CenturyLink CALNET 3 Category 2

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CenturyLink WebEx VoIP Audio

State of California

Contractor's Description of Service, include required service description, features and additional features offered by Contractor: CenturyLink Web® is our all-in-one web conferencing solution. CenturyLink Web brings web and audio conferencing together and offers an easy-to-use, attractive online meeting solution at an unbeatable value. CenturyLink Web provides customized web meetings where you can see other participants via your webcam, share files or your desktop, chat live with other participants, and record the meeting. As a truly webbased solution - requiring no special hardware or software downloads for meeting guests - CenturyLink Web allows you to join or host a meeting from anywhere and to connect without having to remember dial-in numbers or passcodes using the Connect feature.

CenturyLink Web Conferencing features

- Up to 125 participants
- Integrated audio and desktop video
- Active speaker technology and high quality video.
- No participant downloads (CenturyLink Web Conferencing is flashbased).
- Intuitive, easy to use interface.
- Personalized meeting space with personalized URL (Meeting Room) for each account holder.
- Each account holder can have multiple Meeting Rooms to manage different types of meetings (example external vs. Internal meetings)
- Volume controls for both the moderator and participants
- Mute all or self-mute
- Pre-load PowerPoint, PDF, jpg, gif, png, mp3, mp4, mov, flv, Excel and Word documents for full-screen view ability
- Registered Guest allows participants to save up to four phone numbers making access to meetings quick and easy
- Convenient mobile access via BlackBerry and iPhone.
- Application sharing and screen sharing
- File transfer
- Virtual and live help
- Help managing collaboration features such as Q&A, chat, polling and virtual whiteboard
- Conferencing Toolbar for Outlook to easily schedule and start meetings.
- Automatic audio connections (No phone dial-In required).
- Personal file storage and transfer
- Live support via phone and Web
- Recording

Command your Meeting with CenturyLink Web

- Connect Me—CenturyLink Web allows you to connect to meetings with one click. No software downloads are required. No need to remember dial-in numbers or passcodes. And with the CenturyLink Web "Connect" feature, the meeting calls you wherever you are around the world.
- Break down barriers—Customers meeting needs vary from web to audio to a combination of both. CenturyLink Web offers standalone audio controls tools, the ability to escalate to a web meeting and the web meeting itself.
- Unified Meeting Experience—CenturyLink Web goes far beyond the integration of audio and web conferencing, providing webcam video with an "active talker" feature that switches between speakers' webcams so you can easily follow the action.
- Scheduling—The Conferencing Toolbar for Outlook allows you to easily start, schedule, record and manage meetings right from your desktop.
- Content Library—Store all of your presentations, reports and content in one place and access them from the meeting rather than a separate portal, allowing quick retrieval for sharing frequently viewed files.
- Custom Meeting Tracking—CenturyLink Web supports customized tracking of your meeting. You can set up custom fields to allow the host to specify tracking information for each meeting.
- Audio Controls—CenturyLink's online audio controls let you invite guests via email or dial out to your guests. Lock, mute or record your call with a single click. Adjust participant volumes and mute noisy lines. Get one click access to participant profile and contact information.
- Support—Connect globally with international, best-in-class support, at any time, 24/7. CenturyLink Web provides a live attendant via *0. Additionally, live online chat can help you or your attendees with any question they have during a live meeting. Additionally, live online chat can help you or your attendees with any question they have during a live meeting.

Geographic Availability:

CenturyLink offers this service throughout the Continental United States, and to over 64 locations (countries) globally, these include both In Country Local Access and International Toll Free Service (ITFS). The CenturyLink International solution is easy to use and available around the globe 24 x7.

Service Limitations and Restrictions:

None

Change Charge Applicability:

CenturyLink Conferencing does not have any change charges

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|-------------|--|------------------------------------|---|--|---|---|----------------------------------|----------------------------------|----------------------------------|------------------------------|
| Line item # | Feature Name | Contractor's Product Identifier | Feature Description | Feature Restrictions, Limitations and Additional Information | Non- Recurring Charge per item | Monthly Recurring Charge/item per unit | Unit of measure | Charge per change per item | Delegation Needed (Yes/No) | Required or Discretionary |
| 1 | Web Conferencing Named Host – per seat | QWC60001 | Web Conferencing with the features described in Section 2.2.1.3. Per seat rate for each named host up to a maximum of 15 participants with unlimited number of conferences. A Named Host is a user that purchases a license. Service shall be billed on a month-to-month basis with no term commitment. | | N/A | 6.97 | Seat | N/A | No | Discretionary |
| Section | on: Reservationless Col | nferencing | | | | | | | | |
| 2 | Caller Paid Dial-in Reservation-less Service | QWC50249 | Also known as "Meet-Me" service, participants dial a pre-established number and access code to join the conference call. | | | 0.0123 | Per Minute Per Participant | N/A | No | Discretionary |
| 3 | Toll Free Dial-in Reservation-less Service | QWC50250 | Also known as "Meet-Me" service, participants dial a pre-established toll-free number and access code to join the conference call. | | | 0.0154 | Per Minute Per Participant | N/A | No | Discretionary |
| 4 | Reservationless Audio Conferencing - Dial Out /Dial me International | QWC50504 | Reservationless Audio Conferencing - Reservationless Dial Out /Dial me International | Does not include International RSS LD Rate per minute per participant for each country | | 0.1230 | Per Minute Per Participant | N/A | No | Discretionary |

Section: CenturyLink Web Additional Services

| 5 | Web Conferencing Fe Hosting Renewal - additional 30 | QWC60061 | Hosting Renewal – additional 30 days | | 35.88 | Per Archived Recording | N/A | No | Discretionary |
|----|---|----------|--|--|--------|---|-----|----|---------------|
| 6 | Hosting Renewal - additional 60 days | QWC60062 | Hosting Renewal – additional 60 days | | 51.25 | Per Archived Recording | N/A | No | Discretionary |
| 7 | Hosting Renewal - additional 90 days | QWC60063 | Hosting Renewal – additional 90 days | | 76.88 | Per Archived Recording | N/A | No | Discretionary |
| 8 | Hosting Renewal – additional 180 days | QWC60064 | Hosting Renewal – additional 180 days | | 153.75 | Per Archived Recording | N/A | No | Discretionary |
| 9 | Hosting Renewal – additional 360 days | QWC60065 | Hosting Renewal – additional 360 days | | 205.00 | Per Archived Recording | N/A | No | Discretionary |
| 10 | Moderator Call Detail Report | QWC60067 | Moderator Call Detail Report | | - | N/A | N/A | No | Discretionary |
| 11 | CenturyLink WebEx Meeting Center Pay-As- You-Go Service | QWC60047 | CenturyLink WebEx Meeting Center Pay-As-You-Go Service | | 0.2768 | Per Line Per Minute | N/A | No | Discretionary |
| 12 | CenturyLink WebEx Meeting Center Service / Conference Recording | QWC60059 | CenturyLink WebEx Meeting Center Service / Conference Recording per file | | 51.25 | Per File Per 12 Months of Replay | N/A | No | Discretionary |
| 13 | CenturyLink WebEx Meeting Center Service / Recording Replay | QWC60060 | CenturyLink WebEx Meeting Center Service / Recording Replay | | 16.40 | Per Replay | N/A | No | Discretionary |
| 14 | CenturyLink WebEx VoIP Audio | QWC60074 | CenturyLink WebEx VoIP Audio | Only to be sold in conjunction with WebEx conferencing service | 0.0584 | Per Line Per Minute | N/A | No | Discretionary |