference. Supplier will refer to the most current version of the Lumen Shipping Guide at the time of each shipment. Unless otherwise indicated, Supplier will ship Purchases using ground transportation and Lumen will pay the reasonable shipping costs. Title to the Purchases and risk of loss or damage will transfer to Lumen on the earlier of (a) delivery to Lumen's designated carrier, (b) Lumen taking possession at Supplier's facility, or (c) Supplier's delivery to Lumen's designated location, if permitted under the Order.

**3.3** **Modifications:** Lumen may modify or cancel any Order prior to acceptance without penalty. After Supplier's acceptance, Lumen may, without penalty: (a) delay any or all Purchases prior to delivery, or (b) with at least 5 days written notice, modify or cancel any or all Purchases. No change, amendment or modification of the Order will be effective unless in writing by means of a Lumen Order change order.

**3.4** **Lumen Order and Invoicing Procedures:** Supplier will comply with all applicable Lumen order and invoice procedures, including requirements related to submitting notices and invoices.

**3.5** **Issuance of Invoices:** Except as provided in these Terms or unless specified otherwise in an Order, Supplier will invoice Lumen upon Lumen's acceptance of Purchases.

**3.6** **Invoice Content, Taxes:** Each invoice will contain an itemized description of the Purchases and will separately state (a) all applicable charges and taxes and (b) all applicable charges for shipment and transportation. Supplier will list the Order number on any invoice it submits for payment. Supplier will be responsible for applicable sales and use taxes for the Purchases for which Lumen has not provided Supplier with an exemption certificate. Supplier will separately state all sales and use taxes and all taxable and non-taxable charges on all invoices issued to Lumen. Lumen will not be responsible for any taxes imposed on Supplier arising from Supplier's consumption of goods and services. Supplier is responsible for all other taxes, duties and fees.

**3.7** **Payment Due Date:** Lumen will pay undisputed invoices in U.S. dollars within 90 days of receipt of a proper invoice. Lumen will pay disputed amounts, if owed, within 60 days of resolution of a dispute. Lumen has the right to offset any amount owed by Supplier to Lumen or any Lumen Affiliate under the Order or any other agreement against any amount owed by Lumen or any Lumen Affiliate to Supplier.

**3.8** **Affiliate Procurement Rights.** Unless otherwise expressly limited by the Order, the Purchases procured by Lumen may be transferred to, rendered on behalf of, or used by any Lumen Affiliate, notwithstanding anything to the contrary in the Terms.

**3.9** Lumen may use a managed service provider ("MSP") and third-party vendor management system for payment of its suppliers. Under the MSP program, the MSP acts as a facilitator that manages

multiple qualified suppliers who are selected to perform Services for Lumen. The MSP has licensed a vendor management system (“VMS”) to track Supplier obligations and deliverables completed for Lumen under this Agreement and any applicable Order. The MSP, in conjunction with the VMS provider, will maintain, supplement, and/or create a proprietary electronic database containing information provided by Supplier to perform the Services for Lumen. Supplier will be charged a percentage of the Order fee for participating in the MSP program (“MSP Fee”). The MSP Fee includes the fees of the VMS provider. All fees will be deducted by the MSP from the amount owed to Supplier. Supplier agrees to submit invoices for Services performed hereunder to the VMS for processing and payment. If required, Supplier must utilize the MSP and VMS, and enter into a separate agreement with the MSP, at Supplier’s sole cost and expense, for access to and use of the MSP services. Such costs are not reimbursable by Lumen.

**4. ACCEPTANCE:** Unless otherwise specified in an Order, Lumen will give notice of rejection or be deemed to accept: (a) services within 45 days after Supplier’s notice of completion, (b) products and software within 60 days after Supplier’s notice of (i) installation, if Supplier performs the installation, or (ii) delivery, if Supplier does not perform the installation. Supplier will, at its expense, repair, re-perform or replace the Purchases, as applicable until Lumen accepts or finally rejects the Purchases. If Lumen accepts any Purchases that contain a defect or nonconformity not apparent on examination, Lumen may revoke acceptance. If Lumen finally rejects or revokes acceptance, Supplier will refund all amounts paid by Lumen for the Purchases. Lumen may test or inspect all Purchases delivered, but Lumen’s inspection, testing or payment (or lack of inspection, testing or payment) is not deemed acceptance of Purchases or a waiver of any right or warranty and does not preclude Lumen from rejecting defective Purchases that do not meet Lumen’s specifications. Substitute goods or services are not permitted without Lumen’s authorization.

