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1.5.2.3 Toll-Free Network Access Transport

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
CenturyLink provides DS1, DS3 and ISDN access transport. For CenturyLink's ISDN Primary Rate Interface (PRI) configuration to support 23 B channels and one (1) D channel to support dedicated long distance and or toll free services.

Geographic Availability:
Available Throughout the State of California and the United States

Service Limitations and Restrictions
None

Change Charge Applicability:
No change charges for this section

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Dedicated Access Transport DS1	QTF50269	Dedicated Transport at DS1 speed or equivalent up to 1.544 Mbps or 24 channels, each at 64 Mbps		0.00	153.75	Each	N/A	No	Required
2	Dedicated Access Transport DS3	QTF50270	Dedicated Transport at DS3 speed or equivalent up to 45Mbps on a single circuit or split the circuit into 28 DS1 channels or 672 DS0 channels.		325.00	1322.25	Each	N/A	No	Required
3	Primary Rate Interface (PRI) Transport on DS1	QTF50271	DS1 access Transport in an ISDN Primary Rate Interface (PRI) configuration to support 23 B channels and one (1) D channel		0.00	153.75	Each	N/A	No	Required
4	Transport – TSP	QTF50380	Telecommunications Service Priority (TSP) Program		0.00	51.25	Circuit		No	Required

1.5.2.4 Toll-Free Domestic Services

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
CenturyLink provides technologically advanced Toll-Free service solutions that allow State customers to receive dedicated toll-free calls from anywhere within the State of California. CenturyLink provides Toll-Free service and feature solutions that allow State customers to receive switched and dedicated toll-free calls throughout the State of California, North America including the 50 United States, the District of Columbia, the Virgin Islands, and Puerto Rico.

Geographic Availability:
Available in the United States

Service Limitations and Restrictions
Usage billed in 18 second minimum, 6 second billing increments thereafter. Mexico and non-US Virgin Islands access is available via International Toll-Free Services (ITFS).

Change Charge Applicability:
No change charges for this section

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Basic Coverage - California Dedicated Access	QTF50272	Allows a Customer to receive toll-free calls from anywhere in the State of California on a dedicated line.		N/A	0.0113	minute	N/A	No	Required
2	Basic Coverage - California Switched Access	QTF50273	Allows a Customer to receive toll-free calls from anywhere in the State of California on a switched line.		N/A	0.0185	minute	N/A	No	Required
3	Extended Call Coverage – U.S. Dedicated Access	QTF50274	Allows a Customer to receive toll-free calls from the 50 United States, the District of Columbia, the Virgin Islands, and Puerto Rico on a dedicated line.		N/A	0.0082	minute	N/A	No	Required
4	International Extended Call Coverage – U.S. Switched Access	QTF50275	Allows a Customer to receive toll-free calls from the 50 United States, the District Of Columbia, the Virgin Islands, and Puerto Rico on a switched line.		N/A	0.0185	minute	N/A	No	Required

1.5.2.4 Toll-Free Domestic Services

5	Call Transfer	QTF50278	Allows the called party to transfer a call to another location or to give control of the call back to the caller to make additional call routing selections.		N/A	0.01	call	N/A	No	Required
6	Customized Agent Announcement	QTF50279	Provides a customized message to the called party before the caller is connected, alerting the called party with certain information about the caller (e.g. account number, ANI).		N/A	0.01	call	N/A	No	Required
7	Message Announcement	QTF50280	The caller hears a pre-recorded promotional or informational message prior to, during, or after the call is routed to the caller-selected destination.		N/A	0.01	call	N/A	No	Required
8	Courtesy Response	QTF50281	Allows calls to be answered with a recorded message. Calls are answered in the toll-free network and do not terminate at a customer location.		N/A	0.01	call	N/A	No	Required
9	Courtesy Transfer	QTF50282	Allows the agent to transfer a caller to another toll-free number or POTS line without remaining on the call. The toll-free number or POTS line can be in the same building or another location.		N/A	0.01	call	N/A	No	Required
10	Conference and Transfer	QTF50283	Allows an agent to consult with the target party prior to adding the caller to a three-way conference. Following the conference, the caller may remain connected to the agent or target party.		N/A	0.01	call	N/A	No	Required

