Lumen® Dynamic Connections Ethernet

Guide to getting started

Use this document to get started with Dynamic Connections Ethernet. This includes the process overview, registering for the Lumen® Control Center portal, and creating connections

Process Overview – Dynamic Connections Ethernet:

1. Dynamic Connections Ethernet is leveraged for point-to-point connectivity between client locations, data centers, and Cloud Providers

2. A Dynamic Connections Ethernet UNI must be installed and configured to leverage Dynamic Connections Ethernet

   - Eligible UNIs are one-time installed and configured at client locations for connectivity

     - After the UNI is installed and configured, the client receives two emails:

       o Email 1 is a connection notice, verifying the UNI has been installed

       o Email 2 is a welcome letter with additional instructions for connectivity creation

     - Note: eligible UNIs are likely already installed for Cloud Provider to Cloud Provider connectivity. In this case, access the Lumen Control Center portal for available Cloud Provider connectivity options

3. Client can then self-service create real-time connectivity in the Lumen Control Center portal

Registering for Lumen Control Center:

1. If you already have access to Lumen Control Center, sign in here

2. If you are an existing Lumen client but do not have access to Lumen Control Center, self-service register here

   - To self-service register, you'll need the following information on your Lumen account, found on your scheduled invoice:

     - Billing Account Number

     - Invoice Number

3. If you are not an existing Lumen client, please contact Lumen here

Creating Dynamic Connections Ethernet – Guides:

1. Use these Lumen Control Center guides for step-by-step instructions on creating and managing Dynamic Connections Ethernet

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