#### **5. REPRESENTATIONS AND WARRANTIES:**

Supplier represents and warrants that (a) Supplier has all requisite ownership, rights and licenses to perform fully its obligations arising in connection with the Order and to grant to Lumen all rights to the Purchases, including good and marketable title for tangible products, free and clear from any and all liens, adverse claims, encumbrances and interests of any third party; (b) Purchases will: (i) conform with all Specifications; and (ii) be free from deficiencies and defects in materials, workmanship, design and performance; (c) Purchases that involve services will be performed in a professional and workmanlike manner; (d) Purchases, and use of the Purchases, as permitted under the Order, will not infringe, violate, or misappropriate any intellectual property or proprietary right of any third party; (e) Supplier will, at its expense, promptly correct replace or refund all amounts paid by Lumen for non-conforming Purchases; (f) the software or data included in the Purchases will not contain any software viruses or other malicious computer instructions designed to damage, disable or shut down a computer system or any component of a computer system, including security features or data; and (g) Supplier will not incorporate, contribute, or combine any “open-source” software with any Purchases without Lumen’s consent. “Open-source” software means any software that requires as a condition of use, modification or distribution that other software incorporated into, derived from or distributed with such software be (i) disclosed or distributed in source code form, (ii) licensed for the purpose of making derivative works, or (iii) redistributable at no charge.

#### **6. CONFIDENTIAL INFORMATION:**

“Confidential Information” means: (a) any information exchanged in connection with the Terms or an Order including, without limitation, tangible, intangible, visual, electronic, written, or oral information, whether received directly or indirectly from the other party, its Affiliates or third parties, and (b) in the case of Lumen: (i) information relating to, owned by or received from Customers including, without limitation, location-based information, phone or other identification numbers, serial numbers, IP addresses, personalization information and automatic number identification information; and (ii) CII, PII, and CPNI and CPI. Definitions for CII, PII, CPNI and CPI are as defined in the Non-Disclosure Agreement Information Security and Privacy Requirements and Information Security Requirements Appendix located on the Supplier

Portal and incorporated herein by this reference.

Except for CII, PII, and CPNI, CPI, protected health information and trade secrets, Confidential Information does not include information that is: (a) rightfully known to the receiving party before negotiations leading up to the Terms or Order; (b) independently developed by the receiving party without relying on the disclosing party’s Confidential Information; (c) part of the public domain or is lawfully obtained by the receiving party from a third party not under an obligation of confidentiality; or (d) free of confidentiality restrictions by agreement of the disclosing party.

With respect to all Confidential Information, the parties agree as follows: (a) the receiving party may use the Confidential Information only to exercise its rights and perform its obligations under the Terms and the receiving party must use the same care to protect the disclosing party’s Confidential Information as it uses to protect its own Confidential Information; (b) either party may disclose the other party’s Confidential Information to its respective employees, affiliates, agents, contractors and legal representatives only to the extent they have a need to know and an obligation to protect the Confidential Information that is at least as restrictive as the Terms and the receiving party is responsible for compliance with the Terms by all persons or entities to which it grants access to Confidential Information; and (c) upon termination or expiration of the Terms or an Order or upon cessation of work or written request, the receiving party will return or destroy or cause to be destroyed, at its option, all Confidential Information of the disclosing party, including Confidential Information disclosed to an affiliate, agent, contractor and legal representative. Upon request of the disclosing party, the receiving party will furnish an officer’s certificate certifying that the disclosing party’s Confidential Information has been returned or destroyed.

**Exception for Legal Process –** The receiving party may disclose Confidential Information to the extent required or permitted by law, but the receiving party must give the disclosing party prompt written notice of the required disclosure (prior to the required disclosure, if possible) unless prohibited by law and, if requested, cooperate with the disclosing party in obtaining a protective order.

#### **7. LUMEN PROPERTY:**

Any items furnished by Lumen to Supplier under the Order are and remain the property of Lumen. While in Supplier’s possession or control, Supplier will use these items only for performance of the Order, maintain them in good condition (ordinary wear and tear excepted), and bear the risk of loss.

#### **8. INDEPENDENT CONTRACTORS; SUBCONTRACTING:**

**8.1 Independent Contractor:** Supplier is an independent contractor and not an agent or employee of Lumen. Supplier is solely responsible for paying wages, taxes, salaries, benefits and any other compensation to or claims by employees. The Order does not create a partnership, joint venture or similar relationship.