1.5.2.4 Toll-Free Domestic Services

11	Consult and Transfer	QTF50284	Allows the agent to transfer a caller to another toll-free number or POTS line while remaining on the call until ringing is heard or the call is answered at which point the transferring agent is dropped.		N/A	0.01	call	N/A	No	Required
12	BRNA	QTF50300	Busy Ring-No-Answer		50.00	0.01	Per Call		No	Required
13	DTMF menu and database routing	QTF50301	DTMF menu and database routing allows State customers to develop voice menus using an intuitive GUI that includes options for press or say prompting and call routing to live agents, premise systems, or other hosted Contact Center applications. Customers can also assign and change transfer-to numbers for routing, upload professionally recorded audio files, or record their own announcements using the phone. DTMF menu and database routing is a superior option for customers who need to build multiple applications and publish changes quickly to their production environment.		0.00	51.25	Per Toll Free Number		No	Required
14	DTMF menu and database routing Install Fee	QTF50302	DTMF menu and database routing hosted network install fee.		150.00	0.00	Per Toll Free Number		No	Required
15	DTMF menu and database routing Per Call	QTF50303	DTMF menu and database routing hosted network integrated, voice menu routing platform per call.		0.00	0.04	Per Call		No	Required

1.5.2.4 Toll-Free Domestic Services

16	<i>Speech recognition menu and database monitoring</i>	<i>QTF50304</i>	<i>Speech recognition menu and database monitoring hosted network integrated, speech recognition menu and database monitoring.</i>		0.00	51.25	Per Toll Free Number		No	Required
17	<i>Speech recognition menu and database monitoring Install Fee</i>	<i>QTF50305</i>	<i>Speech recognition menu and database monitoring hosted network integrated, Speech recognition menu and database monitoring – install fee</i>		150	0.00	Per Toll Free Number		No	Required
18	<i>Speech recognition menu and database monitoring Per Call</i>	<i>QTF50306</i>	<i>Speech recognition menu and database monitoring hosted network integrated, Speech recognition menu and database monitoring per call.</i>		0.00	0.08	Per Call		No	Required
19	<i>Enhanced Reporting</i>	<i>QTF50307</i>	<i>Enhanced reporting install fee</i>		500.00	0.00	Per Deployment, Per Toll Free Number		No	Required

1.5.2.5.1.a International Toll-Free Service

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
CenturyLink provides international Toll Free calling services utilizing CenturyLink International Toll-Free Service (ITFS) and Universal International Freephone Number (UIFN) to the State of California for virtually any international location.

Geographic Availability:
The CenturyLink suite of voice products provides connectivity within the United States and to over 250 countries.

Service Limitations and Restrictions
Usage billed in 18 second minimum, 6 second billing increments thereafter. When CenturyLink receives the ANI, CenturyLink will pass it on to the end termination point for International Real Time Automatic Number Identification.

Change Charge Applicability:
No change charges for this section

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Brazil - Switched	QTFS0BZ5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5125	minute		No	Required
2	Canada – Switched	QTFS0CA1	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0615	minute		No	Required
3	China – Switched	QTFS0CN5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5125	minute		No	Required
4	France – Switched	QTFS0FR5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0923	minute		No	Required
5	Germany – Switched	QTFS0DE5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0923	minute		No	Required

1.5.2.5.1.a International Toll-Free Service

6	Israel – Switched	QTFS0IL5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
7	Italy – Switched	QTFS0IT5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0923	minute		No	Required
8	Japan – Switched	QTFS0JP5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4100	minute		No	Required
9	Korea – Switched	QTFS0KR5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.7175	minute		No	Required
10	Mexico – Switched	QTFS0MX7	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
11	Spain – Switched	QTFS0SP5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
12	Switzerland – Switched	QTFS0CH5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3075	minute		No	Required
13	United Kingdom - Switched	QTFS0GB5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0923	minute		No	Required
14	Brazil - Dedicated	QTFD0BZ5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4100	minute		No	Required
15	Canada – Dedicated	QTFD0CA1	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0513	minute		No	Required
16	China – Dedicated	QTFD0CN5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4100	minute		No	Required
17	France – Dedicated	QTFD0FR5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0820	minute		No	Required

