

Managed UC&C Cloud: Session Border Controller-as-a-Service

SBCaaS consolidates services and endpoints into a single cohesive experience

Why Lumen?

We understand the market: IT leaders continuously face the challenge of finding new ways to drive growth, struggling with complex legacy technologies that fail to deliver the speed and ease of use for their users. Lumen is disrupting this outdated model by co-creating solutions that are quick, secure and effortless.

- **A platform you can trust:** Our SBCaaS offer provides the scale, security, flexibility and high availability customers require.

- **Maximum flexibility and choice:** SBCaaS has the capability to integrate with PBXs, Cloud Communications Providers, Contact Centers, SBCs, and most devices supporting SIP/RTP using IP authentication or Secure SIP and RTP.

- **Expertise you can rely on:** Our team of experts has deep experience migrating, configuring and maintaining SBC's for our clients. Our unique UC&C Lumen® Enablement Services include service options such as adoption and premises consulting services, professional services, SIP connectivity, and more to support your business every step of the way.

- **World class connectivity:** Lumen's cloud-based voice calling capabilities route through one of the most connected, highly secure, and deeply peered global adaptive networks in the world – handling an average of over 7 billion enterprise voice minutes per quarter.

Common use cases

- Customer has infrastructure that supports the SBCs that are being retired.
- Software upgrades and SBC changes are too time consuming.
- Customers want one provider from end to end from connectivity to the SBC application.



Key Benefits

Cost savings

- Predicable spend with simple cost models.
- Integrate current environments and investments with our platform for a cost-effective journey to the cloud.

Expert service

- Dedicated Lumen UC&C experts are here to help you navigate the complexity of implementation, infrastructure setup and ongoing management.
- Shift service desk responsibilities to Lumen's management services team – enabling your internal IT teams to focus on strategic growth initiatives.
- Lumen® Enablement Services connect you with our UC&C experts who can assist with adoption services, infrastructure consulting, managed cloud services and more.

Flexibility

- Connect your organization's UC solutions with any solution providers, we meet you where you are
- Support integrations such as AI analytics and reporting, call centers and more.

[Learn More](#)

Getting Started

Choose the Best Option for Your Business Needs

SBCaaS Pro Managed- Shared platform

- A managed service on shared SBC infrastructure where customers can consume cloud-based services on our platform.
- Most flexible option and easiest setup.

SBCaaS Pro Managed- Dedicated Platform

- A managed service, dedicated SBC instance where the customer's SBC is not shared with other tenants.
- The dedicated instance can feature read-only access based upon customer requirements, providing visibility of service configuration and call traffic.
- Requires setup of virtual SBCs and minimums are applicable.

SBCaaS Self Authenticated- Dedicated Platform

- A self-administered service, dedicated SBC where the customer has read-write access to the SBC and is responsible for day-to-day configuration and administration.
- Different purchase models available including standard, professional and elite which provides training, consulting support hours and SBC Backup based on client needs.

Why Lumen?

With our SBC-as-a-Service solutions, Lumen helps customers maximize employee productivity and satisfaction and create more seamless communication and collaboration across locations and platforms while maintaining the security and integrity of systems and data.

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