**8.2 Subcontracting:** Unless otherwise approved by Lumen in writing, Supplier will not subcontract any portion of services and will perform the services using Supplier Employees. Notwithstanding Lumen’s approval of a subcontractor, Supplier will remain fully liable for the work performed and for the acts or omissions of any subcontractor. If Lumen approves Supplier’s use of subcontractors, Supplier will contractually require the subcontractor to use only W-2 employees on Lumen engagements, carry the same insurance required of the Supplier, and agree to the same terms as those in these Terms, including the section titled “Affordable Care Act.” Supplier must notify Lumen of subcontractor’s use of Lumen former employees providing services under the Terms.

**8.3 Supplier Employee/Personnel Requirements.** At least five (5) days prior to Supplier Personnel commencing any services, Supplier will provide to Lumen at ACA@Lumen.com the full names of Supplier Personnel providing Services and their dates of birth or last four digits of their social security numbers (which will be considered Supplier’s Confidential Information under Section 6 above). During the term of any Order, Supplier must update this information in the event there are changes to the Supplier Personnel providing services. If Lumen lawfully objects to the assignment of any individual, such individual may not

perform services, and Supplier will promptly provide an equally qualified replacement at its own cost. In connection with any replacement of Supplier Personnel, Supplier shall arrange for a timely transfer of knowledge and information with minimum delay. Supplier will perform any specific skill testing necessary to ensure Supplier Personnel have the expertise, skills and knowledge needed for the performance of the Services. In addition, if any Supplier Personnel will have unescorted access to a Lumen facility, the Supplier Personnel must be subject to confidentiality obligations at least as restrictive as those contained in Section 6, above.

**8.4 Safety and Health:** Supplier is solely responsible for the safety and health of Supplier Personnel. Supplier will (a) immediately report to Lumen any accidents, injuries or property damage, and (b) provide Lumen with copies of any safety, health or accident reports that it files with any third party. Lumen reserves the right to request additional documentation of Supplier's safety record and safety programs.

## 9 INDEMNIFICATION AND INSURANCE:

**9.1 IP Indemnification:** Supplier will indemnify and defend Lumen, and its respective customers, officers, directors, employees, and agents against any demand, suit, cause of action, liability, loss or expense (including reasonable legal fees) incurred by Lumen or any indemnitees related to any claim that Purchases, or the use of Purchases, infringe, violate or misappropriate, either directly or indirectly, any intellectual property or proprietary right of any third party. If an injunction affecting the Purchases or Lumen's use of any Purchases is issued or if Supplier determines that an injunction affecting the Purchases or Lumen's use of any Purchases is likely to issue, Supplier will promptly, at its expense, either (a) obtain the right for Lumen to use the Purchases, (b) replace or modify them with non-infringing Purchases of equivalent functionality, or (c) refund the amounts paid for the Purchases and reimburse Lumen for all reasonable expenses for removal and replacement of the Purchases.

**9.2 General Indemnification:** Supplier will defend, indemnify and hold harmless Lumen, Lumen affiliates, and their respective customers, officers, directors, employees, and agents against any claim, demand, suit, cause of action, liability, loss or expense (including reasonable legal fees) brought against any Lumen indemnitee resulting from (a) a breach of any warranty, representation or any other obligation expressly set forth in these Terms; (b) any act or omission of Supplier under the Order, including injury to persons and loss of, or damage to, tangible and intangible property, (c) any Purchases provided by Supplier under or related to the Order, including without limitation product liability claims, (d) the inaccuracy of any warranty or representation made by Supplier, (e) any failure to pay Supplier Personnel compensation or benefits, or offer benefits in accordance with applicable laws and these Terms or from the termination of Supplier Personnel's assignment with Lumen.

(a) **Insurance:** Unless otherwise set forth on the front of the Order, throughout its performance under the Order, Supplier agrees to obtain and maintain the insurance requirements as described in the Insurance Requirements for Master Agreement or for Construction Services, as applicable, that are located on the Supplier Portal and by this reference the Insurance Requirements are incorporated by reference into the Terms. Supplier will furnish Lumen a certificate of insurance or other commercially acceptable evidence providing the required coverage. Lumen may at any time require additional coverage and insurance limits greater than those required above. Capitalized terms in the insurance requirements on the Supplier Portal have the same meanings ascribed to them in these Terms. Nothing contained in this Section limits Supplier's liability to Lumen, a Lumen Affiliate, their directors, officers, employees, agents and/or representatives to the limits of insurance certified or carried.