1.5.2.5.1.a International Toll-Free Service

18	Germany – Dedicated	QTFD0DE5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0615	minute		No	Required
19	Israel – Dedicated	QTFD0IL5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1538	minute		No	Required
20	Italy – Dedicated	QTFD0IT5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0718	minute		No	Required
21	Japan – Dedicated	QTFD0JP5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3075	minute		No	Required
22	Korea – Dedicated	QTFD0KR5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5125	minute		No	Required
23	Mexico – Dedicated	QTFD0MX7	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1538	minute		No	Required
24	Spain – Dedicated	QTFD0SP5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2563	minute		No	Required
25	Switzerland – Dedicated	QTFD0CH5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2563	minute		No	Required
26	United Kingdom – Dedicated	QTFD0GB5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.0718	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

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1	<i>Anguilla</i>	<i>QTFS0AI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
2	<i>Argentina</i>	<i>QTFS0AR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.9943	minute		No	Required
3	<i>Australia</i>	<i>QTFS0AU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
4	<i>Bahamas</i>	<i>QTFS0BS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
5	<i>Barbados</i>	<i>QTFS0BB5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3793	minute		No	Required
6	<i>Belgium</i>	<i>QTFS0BE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1230	minute		No	Required
7	<i>Bermuda</i>	<i>QTFS0BM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4818	minute		No	Required
8	<i>British Virgin Islands</i>	<i>QTFS0VG5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

9	<i>Canary Islands</i>	<i>QTFS0IC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
10	<i>Cayman Islands</i>	<i>QTFS0KY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
11	<i>Chile</i>	<i>QTFS0CL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4305	minute		No	Required
12	<i>Colombia</i>	<i>QTFS0CO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4818	minute		No	Required
13	<i>Corsica</i>	<i>QTFS0CS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
14	<i>Costa Rica</i>	<i>QTFS0CR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1275	minute		No	Required
15	<i>Cyprus</i>	<i>QTFS0CY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1948	minute		No	Required
16	<i>Czech Republic</i>	<i>QTFS0CZ5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2255	minute		No	Required
17	<i>Denmark</i>	<i>QTFS0DK5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
18	<i>Dominica</i>	<i>QTFS0DM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1948	minute		No	Required
19	<i>Dominican Republic</i>	<i>QTFS0DO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
20	<i>Finland</i>	<i>QTFS0FI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3383	minute		No	Required
21	<i>Greece</i>	<i>QTFS0GR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2460	minute		No	Required
22	<i>Grenada</i>	<i>QTFS0GD5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2460	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

23	<i>Guam</i>	<i>QTFS0GU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
24	<i>Honduras</i>	<i>QTFS0HN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4715	minute		No	Required
25	<i>Hong Kong</i>	<i>QTFS0HK5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
26	<i>Hungary</i>	<i>QTFS0HU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
27	<i>India</i>	<i>QTFS0IN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0968	minute		No	Required
28	<i>Indonesia</i>	<i>QTFS0ID5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.8200	minute		No	Required
29	<i>Ireland</i>	<i>QTFS0IE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
30	<i>Ireland (Northern)</i>	<i>QTFS0RI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
31	<i>Jamaica</i>	<i>QTFS0JM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
32	<i>Liechtenstein</i>	<i>QTFS0LI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0250	minute		No	Required
33	<i>Luxembourg</i>	<i>QTFS0LU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3280	minute		No	Required
34	<i>Macau</i>	<i>QTFS0MO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4305	minute		No	Required
35	<i>Malaysia</i>	<i>QTFS0MY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5535	minute		No	Required
36	<i>Monaco</i>	<i>QTFS0MC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.7995	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