## 10 WORK PRODUCT; LICENSING:

**10.1 Ownership:** Any Purchases, works of authorship, ideas, designs, creations, and deliverables purchased by Lumen under an Order that are specifically made for Lumen, shall be considered a work made for hire for Lumen. Supplier will promptly disclose and hereby assigns to Lumen any and all intellectual property generated, conceived or developed under an Order including but not limited to all patent rights, copyright rights, mask work rights, trade secret rights and other

intellectual property and proprietary rights in the Purchases, works of authorship and deliverables developed by Supplier under an Order. At no additional charge to Lumen, Supplier will provide reasonable assistance to Lumen to secure intellectual property protection, including but not limited to, assistance in the preparation and filing of any patent applications, copyright registrations, and the execution of all applications, assignments or other instruments for perfection or protection of title. Supplier will pay its employees any compensation due in connection with the assignment of any intellectual property or invention. Supplier warrants to Lumen that Supplier's employees are subject to agreements that will secure Lumen's rights under this Section.

**10.2 Software Licensing; Previously Developed IP; Enhancements:** For software, Documentation and intellectual property provided under an Order but not specifically made for Lumen or owned by Lumen as work made for hire, Supplier hereby grants to Lumen and its Affiliates a fully paid-up, worldwide, perpetual license (unless the license is a term based subscription, then subscription license) to (a) install, display, perform, use, sell, resale, have sold, modify, reproduce, execute, distribute and create derivative works of the software, on any one or more devices and at any one or more locations, and in any number of production and non-production instances; and (b) use all intellectual property rights necessary to use the software as authorized in subparagraph (a), above. This license grant applies to and includes, without limitation, Lumen's and Lumen's Affiliates' third party contractors and agents, and the right to use the software for and in connection with Transition Services (as defined below) and the provision of managed services, webhosting services and application service provider and application infrastructure provider services by Lumen or its Affiliates to any non-affiliate. "Transition Services" means services provided in connection with any acquisition or disposition of any Affiliate, business unit or asset(s) of Lumen or any Lumen Affiliate. Lumen and its Affiliates may allow third parties, including customers, contractors, or the public, to use the software, including in connection with data generated, tracked, collected, purchased, queried, input or otherwise acquired by Lumen and/or any of its Affiliates. These Terms apply to all software provided by Supplier regardless of the form of delivery and supersede all click wrap, shrink wrap, and other license terms included with the Software or in any Supplier forms or Documentation. Supplier will promptly deliver any enhancements, including modifications, revisions, corrections, updates to any software that Supplier generally makes available to its customers, including all related Documentation.

**10.3 Open-Source Software:** If Supplier incorporates, contributes, or combines any "open source" software with any Purchases, with or without Lumen's knowledge, Supplier will, at its expense, comply, and ensure Lumen's compliance, with the licensing requirements of the associated "open-source" software.

## 11 LIMITATION OF LIABILITY:

Except for each party's (a) indemnification obligations; (b) confidentiality obligations; and (c) claims resulting from personal injury or death arising from negligence, fraud or any other liability which cannot be excluded or limited under applicable law, neither party is liable to the other for consequential, incidental, indirect, punitive or special damages, including commercial loss or lost profits, directly or indirectly arising from the Order. Lumen liability for any claim of any kind arising out of or relating to the Order will not exceed the price of the Purchases giving rise to the claim.

## 12 TERMINATION; CANCELLATION:

**12.1 Notice:** Lumen may cancel Purchases under an Order with 5 days prior written notice.

**12.2 Breach:** Lumen may terminate the Order by written notice to Supplier if Supplier breaches the Order and fails to cure such breach to Lumen's satisfaction within 10 days of written notice specifying the breach.

**12.3 Termination for Convenience and for Cause:** Lumen may, without liability (except for Purchases previously delivered and accepted), at any time terminate for convenience in whole or in part the Order, by written notice to Supplier. If Supplier materially breaches the Terms, the Order or any document attached or incorporated into the

Terms or Order, Lumen may, without liability (except for Purchases previously delivered and accepted), terminate in whole or in part the Order, by providing written notice to Supplier, and Supplier will be liable to Lumen for damages that Lumen incurs due to its breach, including the excess cost for substitute Purchases. If Lumen terminates the Order, Lumen, in addition to any other rights provided under the Order, may require the Supplier to transfer title and deliver to Lumen in the manner and to the extent directed by Lumen, any completed Purchases or other partially completed Purchases that the Supplier has specifically produced or acquired for the terminated portion of the Order and for which Lumen has provided payment.