37	<i>Montserrat</i>	<i>QTFS0MS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
38	<i>Netherlands</i>	<i>QTFS0NL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.025	minute		No	Required
39	<i>Nevis</i>	<i>QTFS0NV5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
40	<i>New Zealand</i>	<i>QTFS0NZ5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
41	<i>Nicaragua</i>	<i>QTFS0NI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4203	minute		No	Required
42	<i>Norway</i>	<i>QTFS0NO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
43	<i>Panama</i>	<i>QTFS0PA5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4920	minute		No	Required
44	<i>Peru</i>	<i>QTFS0PE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.4043	minute		No	Required
45	<i>Philippines</i>	<i>QTFS0PH5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
46	<i>Poland</i>	<i>QTFS0PL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
47	<i>Portugal</i>	<i>QTFS0PT5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
48	<i>Puerto Rico</i>	<i>QTFS0PR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
49	<i>Saint Kitts/Nevis</i>	<i>QTFS0KN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required
50	<i>Saint Lucia</i>	<i>QTFS0LC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

51	<i>Saint Vincent and The Grenadines</i>	<i>QTFS0VC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.8405	minute		No	Required
52	<i>San Marino</i>	<i>QTFS0SM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	2.0090	minute		No	Required
53	<i>Scotland</i>	<i>QTFS0HI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
54	<i>Siapan (CMNI)</i>	<i>QTFS0MP5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
55	<i>Singapore</i>	<i>QTFS0SG5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
56	<i>South Africa</i>	<i>QTFS0ZA5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6970	minute		No	Required
57	<i>Sweden</i>	<i>QTFS0SE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
58	<i>Taiwan</i>	<i>QTFS0TW5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5945	minute		No	Required
59	<i>Thailand</i>	<i>QTFS0TH5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6458	minute		No	Required
60	<i>Trinidad/Tobago</i>	<i>QTFS0TT5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
61	<i>Turks & Caicos</i>	<i>QTFS0TC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0250	minute		No	Required
62	<i>United Arab Emirates</i>	<i>QTFS0AE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
63	<i>Uruguay</i>	<i>QTFS0UY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1538	minute		No	Required

1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched

64	<i>US Virgin Islands</i>	<i>QTFS0VI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required
65	<i>Vatican City</i>	<i>QTFS0VA5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1948	minute		No	Required
66	<i>Venezuela</i>	<i>QTFS0VE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6970	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
CenturyLink provides international Toll Free calling services utilizing CenturyLink International Toll-Free Service (ITFS) and Universal International Freephone Number (UIFN) to the State of California for virtually any international location.

Geographic Availability:
The CenturyLink suite of voice products provides businesses with connectivity within the United States and to over 250 countries.

Service Limitations and Restrictions
Usage billed in 18 second minimum, 6 second billing increments thereafter. When CenturyLink receives the ANI, CenturyLink will pass it on to the end termination point for International Real Time Automatic Number Identification

Change Charge Applicability:
No change charges for this section

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	<i>Anguilla</i>	<i>QTFD0AI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
2	<i>Argentina</i>	<i>QTFD0AR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.9943	minute		No	Required
3	<i>Australia</i>	<i>QTFD0AU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
4	<i>Bahamas</i>	<i>QTFD0BS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
5	<i>Barbados</i>	<i>QTFD0BB5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3793	minute		No	Required
6	<i>Belgium</i>	<i>QTFD0BE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1230	minute		No	Required
7	<i>Bermuda</i>	<i>QTFD0BM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4818	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

8	<i>British Virgin Islands</i>	<i>QTFD0VG5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
9	<i>Canary Islands</i>	<i>QTFD0IC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
10	<i>Cayman Islands</i>	<i>QTFD0KY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
11	<i>Chile</i>	<i>QTFD0CL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4305	minute		No	Required
12	<i>Colombia</i>	<i>QTFD0CO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4818	minute		No	Required
13	<i>Corsica</i>	<i>QTFD0CS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
14	<i>Costa Rica</i>	<i>QTFD0CR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1275	minute		No	Required
15	<i>Cyprus</i>	<i>QTFD0CY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1948	minute		No	Required
16	<i>Czech Republic</i>	<i>QTFD0CZ5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2255	minute		No	Required
17	<i>Denmark</i>	<i>QTFD0DK5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
18	<i>Dominica</i>	<i>QTFD0DM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1948	minute		No	Required
19	<i>Dominican Republic</i>	<i>QTFD0DO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
20	<i>Finland</i>	<i>QTFD0FI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3383	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

21	<i>Greece</i>	<i>QTFD0GR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2460	minute		No	Required
22	<i>Grenada</i>	<i>QTFD0GD5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2460	minute		No	Required
23	<i>Guam</i>	<i>QTFD0GU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
24	<i>Honduras</i>	<i>QTFD0HN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4715	minute		No	Required
25	<i>Hong Kong</i>	<i>QTFD0HK5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
26	<i>Hungary</i>	<i>QTFD0HU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
27	<i>India</i>	<i>QTFD0IN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0968	minute		No	Required
28	<i>Indonesia</i>	<i>QTFD0ID5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.8200	minute		No	Required
29	<i>Ireland</i>	<i>QTFD0IE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
30	<i>Ireland (Northern)</i>	<i>QTFD0RI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
31	<i>Jamaica</i>	<i>QTFD0JM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1435	minute		No	Required
32	<i>Liechtenstein</i>	<i>QTFD0LI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0250	minute		No	Required
33	<i>Luxembourg</i>	<i>QTFD0LU5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3280	minute		No	Required
34	<i>Macau</i>	<i>QTFD0MO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4305	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

35	<i>Malaysia</i>	<i>QTFD0MY5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5535	minute		No	Required
36	<i>Monaco</i>	<i>QTFD0MC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.7995	minute		No	Required
37	<i>Montserrat</i>	<i>QTFD0MS5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.1685	minute		No	Required
38	<i>Netherlands</i>	<i>QTFD0NL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0250	minute		No	Required
39	<i>Nevis</i>	<i>QTFD0NV5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
40	<i>New Zealand</i>	<i>QTFD0NZ5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1743	minute		No	Required
41	<i>Nicaragua</i>	<i>QTFD0NI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4203	minute		No	Required
42	<i>Norway</i>	<i>QTFD0NO5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
43	<i>Panama</i>	<i>QTFD0PA5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.4920	minute		No	Required
44	<i>Peru</i>	<i>QTFD0PE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.4043	minute		No	Required
45	<i>Philippines</i>	<i>QTFD0PH5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
46	<i>Poland</i>	<i>QTFD0PL5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
47	<i>Portugal</i>	<i>QTFD0PT5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
48	<i>Puerto Rico</i>	<i>QTFD0PR5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

49	<i>Saint Kitts/Nevis</i>	<i>QTFD0KN5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required
50	<i>Saint Lucia</i>	<i>QTFD0LC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required
51	<i>Saint Vincent and The Grenadines</i>	<i>QTFD0VC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.8405	minute		No	Required
52	<i>San Marino</i>	<i>QTFD0SM5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	2.0090	minute		No	Required
53	<i>Scotland</i>	<i>QTFD0HI5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
54	<i>Siapan (CMNI)</i>	<i>QTFD0MP5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	N/A	minute		No	Required
55	<i>Singapore</i>	<i>QTFD0SG5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.3588	minute		No	Required
56	<i>South Africa</i>	<i>QTFD0ZA5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6970	minute		No	Required
57	<i>Sweden</i>	<i>QTFD0SE5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.2768	minute		No	Required
58	<i>Taiwan</i>	<i>QTFD0TW5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.5945	minute		No	Required
59	<i>Thailand</i>	<i>QTFD0TH5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6458	minute		No	Required
60	<i>Trinidad/Tobago</i>	<i>QTFD0TT5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
61	<i>Turks & Caicos</i>	<i>QTFD0TC5</i>	International Toll-Free Services detailed in Section 1.5.2.5		0.00	1.0250	minute		No	Required

1.5.2.5.1.c Unsolicited International Toll-Free Service – Dedicated Access

62	United Arab Emirates	QTFD0AE5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6048	minute		No	Required
63	Uruguay	QTFD0UY5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1538	minute		No	Required
64	US Virgin Islands	QTFD0VI5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6765	minute		No	Required
65	Vatican City	QTFD0VA5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.1538	minute		No	Required
66	Venezuela	QTFD0VE5	International Toll-Free Services detailed in Section 1.5.2.5		0.00	0.6970	minute		No	Required