(a) **Transition:** Upon termination of the Order, Supplier will (i) promptly document in detail the status of any Purchases in progress, (ii) provide all assistance reasonably requested by Lumen in connection with the transition of services to Lumen and/or its agents, and (iii) promptly refund or credit any pre-paid amounts.

**12.4 Pre-Termination Obligations:** Expiration or termination of the Order will not relieve either party from its obligations prior to expiration or termination.

### 13 DISPUTE RESOLUTION:

**13.1 Forum and Governing Law:** Any legal proceeding arising out of, or related to the Order will be brought in the United States District Court in Colorado, or absent federal court jurisdiction, in a state court of competent jurisdiction, in the Denver, Colorado metropolitan area. Any claim, controversy or dispute arising out of, or related to, the Order will be governed by the laws of the State of Delaware without reference to its choice of law rules.

**13.2 Waiver of Jury Trial and Class Action:** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a trial by jury and any right to pursue any claim or action arising out of or relating to the Order on a class or consolidated basis or in a representative capacity.

### 14 INTERNATIONAL:

**14.1 FCPA:** A supplier obligation under the Section entitled "Compliance with Laws and Policies", includes the Foreign Corrupt Practices Act ("FCPA") to the extent applicable to Supplier, Supplier Personnel or its or their performance of an Order. The FCPA prohibits Lumen from paying or offering anything of value to a government official or political party or candidate for the purpose of corrupting the exercise of an individual's duties and attempting to influence that individual to provide business to or retain Lumen's business. Supplier will not make or cause to be made any payment or offer of anything of value to any government official or political party or candidate without prior written approval from Lumen's Law Department. Supplier will provide all information requested by Lumen about the offer or payment. If requested by Lumen, Supplier will sign a certification that Supplier has, and will continue to, comply with all applicable laws, including the FCPA, and Lumen policies.

**14.2 Export Control and Economic Sanctions:** Supplier obligations under the section entitled "Compliance with Laws and Policies", includes all U.S. and international import, export, economic sanctions and anti-boycott laws and regulations. Supplier acknowledges that the Terms are subject to export control and economic sanctions laws of the United States and other countries, where applicable (collectively "export and sanctions laws"), including the Export Administration Regulations, 15 C.F.R. Parts 730-744, and regulations implemented by the U.S. Department of Treasury Office of Foreign Assets Controls ("OFAC"), all as amended. Supplier shall comply with all export control and economic sanctions laws applicable to its performance of the Terms, and where applicable, to any sourcing activity or purchases made for performance under the Terms. Supplier will determine, obtain, record, file and maintain, at its expense, all export and import documentation, franchises, authorizations, licenses, permits, reports and statistics and pay all associated fees required for all exports or imports under an Order. All Purchases of exports or imports by Lumen under an Order are expressly conditioned upon Supplier promptly obtaining and providing to Lumen all required franchises, permits, licenses or authorizations or any other information related to the import or export of any Purchases or

Documentation as reasonably requested by Lumen including, without limitation, ECCN (Export Control Classification Number), HTS (Harmonized Tariff Schedule), French DCSSI Authorization, Encryption Strength, Encryption Status and CCATS (Commodity Classification Automated Tracking System) numbers.

In performance of the Terms and any Order, Supplier shall not source any products, software, technology or services, or otherwise engage in any activities, involving a country subject to comprehensive economic sanctions by the U.S., including, without limitation, Cuba, Iran, North Korea, Sudan, Syria or the Crimea Region of the Ukraine.

Supplier must take reasonable steps to ensure that any tantalum, tin, tungsten or gold in products Supplier manufactures or sources does not directly or indirectly benefit armed groups that commit human rights abuses in or near the Democratic Republic of Congo.

### 15 MISCELLANEOUS:

**15.1 Access:** Lumen may permit Supplier access to Lumen's facilities and facilities of Lumen's customers and vendors, as reasonably required for Supplier's performance of the Order. Upon request, Supplier will furnish the names, addresses, telephone numbers, job duties, key assignments and any other information regarding Supplier Personnel that Lumen deems necessary to safeguard its property and operations. Supplier will comply with Lumen's access policies and procedures.