1.5.3.2 Extended Demarcation Wiring Services

Contractor's Description of Service, include required service description, features and additional features offered by Contractor: CenturyLink provides Extended Demarcation Wiring Services to extend Facilities from the State of California customer's minimum point of entry to their point of utilization. All work performed complies with EIA/TIA, BICSI, and ITU-T recommended standards.										
Geographic Availability: Extended Demarcation Wiring Services is available throughout the State of California and the United States.										
Service Limitations and Restrictions Standard Exclusions None										
Change Charge Applicability: No change charges applied to this section.										
A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary

1	Extended Demarcation – Copper four-Pair – Regular Hours	QTF50371	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		257.25	N/A	Installation	N/A	No	Required
2	Extended Demarcation – Copper four-Pair – Overtime Hours	QTF50372	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		404.25	N/A	Installation	N/A	No	Required
3	Extended Demarcation – Copper four-Pair – Sunday and Holiday Hours	QTF50373	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.5.3.2. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.		455.70	N/A	Installation	N/A	No	Required
4	Extended Demarcation – Copper 25 Pair – Regular Hours	QTF50374	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.5.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		1846.95	N/A	Installation	N/A	No	Required

5	Extended Demarcation – Copper 25 Pair – Overtime Hours	QTF50375	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.5.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		2667.00	N/A	Installation	N/A	No	Required
6	Extended Demarcation – Copper 25 Pair – Sunday and Holiday Hours	QTF50376	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described in Section 1.5.3.2. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.		3522.75	N/A	Installation	N/A	No	Required

7	Extended Demarcation – Optical Fiber Link – Regular Hours	QTF50377	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.5.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		3911.25	N/A	Installation	N/A	No	Required
8	Extended Demarcation – Optical Fiber Link – Overtime Hours	QTF50378	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.5.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		5263.63	N/A	Installation	N/A	No	Required

9	Extended Demarcation – Optical Fiber Link – Sunday and Holiday Hours	QTF50379	Wiring services to extend Facilities from the Customer’s MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described in Section 1.5.3.2 with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.		6244.85	N/A	Installation	N/A	No	Required
10	Eight Pin	QTF50450	Eight-pin connecting device; holds one 2-wire or 4-wire circuit (non-registered).		5.20	N/A	Per Item	N/A	No	Required
11	Converter	QTF50451	Converts one modular jack to two modular jacks.		5.20	N/A	Per Item	N/A	No	Required
12	Data Jack	QTF50452	Data jack—multiple mounting arrangements (maximum 8 lines).		127.40	N/A	Per Item	N/A	No	Required
13	50-Pin	QTF50453	50-pin miniature ribbon connector to connect a maximum of eight jacks to customer’s data equipment.		422.50	N/A	Per Item	N/A	No	Required
14	Data Jack-16	QTF50454	Data jack—multiple line data jack (maximum eight lines). Each mounting cabinet supports a maximum of 16 data jacks.		84.50	N/A	Per Item	N/A	No	Required
15	Data Jack -4by8	QTF50455	Data jack—multiple line data jack with rack mounting for up to four 8-line multiple data jacks.		377.00	N/A	Per Item	N/A	No	Required
16	Weatherproof	QTF50456	Weatherproof housing for RJ11C and RJ14C.		27.30	N/A	Per Item	N/A	No	Required
17	Mini Modular Jack	QTF50457	Single line four-wire T/R - T1/R1 E/M, SB/SG, eight-		5.20	N/A	Per Item	N/A	No	Required