**15.2 Compliance with Laws and Policies:** Supplier will, at its expense, obtain all permits and licenses, pay all fees, and comply with all federal, international, state and local laws, ordinances, rules, regulations and orders applicable to Supplier Personnel and Supplier's performance of this Order in addition to the applicable policies and requirements located on the Supplier Portal. Without limiting the generality of the foregoing, Supplier agrees to adhere to the Supplier Code of Conduct or similar standards, which is available on the Supplier Portal and by this reference made a part hereof. **If Supplier is providing services to any governmental agency or to Lumen for the benefit of a governmental agency, Supplier and Supplier Personnel will abide by the requirements of 41 CFR 60-1.4(a), 60- 300.5(a) and 60741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans, or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, national origin, sexual orientation or gender identity. Moreover, these regulations require that Supplier and Supplier Personnel take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability, sexual orientation or gender identity.**

**15.3 Affordable Care Act:** Supplier must offer Affordable Care Act and regulations ("ACA") compliant medical coverage to all of its Supplier Employees who are assigned to such engagements with Lumen for 30 hours a week or more no later than 90 days of the start of the engagement in accordance with the ACA. Such medical coverage shall be "affordable" and "minimum value" as those terms are defined in the ACA. If Supplier receives notice from a government agency that such medical coverage is noncompliant or that a penalty will be assessed, Supplier must provide written notice to Lumen within 30 days. The parties acknowledge that the fee paid to Supplier for services under the Terms contemplates the cost to the Supplier to provide ACA compliant medical coverage to employees enrolled in Supplier's medical plan.

**15.4 Prevailing Wages:** Supplier will pay its employees "prevailing wages" as defined by federal and state laws in the state and location where work is performed. Upon Lumen's request, Supplier will provide written certification of its compliance with its prevailing wage obligations.

**15.5 IRS Reporting:** If Supplier Employees or agents will be working on a Lumen assignment, Supplier will maintain all information required for IRS reporting purposes, including the total number of hours spent by each of its employees and agents: (a) performing in connection with the Terms; and (b) performing any other work for Lumen or its Affiliates. If any of Supplier Employees or agents works 1,000 or more hours for Lumen during any calendar year, Supplier will provide Lumen with the name and social security number or such other identifying

information as the parties may agree upon for purposes of this reporting of each such individual prior to March 15 of the year following the calendar year in which the work was performed.

**15.6 Resale:** This section applies unless the Order expressly states that Lumen is not permitted to resell the Purchases to end customers. Supplier grants to Lumen, during the term of the Order, a worldwide, irrevocable, transferable, non-exclusive right and license to: (i) advertise, promote, market, resell, sublicense and distribute the Purchases and to provide related services to Lumen customers; and (iii) to use, reproduce and distribute the Documentation in connection with Lumen's exercise of the rights granted in this Section. Lumen may affix a label on the Purchases or Documentation depicting Lumen's logo, trademarks, name and address and identifying Lumen as the service agent for the Purchases, if applicable, provided that Lumen does not obscure Supplier's trademarks. The representations and warranties in these Terms and any additional manufacturer's warranties pertaining to the Purchases apply to Lumen and Lumen's customers.

Supplier agrees that during the term of the Order and for a period of one year after termination or expiration of the Order, it will not, directly or indirectly, through the use of Customer information obtained in connection with the provision of the Purchases, solicit, divert or take, or attempt to divert or take away, the Customer, the business or accounts of Lumen.

**15.7 Remedies:** No remedy specified in these Terms will limit Lumen's other rights and remedies arising in connection with the Order, at law or in equity.

**15.8 Drug Testing and Background Check Requirements:** Supplier will comply with Lumen's Drug Testing and Background Check Requirements which are found at the Supplier Portal and are incorporated herein by this reference. Supplier will select Supplier Personnel in accordance with appropriate immigration laws and upon request will provide compliance certificates to Lumen within 10 days upon request.

**15.9 Environmental:** Supplier will use commercially reasonable efforts, as applicable, to provide, or use when providing Purchases: (a) environmentally-preferable, energy-efficient services and products (based on best in class guidelines); (b) services that eliminate or reduce the generation of hazardous waste/materials and the need for special material processing; (c) services and products that promote the use of nonhazardous, recovered and recycled materials. Supplier will use commercially reasonable efforts to incorporate this Section into its subcontracts that support Purchases provided to Lumen.

**15.10 Environmental, Health and Safety Services:** If the purchase is related to an environmental, health or safety service, i.e., waste, tank testing, asbestos, phase I/II, industrial hygiene, etc., Supplier is subject to the Environmental Services Terms and Conditions in addition to the Environmental Health and Safety Requirements found on the Supplier Portal and incorporated by reference into these Terms.

**15.11 Notification of Potential Hazardous Materials:** Asbestos containing materials may be found in some of the materials within Lumen buildings. If Supplier will be working in Lumen buildings and will disturb hazardous materials, Supplier must notify Lumen immediately before any work begins.

**15.12 Records and Audits:** Supplier will maintain complete and accurate records of all charges associated with the Order, in accordance with generally accepted accounting principles, for 72 months from the date of its termination or expiration. Lumen may inspect and retain copies of such records on reasonable notice.

**15.13 Assignment and Delegation:** Supplier will not assign or delegate its rights or obligations under the Order, in whole or in part, without the prior written consent of Lumen. Lumen may assign its rights under the Order, in whole or in part, without the consent of Supplier: (a) to any Affiliates of Lumen, (b) in connection with any merger, consolidation, reorganization or sale of all or any part of its business or assets; or (c) as Lumen deems appropriate in connection with any regulatory requirements.

**15.14 Notices:** Any notices required or permitted under the Order

will be sent to the addresses of the parties stated on the Order. Notice will be deemed given: (a) on the 1st day after deposit with an overnight courier, charges prepaid; (b) as of the day of receipt, if sent via first class U.S. Mail, charges prepaid, return receipt requested; and (c) as of the day of receipt, if hand delivered.

**15.15 Advertising; Publicity:** Except as provided in these Terms, neither party will use the other party's names, marks, codes, drawings or specifications in any advertising, press release, promotional effort or publicity of any kind without the other's prior written permission.

**15.16 Waiver:** Any waiver by either party of any rights hereunder or of a breach of any provision of the Order will not constitute a waiver of any other breach of that or any other provision of the Order. Any waiver must be in writing.

**15.17 Interpretation:** The term "including" in these Terms means by way of example, not limitation. Headings and subheadings used in these Terms are for convenience only and have no substantive meaning. These Terms will not be construed against the drafting party.

**15.18 Non-exclusive:** The Order is non-exclusive, and Lumen does not make any commitment for or guarantee any minimum or maximum amount of Purchases by Lumen.

**15.19 Severability:** The determination that any provision of these Terms is invalid or unenforceable will not invalidate these Terms, and these Terms will be construed and performed as if such invalid or unenforceable provision was omitted insofar as the primary purpose of the Order is not frustrated.

**15.20 No Supplier Dependence:** Lumen is not responsible for Supplier's dependence on revenues from sales to Lumen. Supplier will release, hold harmless and indemnify Lumen from any and all claims and liabilities relating to Supplier's dependence on Lumen or Lumen's termination of the Order.

**15.21 Business Associate Agreement:** When Supplier is engaged to provide services used by Lumen when Lumen acts as a Business Associate to a Customer who is subject to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), Supplier is subject to the Business Associate Agreement, which is available on the Supplier Portal and incorporated by reference into these Terms.

**15.22 Specific Terms and Conditions for International Purchases ("Specific Terms-International"):** If applicable, the agreement between the parties consists of these Terms and the Specific Terms-International located on the Supplier Portal and listed by country or region. By this reference, the Specific Terms-International are incorporated herein. If there is any inconsistency between these documents, the Specific Terms International will prevail over these Terms.

**15.23 Survival:** The Sections of the Terms entitled "Representations and Warranties"; "Confidential Information"; "Indemnification and Insurance"; "Work Product; Licensing"; "Limitation of Liability", and "Dispute Resolution" and all others that by their sense and context are intended to survive the expiration of the Order will survive.

**15.24 Information Security:** Supplier will comply with Lumen's Information Security Requirements found at the Supplier Portal, and such terms are incorporated by this reference.

**15.25 Data Protection:** To the extent that Supplier processes personal data of Lumen employees or Customers, Supplier shall comply with the terms set forth in the Data Protection Addendum ("DPA"), located on the Supplier Portal and incorporated herein by this reference. Notwithstanding anything to the contrary contained in these Terms, the DPA will control over any conflicting terms in these Terms.