			<i>pos mini-modular jack.</i>							
18	Wall Mount RJ11C	QTF50460	RJ11C wall mount.		5.20	N/A	Per Item	N/A	No	Required
19	Wall mount RJ14C	QTF50462	Wall mount RJ14C		5.20	N/A	Per Item	N/A	No	Required
20	Modular Jack	QTF50463	Six position modular jack with a sliding cover to facilitate testing or each line. Holds up to two 2-wire circuits.		5.20	N/A	Per Item	N/A	No	Required
21	Single two-wire T/R	QTF50466	Single two-wire T/R with make-busy leads, bridged connection, six-position hardware.		5.20	N/A	Per Item	N/A	No	Required
22	Universal Data jack.	QTF50469	Universal Data jack.		61.10	N/A	Per Item	N/A	No	Required
23	Programmed Data Jack	QTF50470	Programmed Data Jack Dial-up, not for T-1s.		61.10	N/A	Per Item	N/A	No	Required
24	1.544-Mbps Bridged Connection	QTF50471	Single-line four-wire, 1.544-Mbps bridged connection, eight-position hardware; digital data/GDT/ADN.		5.20	N/A	Per Item	N/A	No	Required
25	Eight-position Jack	QTF50472	Eight-position jack to connect terminal equipment for single line. Holds one 4-wire circuit.		10.40	N/A	Per Item	N/A	No	Required
26	Eight-position Ribbon Jack	QTF50473	Eight-position ribbon jack to connect up to 12 lines of terminal equipment.		61.10	N/A	Per Item	N/A	No	Required
27	Eight-position Jack – 1.544	QTF50474	Eight-position jack to connect terminal equipment for single line 1.544.		61.10	N/A	Per Item	N/A	No	Required
28	Standard Mini-Jack	QTF50475	Standard miniature jack for bridged connections.		10.40	N/A	Per Item	N/A	No	Required
29	Data Jack-2 Wire	QTF50476	Data jack two-wire, switched data services 56 - single line.		5.20	N/A	Per Item	N/A	No	Required
30	Data Jack-4 Wire	QTF50477	Data jack four-wire, switched data services 56 - multiple lines.		5.20	N/A	Per Item	N/A	No	Required

31	<i>Standard 50-pin</i>	<i>QTF50478</i>	<i>Standard 50-pin miniature ribbon connector jack for bridged connections.</i>		61.10	N/A	Per Item	N/A	No	Required
32	<i>Line Circuit Card</i>	<i>QTF50479</i>	<i>Used with Data Exchange Service; line circuit card for use with RJ26X</i>		61.10	N/A	Per Item	N/A	No	Required
33	<i>Multiple-Line universal data jack</i>	<i>QTF50480</i>	<i>Used with Data Exchange Service; multiple-line universal data jack; eight lines maximum, common equipment.</i>		61.10	N/A	Per Item	N/A	No	Required
34	<i>Adaptor Cord</i>	<i>QTF50481</i>	<i>Adaptor cord for RJ26X. Requires RJ26X.</i>		61.10	N/A	Per Item	N/A	No	Required
35	<i>1.544-Mbps Bridged Connection (12by4)</i>	<i>QTF50482</i>	<i>Up to 12 lines, four-wire, 1.544-Mbps bridged connection, 50-position hardware.</i>		61.10	N/A	Per Item	N/A	No	Required
36	<i>(1.544-Mbps Bridged Connection (8by4)</i>	<i>QTF50483</i>	<i>Up to eight lines, four-wire, 1.544-Mbps bridged connection, 50-position hardware.</i>		61.10	N/A	Per Item	N/A	No	Required

1.5.3.3 Services Related Hourly Support

Contractor's Description of Service, include required service description, features and additional features offered by Contractor:
CenturyLink's Field Technicians are fully trained to an expert level to diagnose and/or repair CALNET 3 service problems that turn out to be caused by factors outside the responsibility of CenturyLink.

Geographic Availability:
Service Related Hourly Support by expert-level Field Technicians is available throughout the State of California and the United States.

Service Limitations and Restrictions
None

Change Charge Applicability:
No change charges applied to this section

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
1	Field Service Repair Technician Regular Hours	QTF50264	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor		N/A	110.50	Hour	N/A	No	Required
2	Field Service Repair Technician Overtime Hours	QTF50265	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		N/A	166.40	Hour	N/A	No	Required
3	Field Service Repair Technician Sunday and Holiday Hours	QTF50266	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.		N/A	221.00	Hour	N/A	No	Required